TRUSTEDWORKFORCE 2.0
Mission ▪ Mobility ▪ Insight

PERSONNEL VETTING
QUARTERLY PROGRESS UPDATE, FY24 Q2

April 2024

REFORM LEADERS

The Security, Suitability, and Credentialing Performance Accountability Council (PAC) is spearheading transformational personnel vetting reforms under the Trusted Workforce (TW) 2.0 initiative, which aims to better support agencies' missions by reducing the time required to bring new hires onboard, enabling mobility of the Federal workforce, and improving insight into workforce behaviors. The PAC Principal agencies include the Office of Management and Budget, the Office of the Director of National Intelligence, Office of Personnel Management, and Department of Defense. A list of the full PAC agencies and other supporting agencies can be found on the last page of this document.

Jason Miller
DDM, OMB

Chairs the PAC and sets overall personnel vetting reform direction. Leads accountability for reform.

Avril Haines
DNI

Principal Member of the PAC. Security Executive Agent. Sets and oversees personnel vetting policy for national security sensitive determinations.

Kiran Ahuja
Director, OPM

Principal Member of the PAC. Suitability and Credentialing Executive Agent. Sets and oversees personnel vetting policy for suitability, fitness, and credentialing determinations

Milancy Harris
USD(I&S) (Acting)

Principal Member of the PAC. Hosts and oversees the Defense Counterintelligence and Security Agency and carries out Defense personnel vetting reforms.

CONTENTS

KEY HIGHLIGHTS

Under Secretary Moultrie Retires from Distinguished Career

Ronald Moultrie, the Under Secretary of Defense for Intelligence and Security and one of four PAC Principals, stepped down from his post at the Department of Defense after nearly three years. Secretary of Defense Lloyd Austin said, "Ron has left a mark on this department through his 44 years of public service. Our department and our intelligence and security enterprise are measurably more capable of tackling tomorrow's challenges because of Ron's distinguished service."

DCSA Leadership Changes

On Friday, March 15, the Department of Defense announced that David Cattler has been selected as the next Director of the Defense Counterintelligence and Security Agency (DCSA). Mr. Cattler's extensive experience within the intelligence community and the military will provide DCSA with the direction it needs to continue to be a leading champion of personnel vetting reform efforts.

Additional new leadership announced in March; On March 10, Robert Schadey was selected to serve as the Program Manager for NBIS. In this role, Mr. Schadey will lead program planning and technical and analytical support for the NBIS program. On April 10, Edward Lane was selected to head DCSA's Program Executive Office, which oversees a portfolio of enterprise-wide IT programs that includes NBIS.

Guidance on Vetting Scenarios to Streamline Mobility

In January, ODNI and OPM issued guidance for the upgrade, transfer of trust, and re-establishment of trust vetting scenarios. The guidance will help agencies develop consistent policies that facilitate mobility in all phases of the employment lifecycle, specifically moving already-trusted individuals more efficiently into new roles within departments and agencies; transferring trust determinations more seamlessly among agencies across the Government; and quickly bringing back previously trusted individuals following a break in service.

TIP Programs Allow Information Sharing to Reduce Duplication

In March, ODNI and OPM issued Trusted Information Provider (TIP) guidance to improve timeliness, efficiency, and effectiveness by reducing redundant collection of previously gathered information. The guidance authorizes investigative service providers to work with TIPs (e.g., Industry, Accessions, Academia, Agency Human Resources, etc.) to provide ISPs with previously gathered information supporting the Federal personnel vetting process. Using the guidance, ISPs will now work to develop and implement their TIP programs.

KEY HIGHLIGHTS

Guidance Issued on Expansion of Continuous Vetting

On March 11, OPM and ODNI issued guidance to assist with the phased implementation of TW 2.0 continuous vetting. With this guidance, continuous vetting can now begin for the non-sensitive public trust population. Phased implementation is expected to begin mid-year. Once complete, the national security sensitive and non-sensitive public trust populations will be fully enrolled, and the legacy periodic reinvestigation model will be fully decommissioned.

DoD Kicks Off NBIS Recovery Plan Efforts

As part of the ongoing work to review key milestones highlighted in the FY24 Q1 report, DoD has identified cost, schedule, and performance challenges for NBIS. As a result, recovery plan efforts have begun to revitalize the program. Completion will result in a stabilized program set to implement to an updated product roadmap. Several major milestones, to include the March 2025 target for implementation of the three-tier framework, will be refined to reflect the updated NBIS roadmap. Once complete, key milestones will be updated in this document to reflect the new roadmap.

Lifting Security Freezes Not Required for Investigations

On January 8, OPM's Suitability Executive Agent Programs issued a reminder to departments and agencies regarding background investigations and consumer or credit report security freezes. With the passage of the Economic Growth, Regulatory Relief, and Consumer Protection Act of May 2018, individuals no longer need to lift security freezes on their consumer or credit report files as they undergo background checks. The notice reminded departments and agencies that it is no longer necessary to advise individuals to remove security freezes on consumer or credit report files for the purpose of undergoing a background investigation. Form revisions are underway to remove this instruction from the current investigative forms.
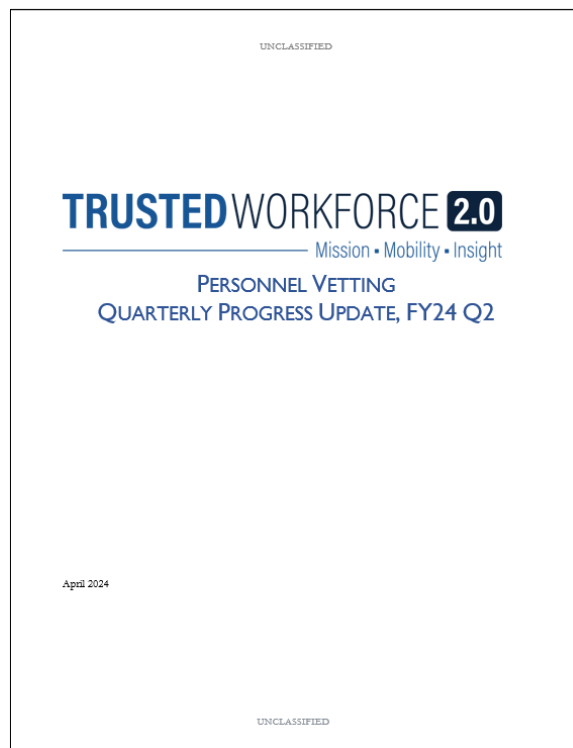
Phase Two of the Industry Listening Tour Initiated

Following the success of the 17 engagements in 2023 with industry personnel vetting representatives and other participants, in January the PAC launched Phase Two of the Industry Listening Tour. The current phase consists of a monthly series of listening sessions, each highlighting a specific topic within a key focus area. The sessions continue to provide a forum for industry representatives to talk openly about TW 2.0 reform from their perspective.

