

TRUSTED WORKFORCE **2.0**

Mission • Mobility • Insight

PERSONNEL VETTING QUARTERLY PROGRESS UPDATE, FY24 Q1

January 2024

REFORM LEADERS

The Security, Suitability, and Credentialing Performance Accountability Council (PAC) is spearheading transformational personnel vetting reforms under the Trusted Workforce (TW) 2.0 initiative, which aims to better support agencies' missions by reducing the time required to bring new hires onboard, enabling mobility of the Federal workforce, and improving insight into workforce behaviors. The PAC Principal agencies include the Office of Management and Budget, the Office of the Director of National Intelligence, Office of Personnel Management, and Department of Defense. A list of the full PAC agencies and other supporting agencies can be found on the last page of this document.



Jason Miller
DDM, OMB

Chairs the PAC and sets overall personnel vetting reform direction. Leads accountability for reform.



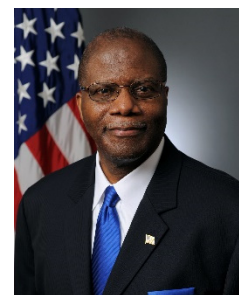
Avril Haines
DNI

Principal Member of the PAC. Security Executive Agent. Sets and oversees personnel vetting policy for national security sensitive determinations.



Kiran Ahuja
Director, OPM

Principal Member of the PAC. Suitability and Credentialing Executive Agent. Sets and oversees personnel vetting policy for suitability, fitness, and credentialing determinations



Ronald Moultrie
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Principal Member of the PAC. Hosts and oversees the Defense Counterintelligence and Security Agency and carries out Defense personnel vetting reforms.

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KEY HIGHLIGHTS



2023 Wrapped – Another Consequential Year for

Personnel Vetting Reforms

The Government continued to make significant headway in 2023. Continuous vetting is alerting agencies to problematic behavior much faster for 100% of their national security personnel – years earlier than a periodic reinvestigation would have. Pilots expanding continuous vetting to the non-sensitive public trust population kicked off in 2023 and will inform the next steps required for enterprise scaling. As part of continuous vetting efforts, Rap Back enrollments have increased from 328k to 680, a 107% increase that is providing real-time arrest record alerts. Policy issuances progressed from 58% to 77%—of note, they establish aggressive performance targets, update training standards, and approve a new streamlined form that will replace the four Standard Forms currently used. Starting in early 2023, the e-QIP to eApp transition was completed by the end of the year with agencies and industry fully transitioned, reducing costs, increasing security, and improving user experience.



New Questionnaire Furthers Commitment to Improving

Customer Experience

As part of ongoing efforts to improve the customer experience chartered by the Personnel Vetting Core Doctrine and reinforced by the Individual Engagement Guidelines, a new form was approved in November to replace the four existing forms (SF-85, 85P, 85P-S, and 86). Among other key changes, the new form seeks to further destigmatize mental health treatment, aligns the form with policies on past marijuana use, and leverages simpler language consistent with the Plain Writing Act of 2010. eApp implementation timelines will be communicated in the next quarterly issuance of this report.



DCSA Designated as High Impact Service Provider

DCSA has been chosen as one of 38 High Impact Service Providers by OMB’s Customer Experience Team, as it serves as “America’s gatekeeper,” the largest security agency in the Federal Government dedicated to protecting America’s trusted workforce and trusted workspaces. Federal entities under consideration for this designation generally have a heavy volume of transactions with the American public, a large percentage of the American public served, and/or outsized impact on the lives of the people they serve. Each year, HISP teams conduct comprehensive assessments of their high-impact services, measure their customer experience maturity, and identify actions to improve service delivery. As an HISP, DCSA will have additional technical assistance and support from OMB and the HISP community that can drive meaningful improvements for the public and build additional capacity.



Continuous Vetting Expands Beyond National Security

Personnel, Further Reducing Risk

In October, OPM issued a memorandum instructing agencies to begin preparations to enroll their non-sensitive public trust workforce into continuous vetting. National security personnel were previously transitioned, allowing agencies to identify potentially problematic behavior years faster than through periodic reinvestigations. The population being transitioned now includes all personnel in high or moderate risk positions that don’t require eligibility for access to classified information. The memorandum includes information to help agencies—such as FAQs—better prepare their workforces for the enrollment process.

KEY HIGHLIGHTS

Agencies and Industry Complete Transition to eApp, Improving Quality & Experience

A major milestone was reached in the first quarter as the Government successfully transitioned from the legacy e-QIP application system to eApp, a new platform that provides significant improvements both in terms of data quality and user experience. It marks a major achievement in the deployment of key NBIS technology coupled with supporting business processes.

New Guidance Advances Implementation of Robust Performance Metrics

In October, ODNI and OPM jointly issued guidance to agencies for implementing the previously released Performance Management Standards. Aimed at improving service delivery, the guidance will help improve consistency and quality in all phases of personnel vetting processes. It establishes specific near-term, interim, and aspirational targets for departments and agencies, allowing performance requirements to evolve alongside data collection capabilities.

Industry Listening Tour Generates Valuable Ideas and Insight for Path Forward

On December 6, the PAC completed Phase 1 of the Listening Tour sessions with industry personnel vetting representatives to hear their views on reform progress, continuing challenges, and ideas for improvement. The feedback from the 17 engagements included input from 126 individuals representing 67 companies, 12 university and federally funded research organizations, and 13 professional associations and has been universally positive. Many expressed appreciation for the opportunity to provide industry's perspective, get up-to-date information to help them plan, and ask questions, as well as for the progress made in reducing timeliness and inventory. Their input centers on inconsistent processes across agencies that create mobility obstacles; duplicative entries that waste time and resources; lack of clarity and transparency that hampers hiring and security; the need for more frequent, clear communications to reduce misunderstanding; and encouragement for active leadership to enable consistent implementation. Feedback from the sessions have informed future Trusted Workforce 2.0 initiatives. The Listening Tour will transition in 2024 into Phase Two, which will feature monthly Deep-Dive sessions focused on specific issues.

KEY HIGHLIGHTS



Michael Casey Confirmed by Senate as Director of NCSC

The Senate confirmed Michael Casey to lead the National Counterintelligence and Security Center on September 12th. Director of National Intelligence Avril Haines lauded the vote, saying in a statement, “we are very excited to have him join our leadership team in the Intelligence Community!” She added, “With his integrity and deep national security expertise and knowledge, the IC is very fortunate to have him lead our critical counterintelligence and security work.”



Research Projects Pinpoint Focus for Future Work

The Federal personnel vetting enterprise completed several key research projects this quarter. These included studies focused on ensuring artificial intelligence is fair and traceable, how personnel vetting misinformation online can be addressed for a better user experience, and techniques for improving retention of critical security training topics to reduce risk to the enterprise. Seven new projects focusing on key areas of personnel vetting have been chosen for FY24 and will start in the next few months.



