



Security and Compliance Assurance Packet

Prepared by the 8x8 Security Team
June 2024

Version 3.1

Table of Contents

- Welcome 3
- Why 8x8? 4
- Message from 8x8 Security and Compliance 5
- System Hardening 6
- Encryption 6
- Network 6
- Cloud Storage 6
- Data Centers 6
- Cyber Insurance Coverage 7
- 8x8's 3rd Party Validations 8
- 8x8/HackerOne Vulnerability Disclosure Program 18
- Want to learn more? 18





Welcome

Thank you for your interest in 8x8. A pioneer in integrated cloud communications and contact center solutions, 8x8 helps customers deliver improved customer and employee experiences, solve critical communication challenges by enabling work from anywhere, and supports digital transformation initiatives that drive competitive and economic advantage.

A 12 time worldwide leader in the Gartner Magic Quadrant for Unified Communications as a Service (UCaaS), and recognized eight years in a row in the Gartner Magic Quadrant for Contact Center as a Service (CCaaS). 8x8 is known in the market for its vision in introducing XCaaS™ (Experience Communications as a Service™) and the 8x8 Experience Communications Platform™ which includes integrated cloud contact center, voice, team chat, video meetings, and SMS capabilities all presented in one application layer.

8x8 leverages a defense-in-depth security program that has been validated by independent, third-party auditors. We deliver robust communications capabilities through our purpose built security programs. Our security team is geographically dispersed providing 24/7/365 capabilities protecting our infrastructure and supporting our customers.

This package contains information regarding our security certifications and ways in which we protect your data. We are certain you will find our “Security and Compliance Assurance Packet” to be a helpful tool in answering many of the questions you may have about our security program.

Thank you for the opportunity to show how we believe we have earned your trust.

Best Regards,

Rick Orloff

CVP, Chief Information Security Officer





Why 8x8?

The 8x8 Experience Communications Platform™ is the first and only true XCaaS platform in the market and optimizes omnichannel customer experience with data-driven insights while enabling robust employee engagement in a work-from-anywhere world. 8x8 XCaaS erases the boundary between Unified Communications as a Service (UCaaS) and Contact Center as a Service (CCaaS) to help organizations deliver modern communications experiences that drive revenue, cut costs, and optimize operations for the new world of work.

Secure & Compliant

8x8 protects your business using some of the strictest security requirements for data security, privacy, and compliance - verified by 3rd party security and compliance certifications.

Integrated

Organizations searching for communications technology that bridges employee and customer experience gaps find that an integrated platform provides the highest reliability, security, and the best overall value. The 8x8 XCaaS platform brings customer and employee experience together with contact center, voice, video, chat, and APIs on one cloud-native platform.

Reliable

Our proprietary 8x8 Experience Communications Platform™ is designed from the ground up and delivered from top-tier, redundant, geographically

diverse, state-of-the-art cloud locations/regions to ensure the highest possible uptime for contact center, voice, video, chat. The 8x8 Experience Communications Platform™ also uses patented Global Reach™ technology and built-in software intelligence to deliver high availability and mitigate common cloud communications challenges, such as connectivity issues, audio and video quality problems, and service outages.

Our platform offers a financially-backed, platform-wide 99.999% uptime SLA across UCaaS and CCaaS.

Insightful

From call activity reporting to AI-driven speech analytics, 8x8's unique ability to bring together and analyze data from all your communication touchpoints provides unique insights that drive productivity improvements, cost savings, and revenue growth.

Message from 8x8 Security and Compliance

Built on the 8x8 Experience Communications Platform™, 8x8 is responding to the new needs of businesses today and uniquely provides a single-vendor, fully integrated, cloud-native contact center, voice, team chat, meetings, and Communications Platform as a Service (CPaaS) platform. With XCaaS, 8x8 is delivering on the innovation that will advance our customers' increasingly connected EX and CX-focused communications, collaboration, and engagement needs.

The 8x8 Platform offers:

- 8x8 Contact Center
 - An omnichannel contact center solution supporting inbound/outbound interactions for all voice and digital channels
 - A conversational AI solution for automated self-service experiences
 - A full suite of Workforce Engagement Management applications that include native Quality Management and Speech and Text Analytics
- 8x8 Work
 - Enterprise-grade PBX features that include auto-attendant, voicemail, flexible call flow rules, and number coverage in over 100 countries
 - Business SMS/MMS and internet fax
 - End-to-end encrypted video meetings
 - 1-1 or team chat and private or public chat room
- In-depth reporting and robust analytics
- Unified administration for license management, number porting, provisioning, and configuration
- Integrations with 40+ popular business and productivity apps like Microsoft Teams, Salesforce etc.
- 8x8 Communications Platform as a Service (CPaaS)
 - Transforming the future of business communications as a leading global Software-as-a-Service provider.
 - Communications Platform as a Service (CPaaS), provides a cloud-based infrastructure and platform to integrate real-time communications capabilities such as SMS, chat apps, voice, and video calls directly into applications, websites and workflows, using APIs.

System Hardening

8x8 designs its XCaaS (8x8 Work including phone, video and chat capabilities, 8x8 Contact Center, JaaS, CPaaS Messaging, CPaaS Chat Apps, CPaaS Voice) platform to meet its regulatory commitments that 8x8 provides to its clients, the laws and regulations that govern the provision of those services, and the financial, operational, and compliance storage and transmission following NIST guidelines and Center for Internet Security (CIS) hardening standards.