KEY MILESTONES

To facilitate the realization of TW 2.0, the PAC developed the Trusted Workforce 2.0 Implementation Strategy (Strategy), which establishes a roadmap for modernizing the Government's personnel vetting mission. To be successful, TW 2.0 implementation must be a whole-of-government effort. The Strategy identifies the actions to be taken by the Executive Agents, Departments and Agencies, and authorized personnel vetting investigative service providers to implement personnel vetting reforms iteratively over the next several years. A Senior Implementation Official in each Department and Agency is responsible for ensuring agency implementation of TW 2.0 is consistent with the principles of the Federal Personnel Vetting Core Doctrine, implementation guidance issued by the Executive Agents, and the Strategy.

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Past reform efforts primarily leveraged a sequential approach—policy development, then planning, then implementation—leading to long timelines between the policy formulation phases and the delivery of products and services to customers. Seeking opportunities to deliver results sooner and taking full advantage of the rebuild of the IT systems, TW 2.0 will leverage an iterative implementation approach, focusing on what is known currently with a high degree of confidence and publishing adjustments as needed. TW 2.0 implementation requires the modernization and deployment of a new U.S. Government-wide IT architecture for personnel vetting. Departments and Agencies will monitor policy issuances to ensure alignment with deployment of technical capabilities. Based on lessons learned from early implementation efforts, planning and actions will be adjusted to ensure efforts are correctly prioritized. These activities will drive timelines for the transition from legacy personnel vetting systems to the National Background Investigation Services (NBIS) and support the incremental decommissioning of legacy systems. Building the TW 2.0 future state iteratively will accelerate the overall timeline and position the enterprise to meet mission needs.

As TW 2.0 progresses, the Strategy will be updated to align with policy development, capability deployment, and implementation progress. The Key Milestones section of this Quarterly Progress Update has been aligned with the 12 Strategic Actions from the Strategy (see below) and will be updated each quarter with any adjustments to the Strategy and with key progress on milestones. The Key Performance Indicators section of this Quarterly Progress Update contains measures aligned with the Strategy and with the TW 2.0 Performance Management Standards. As implementation progresses, this section will evolve over time.

Strategic Action	Success
Issue TW 2.0 Policies	Establishes new TW 2.0 approach to personnel vetting.
Establish Agency TW 2.0 Implementation Plans	Better positions agencies to successfully implement TW 2.0.
Transition from Five to Three Tiers	Maximizes uniformity across Federal personnel vetting domains to enable faster onboarding and improve workforce mobility.
Implement Initial Vetting	Increases speed of personnel vetting and standardizes preliminary determinations, reducing the number of days to onboard people.
Implement Continuous Vetting	Enables detection of concerning behavior in near real-time and improves mobility of the workforce by ensuring employees' vetting status is always up to date.
Implement Upgrades, Transfer of Trust, and Re-establishment of Trust	Provides agencies better and more timely access to the talent needed to accomplish varied missions. Individuals will experience a more agile personnel vetting approach.
Redesign Performance Management	Establishes an enterprise performance framework to enable data-driven decisions by policymakers, agency heads, and program managers.
Adopt Enterprise Shared Services	Promotes modern, secure, and innovative technology and business services to improve operational efficiency, ensure consistency and quality, and better protect personnel vetting information.
Improve Information Sharing	Gets the right information to the right people at the right time to help make timely and informed personnel vetting decisions.
Enhance Individual Engagement	Promotes transparency of vetting processes and improves two-way communications between agencies and vetted individuals throughout their affiliation with the Federal Government.
Modernize Information Collection from Individuals	Aligns information collection through modernized forms and automated systems, ensuring agencies have the information needed to better manage risk and improving individuals' customer experience.
Continually Optimize Processes through Technology	Seeks to evaluate new capabilities and technologies to lower costs, achieve faster throughput, and make better decisions.

KEY MILESTONES

Key Milestone	Target	Action	Owner	Status	Key Progress
Publish Federal Personnel Vetting Core Doctrine	Jan-21	Issue TW 2.0 Policies	ODNI, OPM	Complete	
Offer TW 1.25 as a government-wide service	Jun-21	Implement Continuous Vetting	DCSA	Complete	
Develop initial TW 2.0 implementation plan	Sep-21	Agency TW 2.0 Implementation Plans	Agencies	Complete	
Enroll national security sensitive population into TW 1.25	Sep-21	Implement Continuous Vetting	Agencies/ DCSA	Complete	
Update Scattered Castles to display continuous vetting enrollment status	Sep-21	Improve Information Sharing	ODNI	Complete	
Begin phased NBIS deployment and onboarding	Oct-21	Implement Initial Vetting	DCSA	Complete	
Publish pricing for TW 1.5 service	Dec-21	Implement Continuous Vetting	DCSA	Complete	
Submit signed NBIS memorandum of understanding	Dec-21	Transition from Five to Three Tiers	Agencies	Complete	
Select FY 2022 R&I projects to assess applicability of emerging technologies to personnel vetting processes	Dec-21	Continually Optimize Processes through Technology	PAC PMO	Complete	

Key Milestone	Target	Action	Owner	Status	Key Progress
Issue Federal Personnel Vetting Guidelines, Performance Management Guidelines, and Personnel Vetting Engagement Guidelines	Jan-22	Issue TW 2.0 Policies	ODNI, OPM	Complete	
Issue TW 2.0 Implementation Strategy	Feb-22	Issue TW 2.0 Policies	ODNI, OPM, DoD, OMB	Complete	
Designate a Senior Implementation Official to be accountable for TW 2.0 implementation	Feb-22	Agency TW 2.0 Implementation Plans	Agencies	Complete	
Issue Investigative Standards[1]	Mar-22	Issue TW 2.0 Policies	ODNI, OPM	Complete	
Begin DCSA Adjudications onboarding into NBIS to support the phased transition from DISS to NBIS	Apr-22	Implement Initial Vetting	DCSA	Complete	
Provide initial report on agency TW 2.0 implementation progress to PAC Chair	Jun-22	Agency TW 2.0 Implementation Plans	Agencies	Complete	
Offer TW 1.5 as a government-wide service	Jun-22	Implement Continuous Vetting	DCSA	Complete	
Issue adjudicative guidance	Jun-22	Issue TW 2.0 Policies	ODNI, OPM	Complete	

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[1] There have been no additional requests this reporting period from agencies regarding the Federal Investigative Standards, Adjudicative Guidelines, continuous vetting, or other personnel vetting national policy.