Key Milestones Undergoing Review to Rebaseline Schedule

In response to GAO’s recommendations, DoD is currently reviewing its Integrated Master Schedule for NBIS. Several major milestones, to include the March 2025 target for implementation of the three-tier framework, are being refined to reflect the most recent state of development in NBIS. Those milestone changes are reflected in this document. The TW 2.0 Implementation Strategy will also reflect the changes so agencies can adjust.



TW 2.0 Featured in Major Industry Security Conference

Trusted Workforce 2.0 was highlighted throughout the 2023 Fall Joint Aerospace Industry Association/National Defense Industrial Association Industry Security Committee Meeting. Panels ranged from TW 2.0 as an example of a constructive public-private relationship to in-depth discussions of components such as background investigations, continuous vetting, and NBIS development. In the final panel, representatives from PAC PMO, ODNI, DoD, and DCSA reviewed accomplishments from FY 2023 and set the stage for ambitious achievements in FY 2024.



New Measure Demonstrates Focus on Onboarding Faster

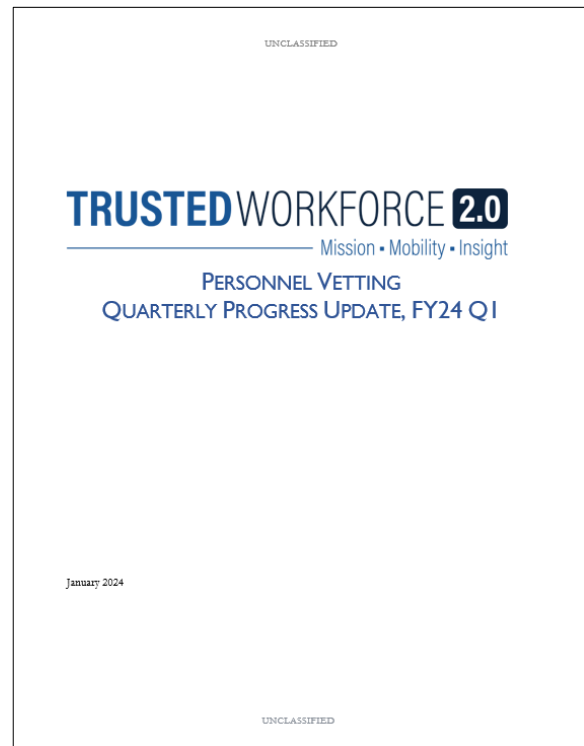
The Federal personnel vetting enterprise is adjusting the way that it looks at process metrics to better serve key stakeholders. This year brings a focus on the concept of a “determination that supports onboarding.” This performance metric focuses on the average time it takes for personnel vetting to approve an individual to come to work to support critical missions. It shifts the focus away from pure end-to-end timeliness that does not consider that many individuals can come on board after robust initial checks and a preliminary determination. In an effort to provide transparency into progress, page 16 of this report provides partial measurements for “Determination That Supports Onboarding,” which includes industry and DHS performance. As additional agencies and capabilities come online, the chart will be updated.

KEY MILESTONES

To facilitate the realization of TW 2.0, the PAC developed the Trusted Workforce 2.0 Implementation Strategy (Strategy), which establishes a roadmap for modernizing the Government’s personnel vetting mission. To be successful, TW 2.0 implementation must be a whole-of-government effort. The Strategy identifies the actions to be taken by the Executive Agents, Departments and Agencies, and authorized personnel vetting investigative service providers to implement personnel vetting reforms iteratively over the next several years. A Senior Implementation Official in each Department and Agency is responsible for ensuring agency implementation of TW 2.0 is consistent with the principles of the Federal Personnel Vetting Core Doctrine, implementation guidance issued by the Executive Agents, and the Strategy.

Past reform efforts primarily leveraged a sequential approach—policy development, then planning, then implementation—leading to long timelines between the policy formulation phases and the delivery of products and services to customers. Seeking opportunities to deliver results sooner and taking full advantage of the rebuild of the IT systems, TW 2.0 will leverage an iterative implementation approach, focusing on what is known currently with a high degree of confidence and publishing adjustments as needed. TW 2.0 implementation requires the modernization and deployment of a new U.S. Government-wide IT architecture for personnel vetting. Departments and Agencies will monitor policy issuances to ensure alignment with deployment of technical capabilities. Based on lessons learned from early implementation efforts, planning and actions will be adjusted to ensure efforts are correctly prioritized. These activities will drive timelines for the transition from legacy personnel vetting systems to the National Background Investigation Services (NBIS) and support the incremental decommissioning of legacy systems. Building the TW 2.0 future state iteratively will accelerate the overall timeline and position the enterprise to meet mission needs.

As TW 2.0 progresses, the Strategy will be updated to align with policy development, capability deployment, and implementation progress. The Key Milestones section of this Quarterly Progress Update has been aligned with the 12 Strategic Actions from the Strategy (see below) and will be updated each quarter with any adjustments to the Strategy and with key progress on milestones. The Key Performance Indicators section of this Quarterly Progress Update contains measures aligned with the Strategy and with the TW 2.0 Performance Management Standards. As implementation progresses, this section will evolve over time.



Strategic Action	Success
Issue TW 2.0 Policies	Establishes new TW 2.0 approach to personnel vetting.
Establish Agency TW 2.0 Implementation Plans	Better positions agencies to successfully implement TW 2.0.
Transition from Five to Three Tiers	Maximizes uniformity across Federal personnel vetting domains to enable faster onboarding and improve workforce mobility.
Implement Initial Vetting	Increases speed of personnel vetting and standardizes preliminary determinations, reducing the number of days to onboard people.
Implement Continuous Vetting	Enables detection of concerning behavior in near real-time and improves mobility of the workforce by ensuring employees' vetting status is always up to date.
Implement Upgrades, Transfer of Trust, and Re-establishment of Trust	Provides agencies better and more timely access to the talent needed to accomplish varied missions. Individuals will experience a more agile personnel vetting approach.
Redesign Performance Management	Establishes an enterprise performance framework to enable data-driven decisions by policymakers, agency heads, and program managers.
Adopt Enterprise Shared Services	Promotes modern, secure, and innovative technology and business services to improve operational efficiency, ensure consistency and quality, and better protect personnel vetting information.
Improve Information Sharing	Gets the right information to the right people at the right time to help make timely and informed personnel vetting decisions.
Enhance Individual Engagement	Promotes transparency of vetting processes and improves two-way communications between agencies and vetted individuals throughout their affiliation with the Federal Government.
Modernize Information Collection from Individuals	Aligns information collection through modernized forms and automated systems, ensuring agencies have the information needed to better manage risk and improving individuals' customer experience.
Continually Optimize Processes through Technology	Seeks to evaluate new capabilities and technologies to lower costs, achieve faster throughput, and make better decisions.

