

Auth0 Research Program Member Agreement

Thank you for your interest in joining the Auth0 Research Program. Your feedback is invaluable in helping us improve the quality and experience of our products and services for our customers.

This UX Research Form (“Form”) contains the terms and conditions surrounding your participation in our UX Research studies as a member of our Research Program, so please review this Form carefully. To participate in a UX Research study, you must agree to the terms below (please note that Auth0 is part of Okta Inc., referred to in this document as “Okta” or “us”).

1. **Your participation in a UX Research study:** Please note your participation in any UX Research study is completely voluntary and you may let our Researcher(s) know at any time if you need a break. You can leave a UX Research study at any time for any reason.
2. **Legal Age:** You are at least 18 years of age and you have the capacity, right, and authority to enter into this Form.
3. **Recordings and Your Image:** Okta may photograph, transcribe, and record your participation in a UX Research Study (collectively, “Recordings”). Okta will exclusively own all rights, including intellectual property rights, in and to such Recordings. Okta may use such Recordings for research purposes without obtaining your prior permission. You hereby release Okta from any and all claims to compensation or damages or of violation of intellectual property rights in connection with the use of the Recordings.
4. **Feedback:** Okta shall have a royalty-free, worldwide, transferable, sublicensable, irrevocable, perpetual license to use or incorporate into its products and services any suggestions, ideas, enhancement requests, feedback, recommendations or other information provided by you relating to the features, functionalities or operation of the Okta service (collectively, “Feedback”). Okta shall have no obligation to use Feedback and you will have no obligation to provide Feedback.
5. **Data Protection:** Please refer to [Okta’s Privacy Policy](#) to understand how we collect, use, and share information about you. Any personal information submitted or collected through a UX Research Study is subject to Okta’s Privacy Policy. For California residents, please refer to the [Your California Privacy Rights](#) section of the Privacy Policy.
6. **Confidentiality:** During your participation in a UX Research Study, you may be exposed to features and functions of Okta products or services that are not generally available and other confidential information as designated by Okta (collectively, “Okta Confidential Information”). You agree not to use Okta Confidential Information or disclose Okta Confidential Information to anyone else (including other employees of your company), except with Okta’s prior written consent. You agree to use reasonable care to maintain the confidentiality of the Okta Confidential Information and, upon becoming aware of any



Participant #: _____

unauthorized use or disclosure of the Okta Confidential Information, to promptly notify Okta of, and provide reasonable assistance to Okta, in remedying any such unauthorized use or disclosure.

7. **Taxes:** You are responsible for all taxes that may result from your receipt of a gift card in connection with your participation in a UX Research Study. If applicable, you may be required to complete required tax forms or other documents requested by Okta.

If you have any questions or concerns with respect to this form, the application form, or the Research Program, please email research@auth0.com.

By signing below, you agree that the information in this agreement has been explained to you, your questions have been answered, and that you wish to join our Research Program to participate in future UX Research studies. If you have any new questions, please contact the Principal Investigator identified above.

Participant

Signed: _____

Full Name: _____

Dated: _____