Key Milestone	Target	Action	Owner	Status	Key Progress
Update Position Designation System	Jul-22	Transition from Five to Three Tiers	ODNI, OPM	Complete	
Issue Performance Management Standards	Jul-22	Issue TW 2.0 Policies	ODNI, OPM	Complete	
Update Position Designation Tool	Sep-22	Transition from Five to Three Tiers	DCSA	Complete	
Enroll national security population in TW 1.5	Sep-22	Implement Continuous Vetting	Agencies	Complete	
Publish personnel vetting shared services catalog	Sep-22	Adopt Enterprise Shared Services	PAC PMO	Complete	
Complete NBIS deployment/onboarding to allow for initiation capability within the system	Dec-22	Transition from Five to Three Tiers	DCSA/ Agencies	Complete	
Publish final product pricing for TW 2.0 investigative products and services	Dec-22	Transition from Five to Three Tiers	DCSA	Complete	
Select FY 2023 R&I projects to assess applicability of emerging technologies to personnel vetting processes	Dec-22	Continually Optimize Processes through Technology	PAC PMO	Complete	
Update standard forms and publish for public comment	Feb-23	Modernize Information Collection from Individuals	ODNI, OPM	Complete	

Key Milestone	Target	Action	Owner	Status	Key Progress
Issue 5 CFR Part 731 notice of proposed rulemaking	Mar-23	Issue TW 2.0 Policies	OPM	Complete	
Transition to full adoption of eApplication (off e-QIP)	Sep-23	Transition from Five to Three Tiers	Agencies/ Industry	Complete	
Deliver eApp capability enhancements requested by Industry	Dec-23	Transition from Five to Three Tiers	DCSA	Complete	
Select FY 2024 R&I projects to assess applicability of emerging technologies	Dec-23	Continually Optimize Processes through Technology	PAC PMO	Complete	
Begin iterative development of an individual engagement awareness campaign	Jan-24	Enhance Individual Engagement	ODNI, OPM	Complete (previously At Risk)	Executive Agents have identified a plan for distributing a number of artifacts to agencies and/or individuals on the topic of individual engagement. These include best practices in gathering information, a self-reporting fact sheet, frequently asked questions for continuous vetting, and guidance and requirements for security awareness. The first issuances of the series are targeted for April/May.
Submit first set of quarterly metrics consistent with performance management implementation guidance	Jan-24	Redesign Performance Management	ISPs/ Agencies	Complete (previously On Track)	The first set of quarterly metrics were submitted. The first set represents those metrics which were able to be collected leveraging existing capabilities or with minor modifications. As new capabilities are delivered and performance management matures, the collection and reporting will continue to expand.
Enroll individuals in Rap Back during the initial vetting process	Sep-23	Implement Initial Vetting	Agencies	Missed	Non-DoD interagency enrollments continue to progress steadily. DoD enrollments are contingent on NBIS capabilities, and a new milestone will be established as part of the NBIS recovery planning effort.
Offer continuous vetting for non-sensitive public trust population	Oct-23	Implement Continuous Vetting	DCSA	Delayed (previously Missed)	DCSA continues to work through external dependencies and expects to expand the enrolled population in late spring, building upon the lessons learned in the pilot and the refinement of data sources.

Key Milestone	Target	Action	Owner	Status	Key Progress
Transition of DCSA TW 1.25 customers to TW 1.5 continuous vetting operational implementation	Dec-23	Implement Continuous Vetting	DCSA	Delayed (previously Missed)	Contingent on NBIS capabilities. Milestone will be updated as part of the NBIS recovery planning effort.
Issue a policy on sharing covered insider threat information pertaining to contractor employees engaged by the Federal Government	Mar-24	Improve Information Sharing	ODNI	Missed (previously At Risk)	ODNI continues socialization with the interagency and industry to gather preliminary feedback prior to interagency coordination.
Issue Personnel Vetting Management Standards	May-24 (previously Sep-23)	Issue TW 2.0 Policies	ODNI, OPM	On Track (previously Missed)	ODNI and OPM have reached agreement on the Standards after removing information provided in earlier issuances of implementation and operational-level guidance. The Personnel Vetting Management Standards will undergo interagency review. The reconstructed Standards are expected to be issued in Q3.
Complete build of new personnel vetting questionnaire in eApplication within NBIS	Jun-24	Modernize Information Collection from Individuals	DCSA	At Risk	DCSA is continuing with the technical discovery work necessary to develop the personnel vetting questionnaire in NBIS. Milestone will be updated as part of the NBIS recovery planning effort.
Implement TIP programs	Sep-24	Improve Information Sharing	ISPs	On Track	The Executive Agents issued guidance on TIP programs to ISPs in March 2024. This guidance provides ISPs with the information necessary to identify TIPs, develop MOUs, and target data sources.
Integrate Personnel Vetting Engagement Guidelines into workforce annual training	Sep-24 (previously Mar-24)	Enhance Individual Engagement	Agencies	On Track (previously At Risk)	Agencies continue to make progress on preparing for training updates. Many agencies have an existing cadence for updating these materials and plan to perform the update in line with those schedules instead of out of cycle.
Enroll 100% of non-sensitive public trust population into continuous vetting	Sep-24	Implement Continuous Vetting	Agencies	At Risk	The Executive Agents issued guidance to departments, agencies, and ISPs in March to assist with the phased implementation of continuous vetting for the non-sensitive public trust population. Implementation will begin in FY24 and is anticipated to be fully completed in FY 25.

Key Milestone	Target	Action	Owner	Status	Key Progress
Begin enrolling individuals in low-risk positions into continuous vetting	Oct-24	Implement Continuous Vetting	Agencies/ DCSA	Delayed (previously At Risk)	FY24's focus remains on enrollment of the non-sensitive public trust population. Enrollment activities have shifted to late spring FY24, and once enrollment is complete, focus will shift to the low-risk population. Additionally, the Executive Agents continue to develop implementation guidance for low-risk population.
Implement three-tiered model	Mar-25	Transition from Five to Three Tiers	ISPs	At Risk	In March, the EAs issued a reporting template to assist agencies in their efforts to receive approval prior to offering new case types. While some ISPs are on track to begin delivery of new products, most investigations are contingent on NBIS capabilities. Milestone will be updated as part of the NBIS recovery planning effort.
Implement Upgrades, Transfer of Trust, and Re-establishment of Trust scenarios	Mar-25	Implement Upgrades, Transfer of Trust, and Re-establishment of Trust	Agencies	At Risk	In March, the EAs issued a reporting template to assist ISPs in their efforts to receive approval prior to offering investigative products for remaining vetting scenarios. While some ISPs are on track to begin delivery of new products, most investigations are contingent on NBIS capabilities. Milestone will be updated as part of the NBIS recovery planning effort.
Complete enrollment of all populations into continuous vetting	Mar-26	Implement Continuous Vetting	Agencies	At Risk	Efforts to make progress on continuous vetting enrollment are currently focused on the non-sensitive trust population, the milestone for which shifted from October 2023 to the start of phased implementation in late spring 2024. The full realization of this milestone is contingent on NBIS. Milestone will be updated as part of the NBIS recovery planning effort.

KEY PERFORMANCE INDICATORS

The Key Performance Indicators section of this Quarterly Progress Update has a set of measures aligned with the Strategy and with the TW 2.0 Performance Management Standards (see table below). This section will evolve as implementation moves forward.