KEY MILESTONES

Key Milestone	Target	Action	Owner	Status	Key Progress
Publish Federal Personnel Vetting Core Doctrine	Jan-21	Issue TW 2.0 Policies	ODNI, OPM	Complete	
Offer TW 1.25 as a government-wide service	Jun-21	Implement Continuous Vetting	DCSA	Complete	
Develop initial TW 2.0 implementation plan	Sep-21	Agency TW 2.0 Implementation Plans	Agencies	Complete	
Enroll national security sensitive population into TW 1.25	Sep-21	Implement Continuous Vetting	Agencies/ DCSA	Complete	
Update Scattered Castles to display continuous vetting enrollment status	Sep-21	Improve Information Sharing	ODNI	Complete	
Begin phased NBIS deployment and onboarding	Oct-21	Implement Initial Vetting	DCSA	Complete	
Publish pricing for TW 1.5 service	Dec-21	Implement Continuous Vetting	DCSA	Complete	
Submit signed NBIS memorandum of understanding	Dec-21	Transition from Five to Three Tiers	Agencies	Complete	
Select FY 2022 R&I projects to assess applicability of emerging technologies to personnel vetting processes	Dec-21	Continually Optimize Processes through Technology	PAC PMO	Complete	

Key Milestone	Target	Action	Owner	Status	Key Progress
Issue Federal Personnel Vetting Guidelines, Performance Management Guidelines, and Personnel Vetting Engagement Guidelines	Jan-22	Issue TW 2.0 Policies	ODNI, OPM	Complete	
Issue TW 2.0 Implementation Strategy	Feb-22	Issue TW 2.0 Policies	ODNI, OPM, DoD, OMB	Complete	
Designate a Senior Implementation Official to be accountable for TW 2.0 implementation	Feb-22	Agency TW 2.0 Implementation Plans	Agencies	Complete	
Issue Investigative Standards¹	Mar-22	Issue TW 2.0 Policies	ODNI, OPM	Complete	
Begin DCSA Adjudications onboarding into NBIS to support the phased transition from DISS to NBIS	Apr-22	Implement Initial Vetting	DCSA	Complete	
Provide initial report on agency TW 2.0 implementation progress to PAC Chair	Jun-22	Agency TW 2.0 Implementation Plans	Agencies	Complete	
Offer TW 1.5 as a government-wide service	Jun-22	Implement Continuous Vetting	DCSA	Complete	
Issue adjudicative guidance	Jun-22	Issue TW 2.0 Policies	ODNI, OPM	Complete	

¹ There have been no additional requests this reporting period from agencies regarding the Federal Investigative Standards, Adjudicative Guidelines, continuous vetting, or other personnel vetting national policy.

Key Milestone	Target	Action	Owner	Status	Key Progress
Update Position Designation System	Jul-22	Transition from Five to Three Tiers	ODNI, OPM	Complete	
Issue Performance Management Standards	Jul-22	Issue TW 2.0 Policies	ODNI, OPM	Complete	
Update Position Designation Tool	Sep-22	Transition from Five to Three Tiers	DCSA	Complete	
Enroll national security population in TW 1.5	Sep-22	Implement Continuous Vetting	Agencies	Complete	
Publish personnel vetting shared services catalog	Sep-22	Adopt Enterprise Shared Services	PAC PMO	Complete	
Complete NBIS deployment/onboarding to allow for initiation capability within the system	Dec-22	Transition from Five to Three Tiers	DCSA/Agencies	Complete	
Publish final product pricing for TW 2.0 investigative products and services	Dec-22	Transition from Five to Three Tiers	DCSA	Complete	
Select FY 2023 R&I projects to assess applicability of emerging technologies to personnel vetting processes	Dec-22	Continually Optimize Processes through Technology	PAC PMO	Complete	
Update standard forms and publish for public comment	Feb-23	Modernize Information Collection from Individuals	ODNI, OPM	Complete	The Personnel Vetting Questionnaire was approved on November 15 th . DCSA has begun the technical work to update eApp with the PVQ to replace the SF-85, SF-85P, SF-85PS, and SF-86. Deployment timing of the PVQ will be phased by ISP as each begins to implement the new TW 2.0 products.

Key Milestone	Target	Action	Owner	Status	Key Progress
Issue 5 CFR Part 731 notice of proposed rulemaking	Mar-23	Issue TW 2.0 Policies	OPM	Complete	
Transition to full adoption of eApplication (off e-QIP)	Sep-23	Transition from Five to Three Tiers	Agencies/ Industry	Complete (previously On Track)	As of 22 January, 96.5% of all cases are being submitted in eApp, including 100% of industry cases. e-QIP has been turned off for all but three agencies that have an approved temporary exception.
Deliver eApp capability enhancements requested by Industry	Dec-23	Transition from Five to Three Tiers	DCSA	Complete (previously On Track)	As of 31 December, 100% of industry cases are now submitted in eApp. The e-QIP front-end has been decommissioned for Industry.
Select FY 2024 R&I projects to assess applicability of emerging technologies	Dec-23	Continually Optimize Processes through Technology	PAC PMO	Complete (previously On Track)	Seven new research studies have been selected, focusing on key areas of personnel vetting reform. Start dates are expected in the first half of 2024.
Issue Personnel Vetting Management Standards	Sep-23	Issue TW 2.0 Policies	ODNI, OPM	Missed	ODNI and OPM are coordinating with the interagency and intend to issue in early 2024.
Enroll individuals in Rap Back during the initial vetting process	Sep-23	Implement Initial Vetting	Agencies	Missed	Agencies are making progress with Rap Back enrollment, and the majority are enrolling at least a portion of their population during the initial vetting process. Going forward, agencies will continue expand enrollments to enroll all new employees and contractors into Rap Back and collect the fingerprints needed to enroll their existing populations. Total enrollments have surpassed 675k.
Offer continuous vetting for non-sensitive public trust population	Oct-23	Implement Continuous Vetting	DCSA	Missed (previously At Risk)	DCSA continues to learn from and expand the pilot of continuous vetting for the non-sensitive public trust workforce. Efforts are continuing with ODNI to overcome challenges with data sources and population expansion. As of 31 December, over 1,100 individuals have been enrolled.
Transition of DCSA TW 1.25 customers to TW 1.5 continuous vetting operational implementation	Dec-23	Implement Continuous Vetting	DCSA	Missed (previously On Track)	DCSA continues to work on the complex system development to enable this service.

