

SAFARI LODGES AND CAMPS HOTELS • RESORTS

### SERENA MOUNTAIN LODGE

Serena Mountain Lodge is located at 2,194 metres on the slopes of Mount Kenya; Serena Mountain Lodge is surrounded by a dense rainforest that comes alive at dusk with a myriad of sounds that make the African bush so special and exhilarating

# General Manager Amos Odoyo

# Direct contact

Tel: (+254-77 1109637/38 **Email:** mtlodge@serena.co.ke **Web**: www.serenahotels.com

# Kenya

Serena Sales Centre, Nairobi Williamson House, 4th Floor 4<sup>th</sup> Ngong Avenue Tel:(254-20) 284 2333, 2711077/8 Email:cro@serena.co.ke

#### **Reservations Tanzania**

Arusha Central Reservations Tel: (255-27) 2504158, 2504153 Mail: reservations@serena.co.tz

# South Africa Sales and Reservations Office Johannesburg

Tel:(27-11) 465 0808 **Email:**reservations@serenahotels.co.za

#### **GUEST ROOM INFORMATION**

#### Total number of rooms -41

- 25 Double rooms
- 12 Twin rooms
- 4 Triple (on request basis) (All rooms are non- smoking)

### **CHECK IN FACILITIES**

- Express Check in 12.30pm and Checkout 10.00am
- Warm towel and Welcome Drink

#### HOW TO GET THERE

- Distance from Nairobi is 193 Kms
- By road: Transfers by road from Nairobi take approximately 2 hours

#### ROOM AMENITIES

- Free- Wi-Fi connectivity and Telephone
- Satellite
- Nightly hot-water bottles
- Multipurpose adapters
- Quiet rooms (double gazed rooms)

# **GUEST SERVICES**

- 24-hour room service
- Laundry and valet services\*
- House-doctor on call 24hrs
- Modem hook up for computer
- Tea/Coffee making facilitiesDuty Manager 24hrs
- Concierge and Porter services

# **SPECIAL FEATURES**

- Gift shop
- Sites available for weddings
- Special animal view bunker
- Children's play room Serena Kids Club

# DINING AND BAR ACTIVITIES

- One restaurant and one bar
- Unique animal viewing point at the bar balcony

- Special dietary needs catered (e.g. vegetarian, Kosher ,Gluten free) with advance notification
- Rooftop lunch/barbecue dinner\*
- Rooftop bubbly breakfast\*
- Picnic lunch boxes on request\*

#### ACTIVITIES

- Guided forest walks\*
- Trout fishing\*
- Tree-planting
- Mt. Kenya Mountain climbing (up to Pt Lenana)\*
- Kihari Hike\*
- Moorland Hike\*

## **BUSINESS SERVICES**

- Multi-lingual services secretarial support
- 24-hour global connectivity

### **CONFERENCE FACILITIES**

- Panoramic tented rooftop terrace
- Interior conference room with integrated workshop options
- Full audio-visual and technical support services
- Catering
- Incentives
- Organizational support

### PLACES OF INTEREST

- Day visits to Ol Pejeta conservancy
- Lunch on the high moorlands
- 5-day Mount Kenya climb

# **CHILD POLICY**

 Children 3 years and above are permitted

#### NB:\*CHARGEABLE.