The Performance Management Standards are divided into three categories, which represent collections of performance metrics that provide meaningful performance information to stakeholders to enable recognition of risks, issues, and trends, and to help identify causes to implement tailored mitigation strategies. The categories include:

- **Health:** Aggregated agency performance metrics used to determine effectiveness, efficiency, legal/policy compliance, and systemic risk.

- **Reform:** Performance metrics used to drive implementation, policy decision, and development of enterprise-wide reforms. Reform metrics also measure the successful implementation and full operating capabilities of emerging reform initiatives or new policy/legislative mandates.

- **Special Interest:** Performance metrics used to inform policy decisions and program development related to evolving threats, societal trends, research and innovation, or to accommodate process or technology improvements.

Focus Area	Key Indicator Title	Description
Health	End-to-End Process Timeliness	Average number of days to complete end-to-end processing for the national security population
	Background Investigation Timeliness	Average number of days to complete Secret and Top-Secret background investigations
	Percentage of Cases Meeting Timeliness Targets	Percentage of cases that are meeting investigative timeliness targets
	DCSA Investigations Inventory	Total inventory of pending DCSA investigations by progress to goal
	Determination That Supports Onboarding	Average number of individuals with a determination that supports an onboarding decision
	Timeliness to Onboard with a Preliminary Determination	Average number of days to make a determination that supports an onboarding decision
Reform	Transfer of Trust	Average number of days to accept a previously vetted national security individual
	eApp vs. e-QIP Utilization	Total number of cases submitted using eApp and e-QIP
	National Security Enrollment in Continuous Vetting Capabilities	Total number of Executive Branch national security individuals enrolled in continuous vetting
	Volume of Periodic Reinvestigations	Volume of government-wide periodic reinvestigations
	Continuous Vetting Alerts	Number of automated record check alerts triaged, and number/percentage not previously known from self or third-party reporting
Special Interest	DoD National Security Population Eligibility and Access	Total number of Federal, military, and contractor personnel eligible for a national security position and personnel currently in access for the Defense Department

KEY PERFORMANCE INDICATORS

HEALTH: End-to-End Process Timeliness

Older, complex cases continue to affect the overall timeliness for initial cases.

Average Timeliness for Processing the Fastest 90% of Security Clearance Cases
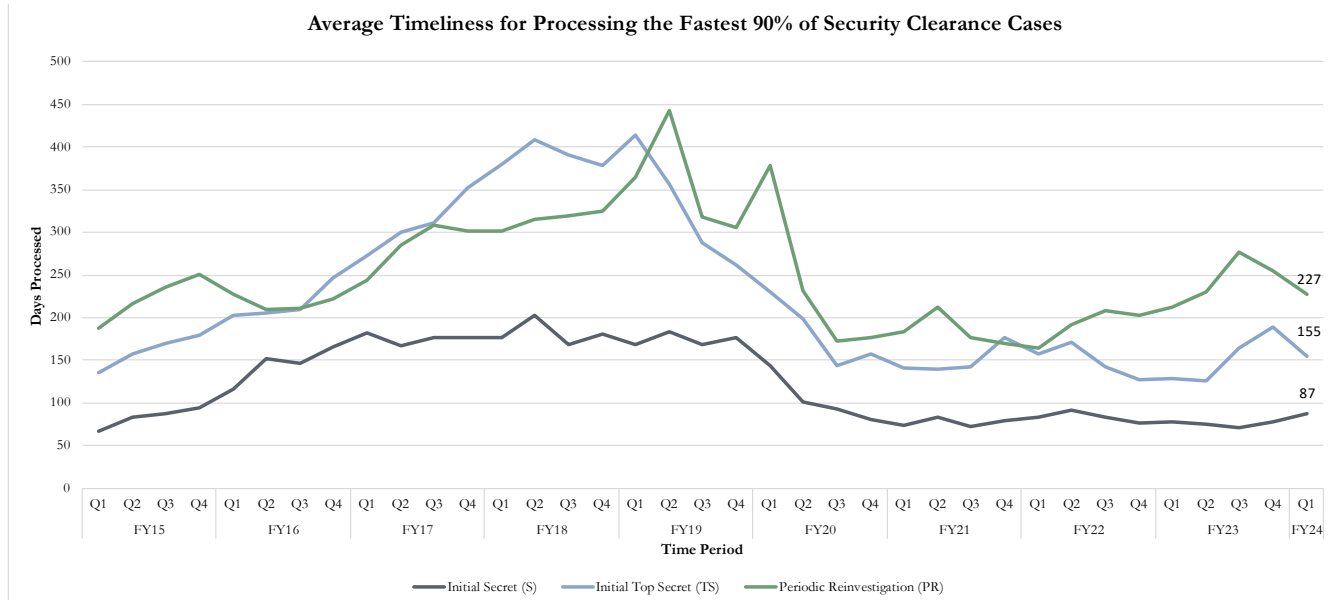
End-to-end cases from the time of agency initiation of information collection from an applicant to the date adjudication is reported in a repository.

HEALTH: End-to-End Process Timeliness

Government-wide Security Clearance Performance
(PAC Methodology)