Key Milestone	Target	Action	Owner	Status	Key Progress
Begin iterative development of an individual engagement awareness campaign	Jan-24	Enhance Individual Engagement	ODNI, OPM	At Risk (previously On Track)	Executive Agents are in coordination on topics with the first expected iteration to be sent out in early in the second quarter.
Submit first set of quarterly metrics consistent with performance management implementation guidance	Jan-24	Redesign Performance Management	ISPs/ Agencies	On Track	ODNI completed an assessment between the performance management implementation guidance and existing collection capabilities and is adjusting the national security metric collection template where possible consistent with the updated metrics. As capabilities are implemented and data becomes available, ODNI will further modify the template. ODNI will continue to work with departments and agencies to collect metrics as data becomes available.
Integrate Personnel Vetting Engagement Guidelines into workforce annual training	Mar-24	Enhance Individual Engagement	Agencies	At Risk (previously Not Started)	Discussions have begun with agencies to encourage them to update trainings along with other agency-specific policies. Many agencies have an existing cadence for updating these materials and plan to perform the update in line with those schedules instead of out of cycle.
Issue a policy on sharing covered insider threat information pertaining to contractor employees engaged by the Federal Government	Mar-24 (previously FY24 Q1)	Improve Information Sharing	ODNI	On Track	ODNI has developed a draft policy and begun socializing with the interagency and industry to gather preliminary feedback prior to interagency coordination.
Complete build of new personnel vetting questionnaire in eApplication within NBIS	Jun-24	Modernize Information Collection from Individuals	DCSA	At Risk (previously Not Started)	DCSA has begun the technical discovery work necessary to develop the newly approved personnel vetting questionnaire in NBIS.
Implement TIP programs	Sep-24	Improve Information Sharing	ISPs	On Track (previously Not Started)	ISPs have begun assessing their operations for opportunities to leverage Trusted Information Providers. Based on feedback from the ISPs, ODNI and OPM have begun developing implementation guidance to provider further clarification to ISPs on their programs.

Key Milestone	Target	Action	Owner	Status	Key Progress
Enroll 100% of non-sensitive public trust population into continuous vetting	Sep-24	Implement Continuous Vetting	Agencies	At Risk (previously On Track)	DCSA continues to learn from and expand the pilot of continuous vetting for the non-sensitive public trust workforce. Efforts are continuing with ODNI to overcome challenges with data sources and population expansion. As of 31 December, over 1100 individuals have been enrolled.
Begin enrolling individuals in low-risk positions into continuous vetting	Oct-24	Implement Continuous Vetting	Agencies/ DCSA	At Risk (previously Not Started)	DCSA began modifying the technical capabilities to support enrollment of individuals in the low-risk population and agencies have begun preliminary readiness activities. The focus in FY24 will remain on the non-sensitive public trust population and once the majority are enrolled, the focus will shift to the low-risk population.
Implement three-tiered model	Mar-25	Transition from Five to Three Tiers	ISPs	At Risk (previously On Track)	DCSA continues to work on the complex system development to enable this service.
Implement Upgrades, Transfer of Trust, and Re-establishment of Trust scenarios	Mar-25	Implement Upgrades, Transfer of Trust, and Re-establishment of Trust	Agencies	At Risk (previously On Track)	DCSA continues to work on the complex system development to enable this service.
Complete enrollment of all populations into continuous vetting	Mar-26	Implement Continuous Vetting	Agencies	At Risk (previously On Track)	DCSA continues to work on the complex system development to enable this service.

KEY PERFORMANCE INDICATORS

The Key Performance Indicators section of this Quarterly Progress Update has a set of measures aligned with the Strategy and with the TW 2.0 Performance Management Standards (see table below). This section will evolve as implementation moves forward.

The Performance Management Standards are divided into three categories, which represent collections of performance metrics that provide meaningful performance information to stakeholders to enable recognition of risks, issues, and trends, and to help identify causes to implement tailored mitigation strategies. The categories include:

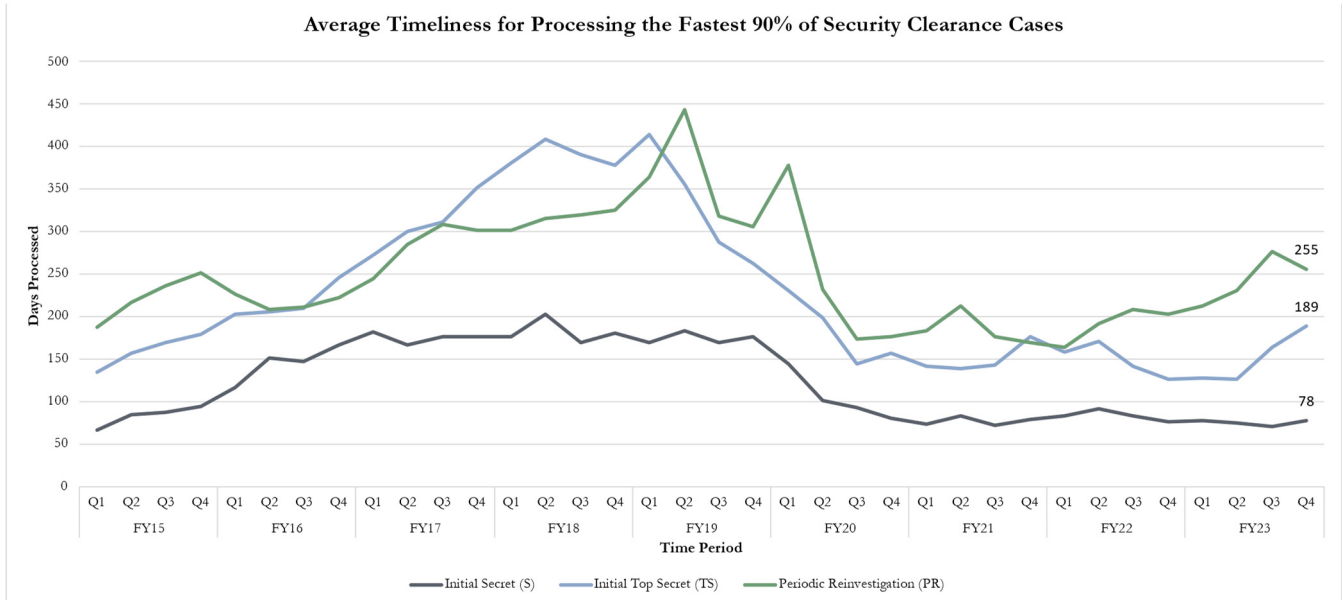
- **Health:** Aggregated agency performance metrics used to determine effectiveness, efficiency, legal/policy compliance, and systemic risk.
- **Reform:** Performance metrics used to drive implementation, policy decision, and development of enterprise-wide reforms. Reform metrics also measure the successful implementation and full operating capabilities of emerging reform initiatives or new policy/legislative mandates.
- **Special Interest:** Performance metrics used to inform policy decisions and program development related to evolving threats, societal trends, research and innovation, or to accommodate process or technology improvements.

Focus Area	Key Indicator Title	Description
Health	End-to-End Process Timeliness	Average number of days to complete end-to-end processing for the national security population
	Background Investigation Timeliness	Average number of days to complete Secret and Top-Secret background investigations
	Percentage of Cases Meeting Timeliness Targets	Percentage of cases that are meeting investigative timeliness targets
	DCSA Investigations Inventory	Total inventory of pending DCSA investigations by progress to goal
	Determination That Supports Onboarding	Average number of individuals with a determination that supports an onboarding decision
Reform	Transfer of Trust	Average number of days to accept a previously vetted national security individual
	eApp vs. e-QIP Utilization	Total number of cases submitted using eApp and e-QIP
	National Security Enrollment in Continuous Vetting Capabilities	Total number of Executive Branch national security individuals enrolled in continuous vetting
	Volume of Periodic Reinvestigations	Volume of government-wide periodic reinvestigations
	Continuous Vetting Alerts	Number of automated record check alerts triaged, and number/percentage not previously known from self or third-party reporting
Special Interest	DoD National Security Population Eligibility and Access	Total number of Federal, military, and contractor personnel eligible for a national security position and personnel currently in access for the Defense Department

KEY PERFORMANCE INDICATORS

HEALTH: End-to-End Process Timeliness

Older, complex cases continue to affect the overall timeliness for initial cases.



HEALTH: End-to-End Process Timeliness

Government-wide Security Clearance Performance (PAC Methodology)

Fastest 90%

FY23 Q1 through FY23 Q4		Fastest 90%												End-to-End (Initiate + Inv. + Adj.)			
		Initiate				Investigate				Adjudicate				Average Days			
		Q1 23	Q2 23	Q3 23	Q4 23	Q1 23	Q2 23	Q3 23	Q4 23	Q1 23	Q2 23	Q3 23	Q4 23	Q1 23	Q2 23	Q3 23	Q4 23
Initial Secret Cases	Volume 316,830	Goal: 14 Days				40 Days				20 Days				74 Days			
		5	6	5	5	53	55	50	55	20	14	16	18	76	78	71	78
Initial Top Secret Cases	Volume 124,446	Goal: 14 Days				80 Days				20 Days				114 Days			
		11	11	10	13	90	92	99	112	27	23	55	64	127	128	164	189
Periodic Reinvestigations	Volume 41,413	Goal: 15 Days				150 Days				30 Days				195 Days			
		9	9	6	7	121	119	104	112	82	102	167	136	203	212	277	255
Total	482,689	Red Text: Goal Not Met								Blue Text: Goal Met							

As of: 12/11/2023

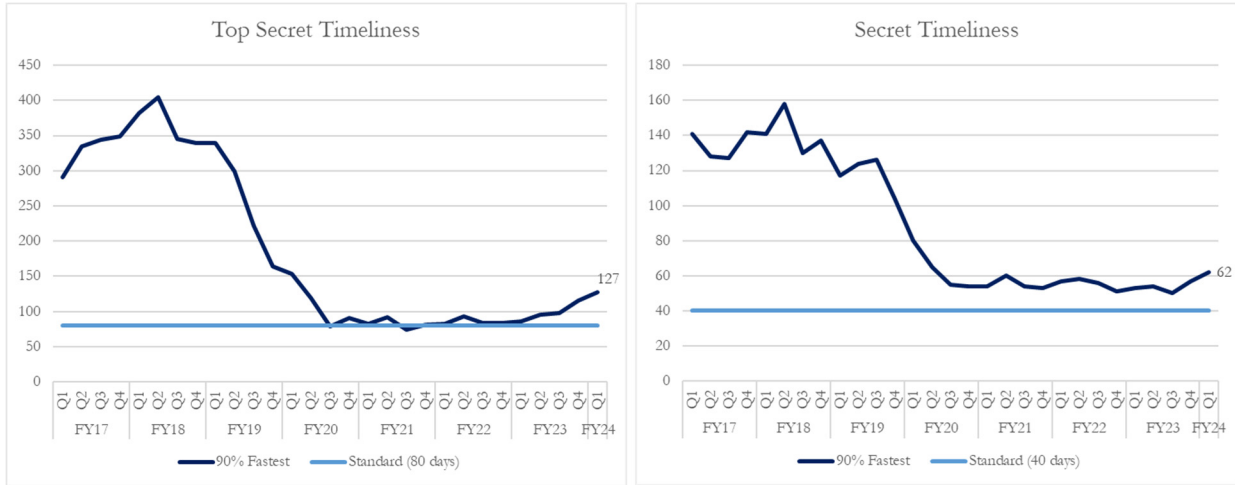
Source: ODNI

The charts on this page are one quarter behind due to collection and analysis methods.

KEY PERFORMANCE INDICATORS

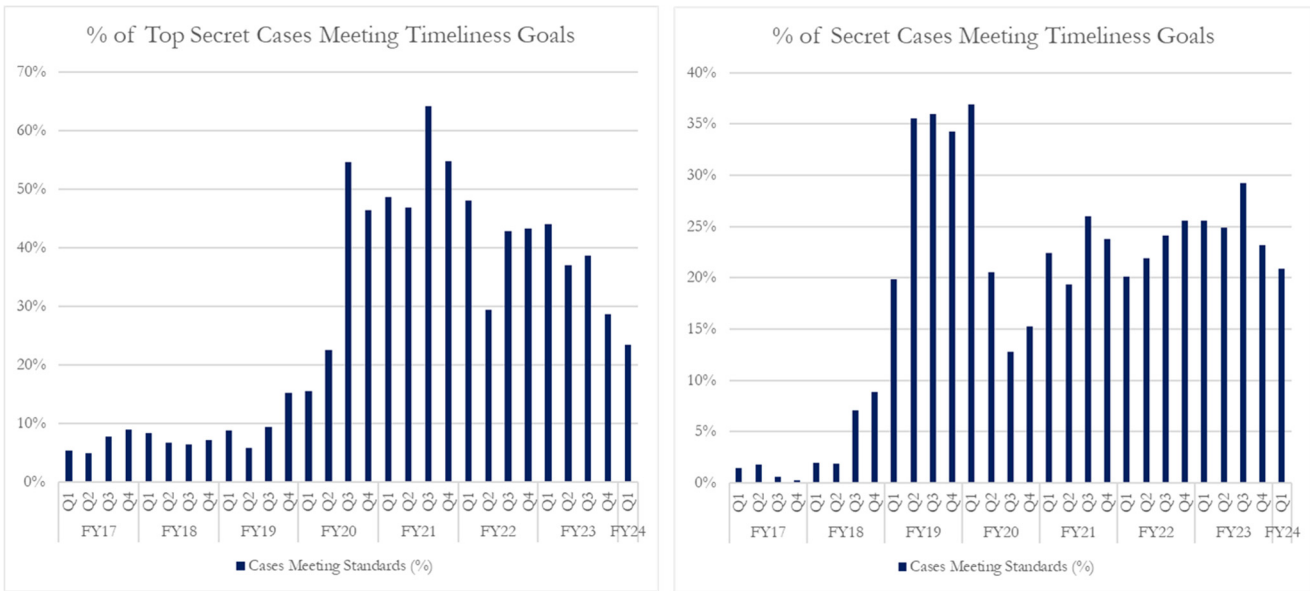
HEALTH: Background Investigation Timeliness

The timeliness increase is primarily due to closing delays resulting from IT outages and a higher-than expected submission rate in FY23.



HEALTH: Percentage of Cases Meeting Timeliness Targets

The percentage of cases meeting timeliness goals mirrors the increase in timeliness due to closing delays resulting from IT outages and a higher-than expected submission rate in FY23.