Fastest 90%

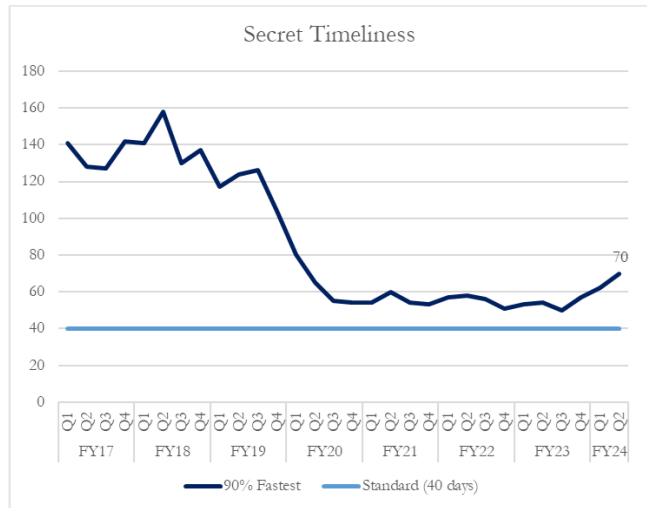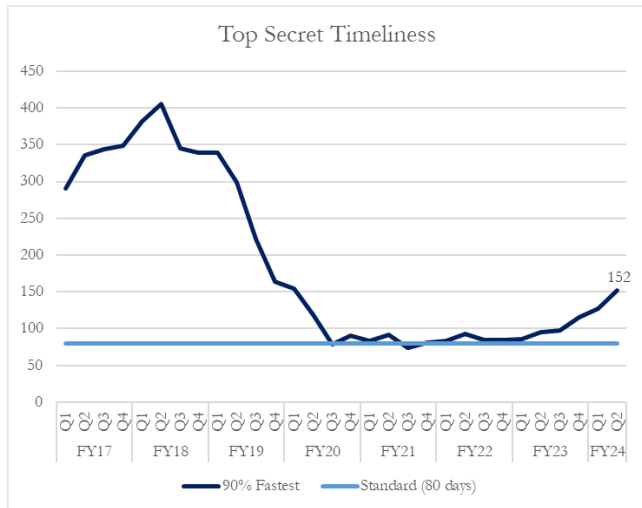| FY23 Q2 through FY24 Q1		Initiate				Investigate				Adjudicate				End-to-End (Initiate + Inv. + Adj.)			
		Average Days				Average Days				Average Days				Average Days			
		Q2 23	Q3 23	Q4 23	Q1 24	Q2 23	Q3 23	Q4 23	Q1 24	Q2 23	Q3 23	Q4 23	Q1 24	Q2 23	Q3 23	Q4 23	Q1 24
Initial Secret Cases	Volume	Goal: 14 Days				40 Days				20 Days				74 Days			
	317,967	6	5	5	5	55	50	55	60	14	16	18	22	78	71	78	87
Initial Top Secret Cases	Volume	Goal: 14 Days				80 Days				20 Days				114 Days			
	124,858	11	10	13	12	92	99	112	116	23	55	64	27	128	164	189	155
Periodic Reinvestigations	Volume	Goal: 15 Days				150 Days				30 Days				195 Days			
	32,772	9	6	7	8	119	104	112	149	102	167	136	70	212	277	255	227
Total	475,597	**Red Text: Goal Not Met**								**Blue Text: Goal Met**							

As of: 2/21/2024
Source: ODNI

The charts on this page are one quarter behind due to collection and analysis methods.
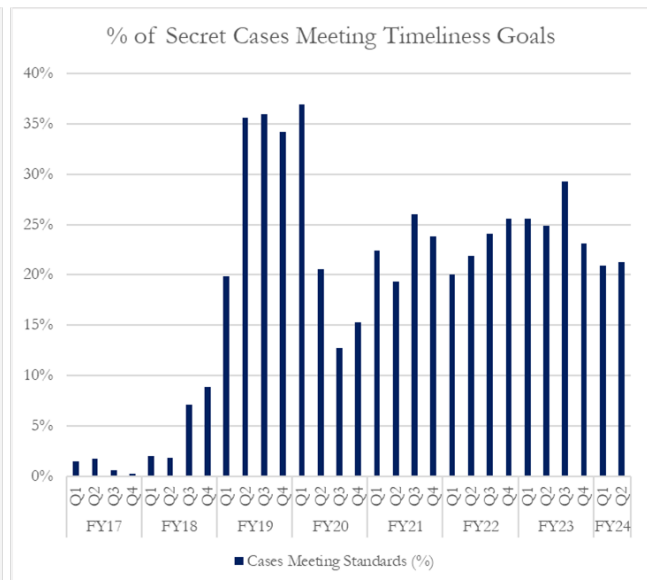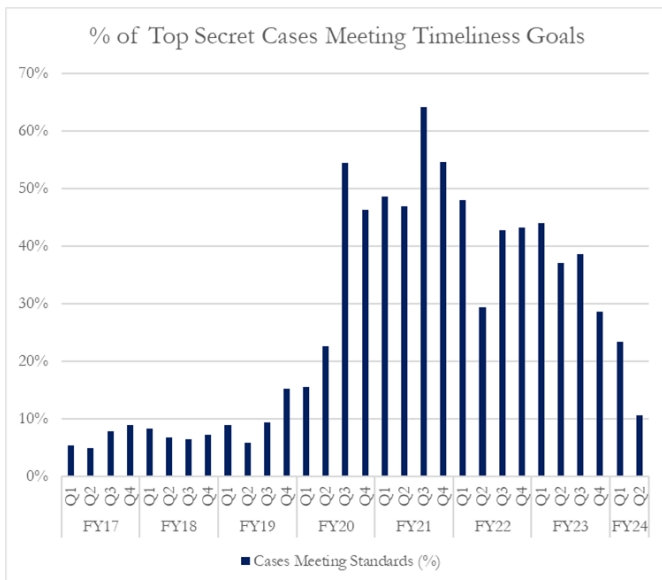
KEY PERFORMANCE INDICATORS

HEALTH: Background Investigation Timeliness

Timeliness increased due to compounding factors, to include residual staffing impacts from fieldwork contract transition and Federal hiring, delays in receiving results from checks, and unexpected increases in case submissions in addition to anticipated seasonal peaks.

Top Secret Timeliness — 90% Fastest, Standard (80 days). Value labeled 152 at FY24.

Secret Timeliness — 90% Fastest, Standard (40 days). Value labeled 70 at FY24.

HEALTH: Percentage of Cases Meeting Timeliness Targets

The percentage of cases meeting timeliness goals continued to lag
as older, more complex cases are closed out of the inventory.

% of Top Secret Cases Meeting Timeliness Goals — Cases Meeting Standards (%)

% of Secret Cases Meeting Timeliness Goals — Cases Meeting Standards (%)

Charts on this page reflect only DCSA data and are current as of 3/31/2024.