Charts on this page reflect only DCSA data and are current as of 12/31/2023.

KEY PERFORMANCE INDICATORS

HEALTH: DCSA Investigations Inventory

The slight increase in investigative inventory remained elevated in the first quarter due to a 15% increase in total case submissions throughout FY23.

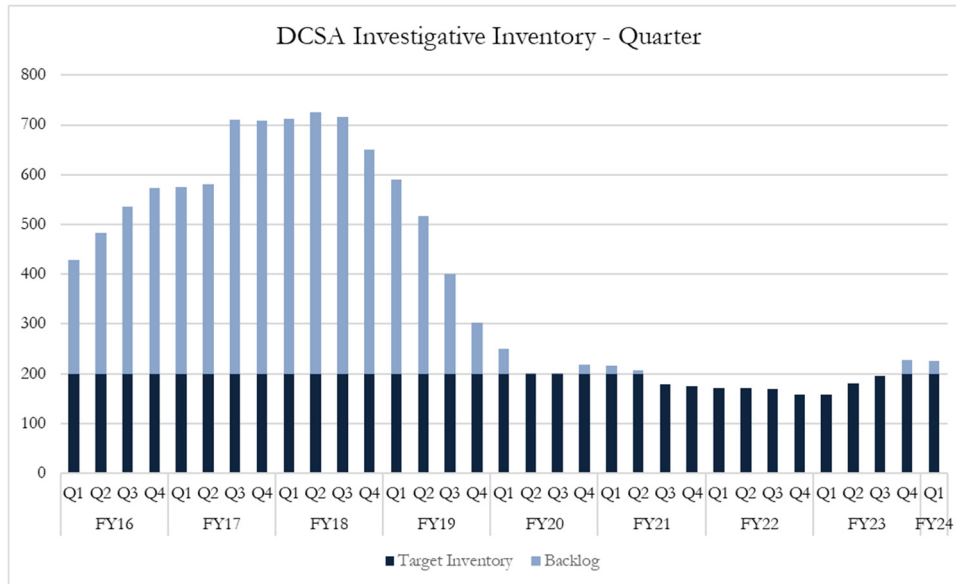
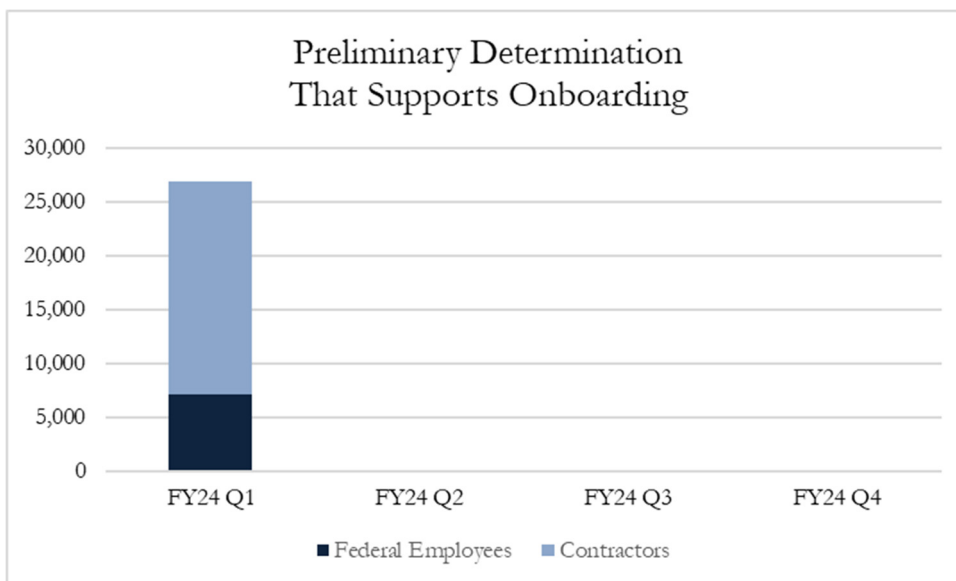


Chart above reflects only DCSA data and is current as of 12/31/2023.

HEALTH: Number of Individuals Brought Onboard with a Preliminary Determination

New metric introduced to track individuals getting to work faster via preliminary determinations.



The Executive Agents issued new performance management guidance in October 2023. The above chart reflects a subset of enterprise data that was able to be gathered in Q1. It currently reflects DHS employees and contractors and contractors managed by DCSA via the NISP. The chart will be enhanced over time as more agencies implement collection for the new targets.

KEY PERFORMANCE INDICATORS

REFORM: Transfer of Trust

DCSA continues to average a single day for transfer of trust, ensuring efficient mobility among organizations.

Average Days to Accept a Previously Vetted Individual (Security Clearance Reciprocity)

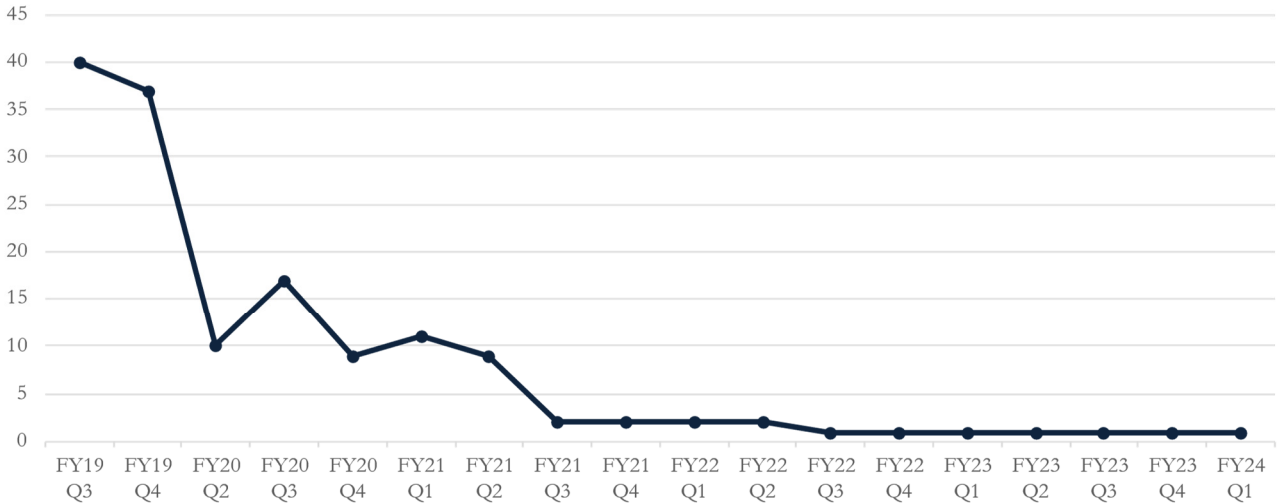


Chart above reflects DCSA data and will be expanded as additional capabilities are deployed to automate data collection.

REFORM: eApp vs. Legacy e-QIP Utilization

eApp use grew significantly over the course of the year among both Federal and industry users, to end the calendar year at over 90% use for new initiations.

eApp vs Legacy e-QIP Utilization

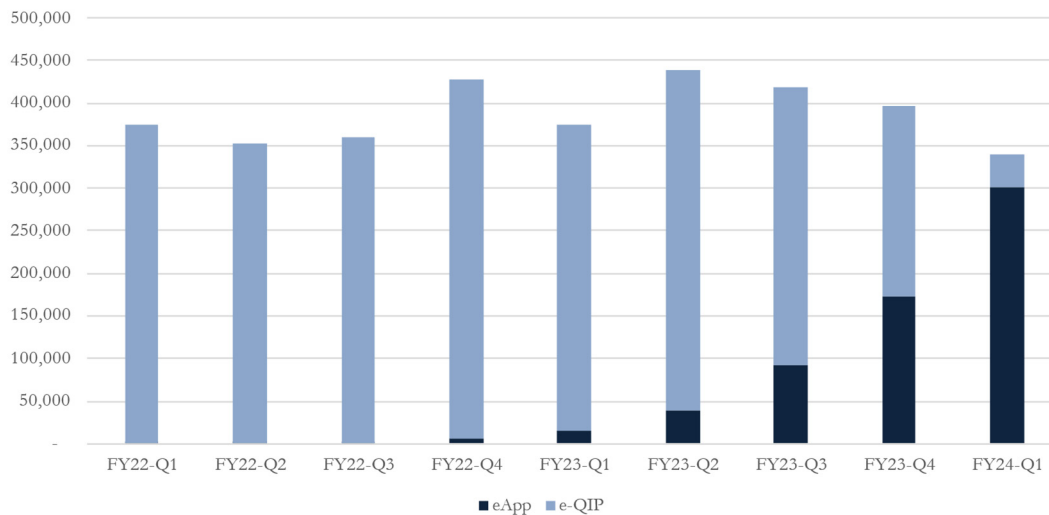


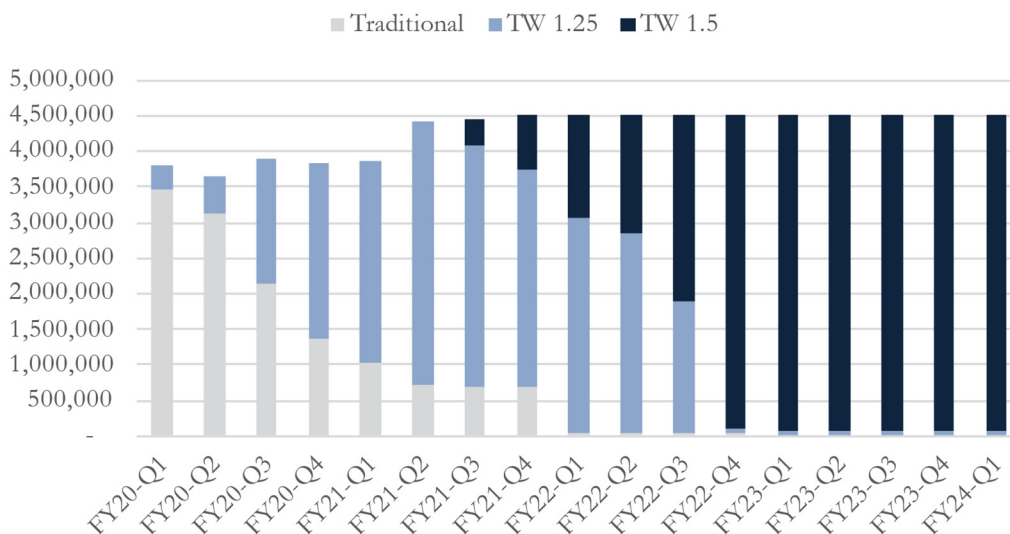
Chart above reflects only DCSA data and is current as of 12/31/2023.

KEY PERFORMANCE INDICATORS

REFORM: National Security Enrollment in Continuous Vetting Capabilities

The full national security sensitive population is enrolled in continuous vetting.

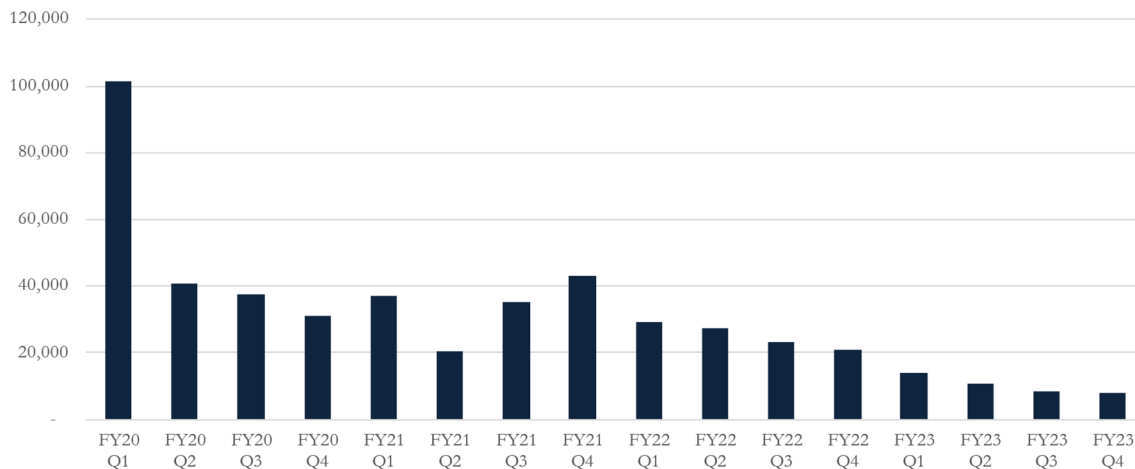
Continuous Vetting by Stage



REFORM: Volume of Periodic Reinvestigations

Periodic reinvestigations continue to decline and are used primarily for significant issue resolution under continuous vetting until the new TW 2.0 products are available.

Governmentwide Periodic Reinvestigations (Top Secret and Secret Cases)



The chart above is one quarter behind due to collection and analysis methods.

KEY PERFORMANCE INDICATORS

REFORM: Continuous Vetting Alerts

Continuous vetting alerts continue to reduce risk to people, property, information, and mission. The volume of alerts will continue to increase as more individuals are enrolled in continuous vetting.