KEY PERFORMANCE INDICATORS

HEALTH: DCSA Investigations Inventory

Inventory increased from the first to the second quarter due to a 9% increase in case submissions and delays in receiving results from checks.
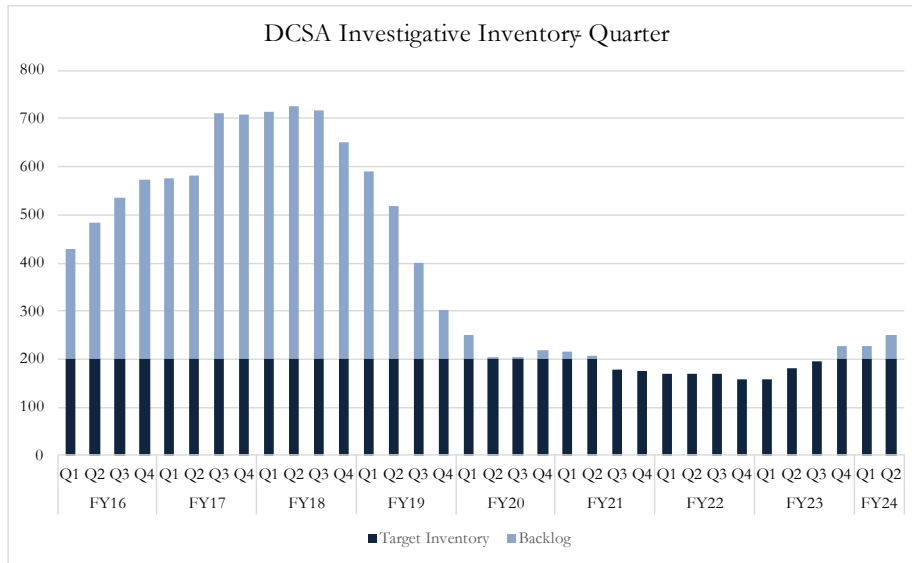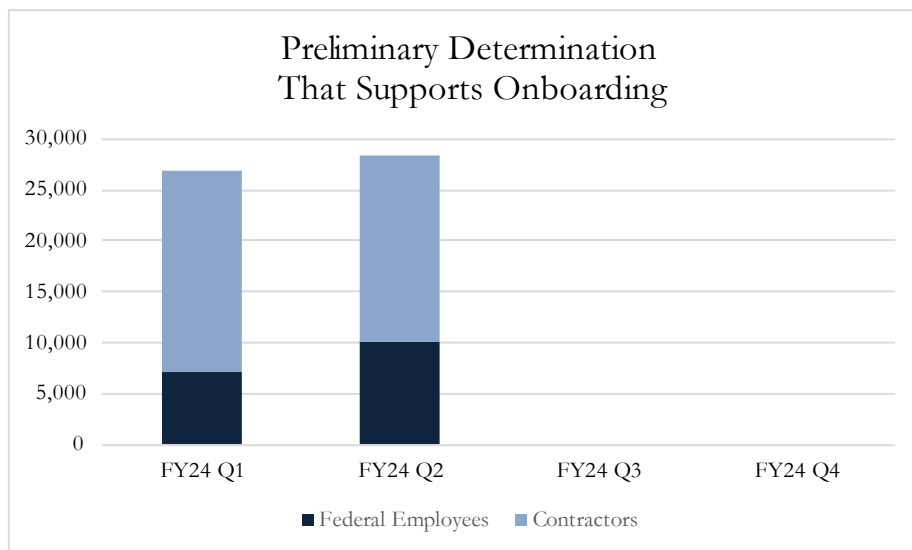

Chart above reflects only DCSA data and is current as of 3/31/2024.

HEALTH: Number of Individuals Brought Onboard with a Preliminary Determination

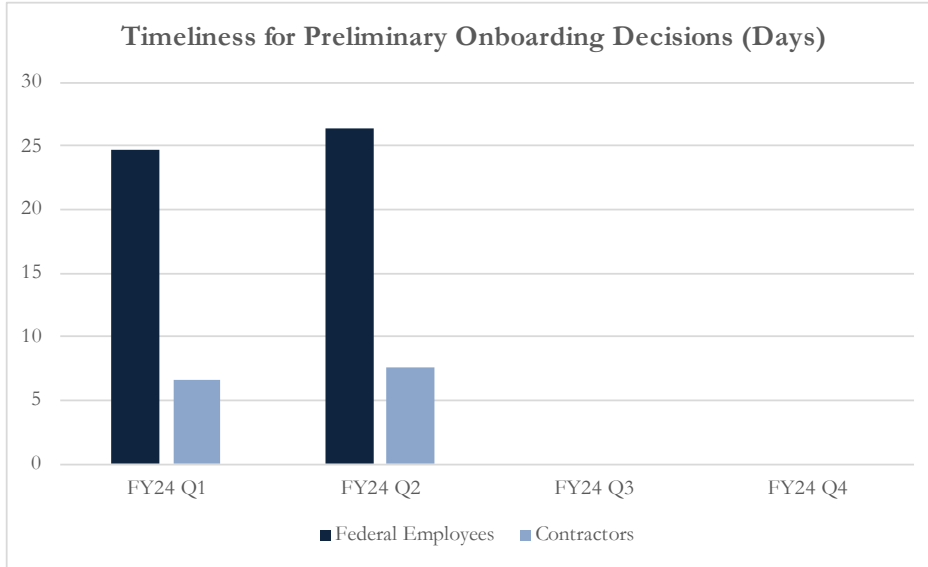More than 25k individuals approved to onboard via preliminary determinations in Q2.

The Executive Agents issued new performance management guidance in October 2023. The above chart reflects a subset of enterprise data that was able to be gathered in Q2. It currently reflects DHS employees and contractors and contractors managed by DCSA via the NISP. The chart will be enhanced over time as more agencies implement collection for the new targets.

KEY PERFORMANCE INDICATORS

HEALTH: Timeliness to Onboard with Preliminary Determination

Preliminary determinations are helping deliver individuals to work faster.
Federal employees averaged under a month and contractors under a week in Q2.

Timeliness for Preliminary Onboarding Decisions (Days)

■ Federal Employees ■ Contractors

The Executive Agents issued new performance management guidance in October 2023. The above chart reflects a subset of enterprise data that was able to be gathered in Q2. It currently reflects timeliness for preliminary onboarding decisions at DHS and DCSA. The chart will be enhanced over time as more agencies implement collection for the new targets.

REFORM: Transfer of Trust

DCSA continues to average a single day for transfer of trust,
ensuring efficient mobility among organizations.

**Average Days to Accept a Previously Vetted Individual
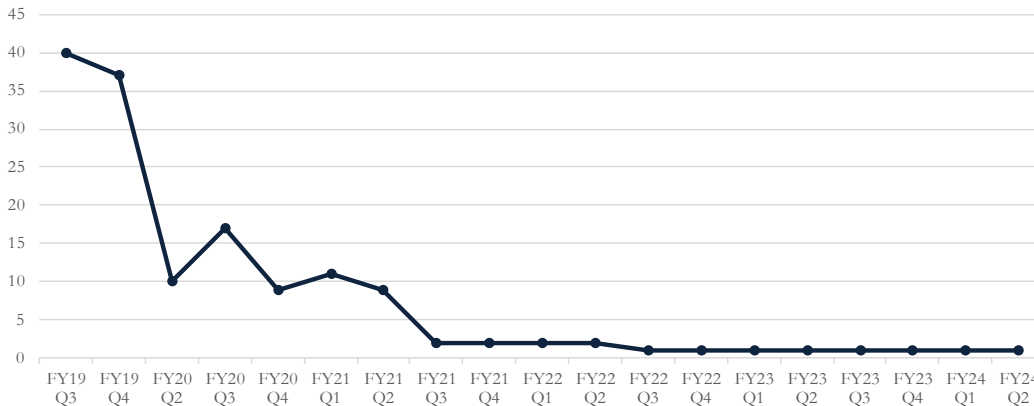(Security Clearance Reciprocity)**

Chart above reflects only DCSA data and will be expanded as additional capabilities are deployed to automate data collection.

KEY PERFORMANCE INDICATORS

REFORM: eApp vs. Legacy e-QIP Utilization

eApp accounted for over 95% of new initiations during the second quarter.