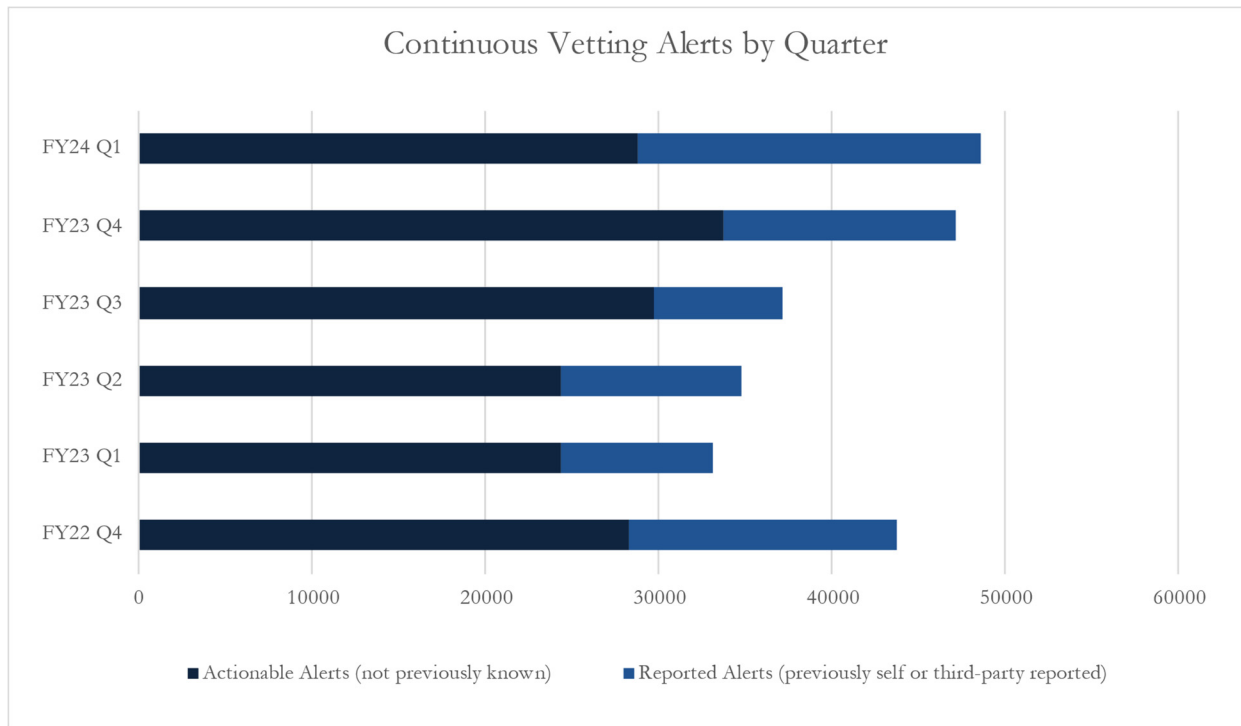
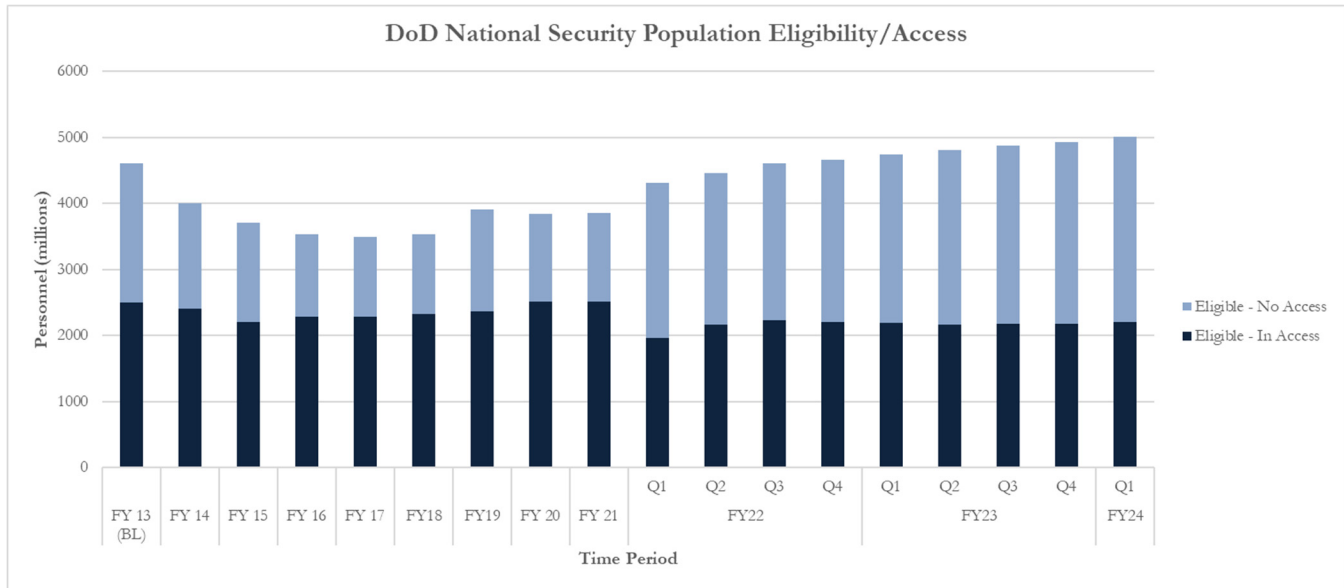


Chart above reflects only DCSA data and is current through 12/31/2023.

KEY PERFORMANCE INDICATORS

SPECIAL INTEREST: DoD National Security Population Eligibility & Access

The national security population continues to remain steady.



Change in DoD Clearance (in thousands)																				
	FY 13 (Baseline)	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22 Q1	FY22 Q2	FY22 Q3	FY22 Q4	FY23 Q1	FY23 Q2	FY23 Q3	FY23 Q4	FY24 Q1	Number Decreased (from baseline)	FY13-FY24Q1 % change
Eligible - In Access	2500	2400	2200	2280	2280	2318	2362	2508	2229	2206	2196	2161	2173	2182	2205	2412	2436	2447	-53	-2%
Eligible - No Access	2100	1600	1500	1250	1210	1211	1539	1332	2372	2457	2538	2641	2695	2748	2802	2695	2738	2774	674	32%
Total	4600	4000	3700	3530	3490	3529	3901	3840	4601	4663	4734	4802	4868	4930	5007	5107	5174	5221	574	14%

CONTRIBUTING PROGRAMS

PAC Member Agencies

- Office of Management and Budget
- Office of Personnel Management
- Defense Counterintelligence and Security Agency
- Department of Homeland Security
- Department of State
- Federal Bureau of Investigation
- National Archives and Records Administration
- Office of the Director of National Intelligence
- Department of Defense
- Department of Energy
- Department of Justice
- Department of the Treasury
- General Services Administration

PAC Ex Officio and Other Contributing Agencies

- Agency for International Development
- Department of Agriculture
- Department of Health & Human Services
- Department of Labor
- Drug Enforcement Administration
- National Geospatial-Intelligence Agency
- National Security Agency
- Small Business Administration
- Central Intelligence Agency
- Department of Commerce
- Department of Housing & Urban Development
- Department of Transportation
- Environmental Protection Agency
- National Reconnaissance Office
- National Security Council
- Social Security Administration
- Defense Intelligence Agency
- Department of Education
- Department of Interior
- Department of Veterans Affairs
- National Aeronautics & Space Administration
- National Science Foundation
- Nuclear Regulatory Commission