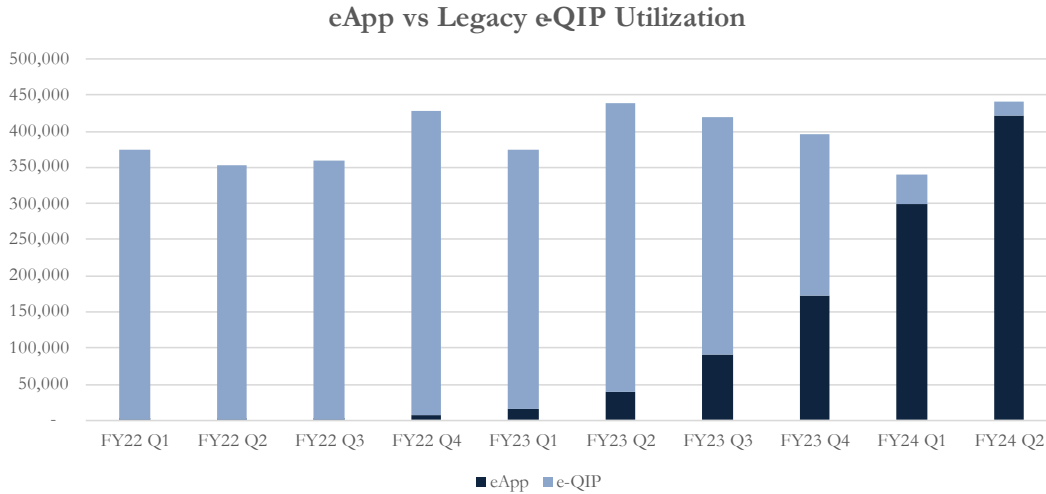**eApp vs Legacy e-QIP Utilization**
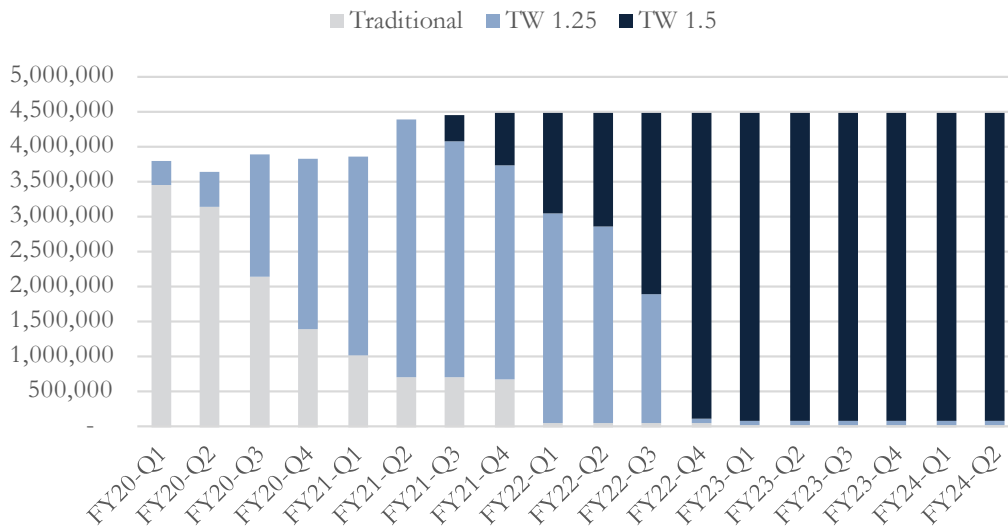

Legend: eApp, e-QIP

Chart above reflects only DCSA data and is current as of 3/31/2024.

REFORM: National Security Enrollment in Continuous Vetting Capabilities

The full national security sensitive population is enrolled in continuous vetting.
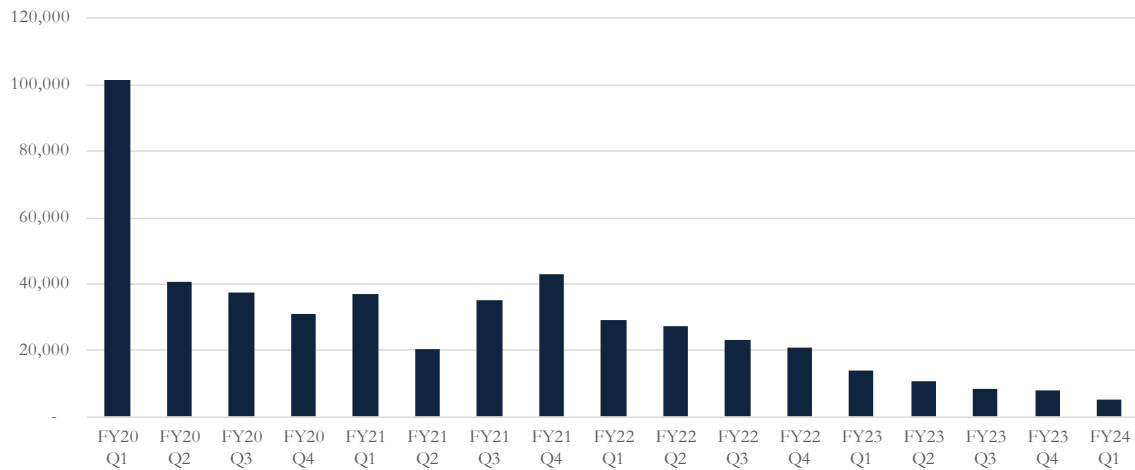
Continuous Vetting by Stage

Legend: Traditional, TW 1.25, TW 1.5

KEY PERFORMANCE INDICATORS

REFORM: Volume of Periodic Reinvestigations

Periodic reinvestigations continue to decline and are used primarily for significant issue resolution under continuous vetting until the new TW 2.0 products are available.

Government-wide Periodic Reinvestigations
(Top Secret and Secret Cases)

The chart above is one quarter behind due to collection and analysis methods.

REFORM: Continuous Vetting Alerts

The volume of alerts is anticipated to increase over time as more individuals are enrolled in continuous vetting and self-reporting matures. **The increase in Q2 alerts is due to a large batch of investigative files received, fine-tuning of data sources, and a rising trend of self- and security manager reporting.**
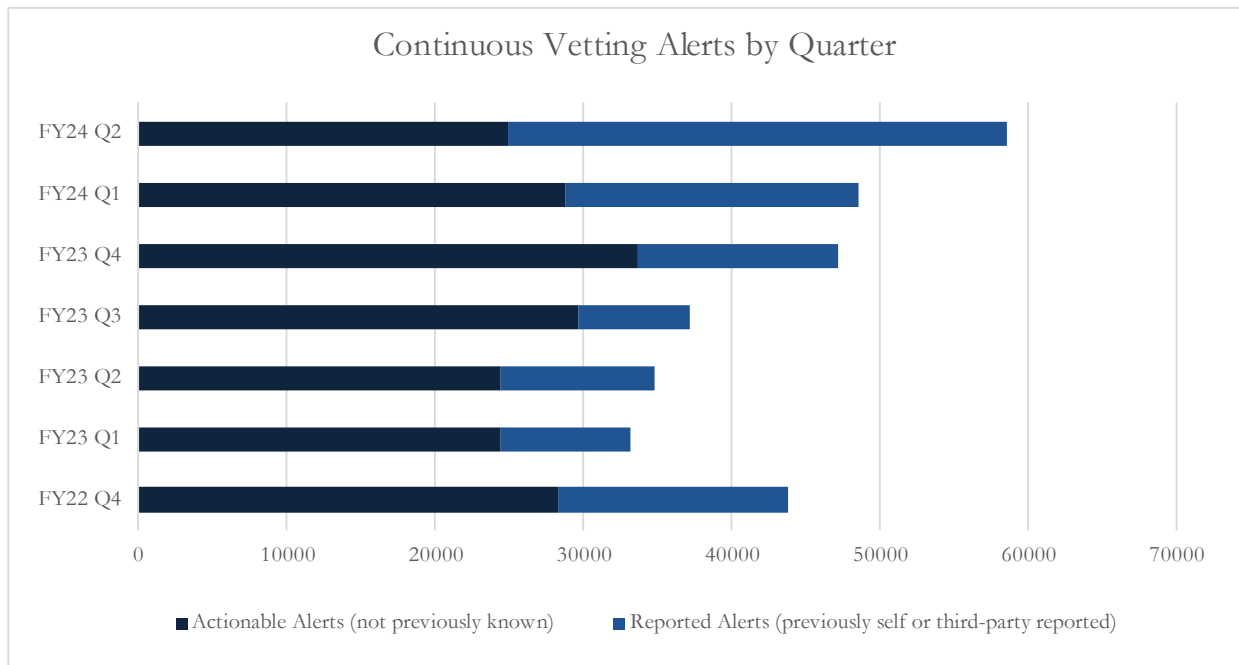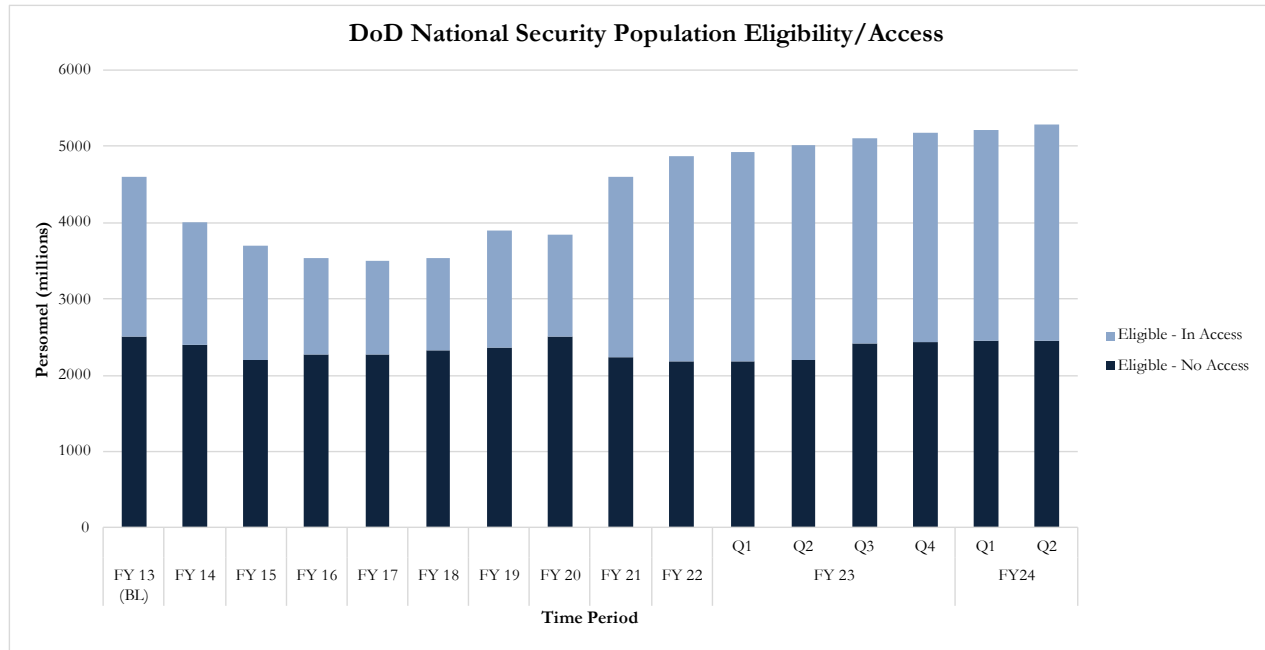

Continuous Vetting Alerts by Quarter

■ Actionable Alerts (not previously known) ■ Reported Alerts (previously self or third-party reported)

Chart above reflects only DCSA data and is current through 3/31/2024.

SPECIAL INTEREST: DoD National Security Population Eligibility & Access

The national security population continues to remain steady.

DoD National Security Population Eligibility/Access

Change in DoD Clearance (in thousands)																				
	FY 13 (Baseline)	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22 Q1	FY22 Q2	FY22 Q3	FY22 Q4	FY23 Q1	FY23 Q2	FY23 Q3	FY23 Q4	FY24 Q1	FY24 Q2	Number Decreased (from baseline)	FY13- FY24Q2 % change
Eligible – In Access	2500	2400	2200	2280	2280	2318	2362	2508	2229	2206	2196	2161	2173	2182	2205	2412	2436	2447	2445	-55	-3%
Eligible – No Access	2100	1600	1500	1250	1210	1211	1539	1332	2372	2457	2538	2641	2695	2748	2802	2695	2738	2774	2840	740	35%
Total	4600	4000	3700	3530	3490	3529	3901	3840	4601	4663	4734	4802	4868	4930	5007	5107	5174	5221	5285	685	15%

CONTRIBUTING PROGRAMS

PAC Member Agencies

- Office of Management and Budget
- Office of Personnel Management
- Defense Counterintelligence and Security Agency
- Department of Homeland Security
- Department of State
- Federal Bureau of Investigation
- National Archives and Records Administration

- Office of the Director of National Intelligence
- Department of Defense
- Department of Energy
- Department of Justice
- Department of the Treasury
- General Services Administration

PAC Ex Officio and Other Contributing Agencies

- Agency for International Development
- Department of Agriculture
- Department of Health & Human Services
- Department of Labor
- Drug Enforcement Administration
- National Geospatial-Intelligence Agency
- National Security Agency
- Small Business Administration

- Central Intelligence Agency
- Department of Commerce
- Department of Housing & Urban Development
- Department of Transportation
- Environmental Protection Agency
- National Reconnaissance Office
- National Security Council
- Social Security Administration

- Defense Intelligence Agency
- Department of Education
- Department of Interior
- Department of Veterans Affairs
- National Aeronautics & Space Administration
- National Science Foundation
- Nuclear Regulatory Commission