Encryption

All discovered subdomains and IPs require Transport Layer Security (TLS) 1.2 and above. 8x8's key length requirements are reviewed annually as part of our yearly security review. 8x8 maintains technical requirements for our established services, as well as operational requirements in its system design.

Network

8x8 documents its network design for the purpose of showing its network interconnectivity and perimeter security of its network via policy enforcement points (PEPs), including firewalls. PEP configurations are used throughout XCaaS. The XCaaS architecture also utilizes segmentation for Confidentiality, Integrity, and Availability monitoring and control points.

Cloud Storage

The XCaaS environment is based in Amazon Web Services (AWS) and uses technologies including Application and Network Load balancers, VPCs, EC2 instances, S3 buckets, Route53 Domain Name System (DNS), CloudWatch, CloudTrail, and GuardDuty.

The Meetings and JaaS technology stack uses cloud services from both AWS and Oracle Cloud Infrastructure (OCI) in a hybrid configuration. Signaling and Public Switched Telephone Network (PSTN) connection services are provided on secure AWS EC2 instances and supported by global accelerators, Application Load Balancers, and HAProxy (also in EC2). Video bridge services (also called "Selective Forwarding Units" [SFUs]) and meeting recording capabilities are implemented on secure virtual machines in OCI. Network connectivity between cloud providers is provided by Megaport and is backed up by secure virtual private networks (VPNs).

Data Centers

Data centers and internet points-of-presence are maintained around the world to accommodate both processing capacity and data jurisdictional issues. Internet connectivity is critical for 8x8 and includes multiple connections from multiple internet service providers. Connectivity from 8x8 offices to data centers environments is accomplished with an IPSEC VPN. Connectivity from data centers to AWS and OCI cloud environments are provided with secure dedicated routes, which is backed up by IPSEC-based VPN. Connectivity between data centers uses a mix of private circuits and IPSEC-based VPN.

Cyber Insurance Coverage

8x8 Inc. recognizes the critical importance of managing cybersecurity risks in today's digital landscape. To safeguard its operations, assets, and client data against the increasing prevalence of cyber threats, 8x8 Inc. has implemented comprehensive cyber insurance coverage. This insurance plays a pivotal role in the company's broader risk management strategy, offering financial protection and support in the event of cyber incidents such as data breaches, cyber extortion, business interruption, and network damage.

The cyber insurance policy for 8x8 Inc. is tailored to address the specific risks associated with its operations in the tech industry, providing robust coverage that aligns with best practices and regulatory requirements. This proactive approach not only mitigates financial risks but also underscores 8x8 Inc.'s commitment to maintaining trust and reliability in its service delivery, ensuring that both the company and its clients are adequately protected in a landscape marked by evolving cyber threats.

ACORD		CERTIFICATE OF LIABILITY INSURANCE				DATE(MM/DD/YYYY) 07/07/2023	
<p>THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.</p> <p>IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).</p>							
PRODUCER Aon Risk Insurance Services West, Inc. San Francisco CA Office 425 Market Street Suite 2800 San Francisco CA 94105 USA				CONTACT NAME: PHONE (A/C No. Ext): (866) 283-7122 FAX (A/C No.): (800) 363-0105 E-MAIL ADDRESS: INSURER(S) AFFORDING COVERAGE NAIC #			
INSURED 8x8, Inc. 675 Creekside way Campbell CA 95008 USA				INSURER A: Fortegra Specialty Insurance Company 16823 INSURER B: INSURER C: INSURER D: INSURER E: INSURER F:			
COVERAGES CERTIFICATE NUMBER: 570100686172 REVISION NUMBER:							
THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. Limits shown as requested							
TRAIL LTR	TYPE OF INSURANCE	ADDITIONAL	POLICY NUMBER	POLICY EFF	POLICY EXP	LIMITS	
	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR <input type="checkbox"/> GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC <input type="checkbox"/> OTHER:					EACH OCCURRENCE TOWNSHIP TO RENTED PREMISES (Ea occurrence) MED EXP (Any one person) PERSONAL & ADV INJURY GENERAL AGGREGATE PRODUCTS - COM/OP-AGG	
	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS ONLY <input type="checkbox"/> OTHER:					COMBINED SINGLE LIMIT (Ea accident) BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident)	
	UMBRELLA LIAB <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS-MADE EXCESS LIAB <input type="checkbox"/> RETENTION					EACH OCCURRENCE AGGREGATE	
	WORKERS COMPENSATION AND EMPLOYERS LIABILITY ANY PROPRIETOR / PARTNER / EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	<input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> N/A				PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT E.L. DISEASE-EA EMPLOYEE E.L. DISEASE-POLICY LIMIT	
A	E&O - Technology		C4L04231591CYBER2023 Claims Made	07/01/2023	07/01/2024	Network & Information	\$5,000,000
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) Evidence of insurance							
CERTIFICATE HOLDER 8x8, Inc. 675 Creekside way Campbell CA 95008 USA				CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE <i>Aon Risk Insurance Services West Inc.</i>			
ACORD 25 (2016/03) ©1988-2015 ACORD CORPORATION. All rights reserved. The ACORD name and logo are registered marks of ACORD							

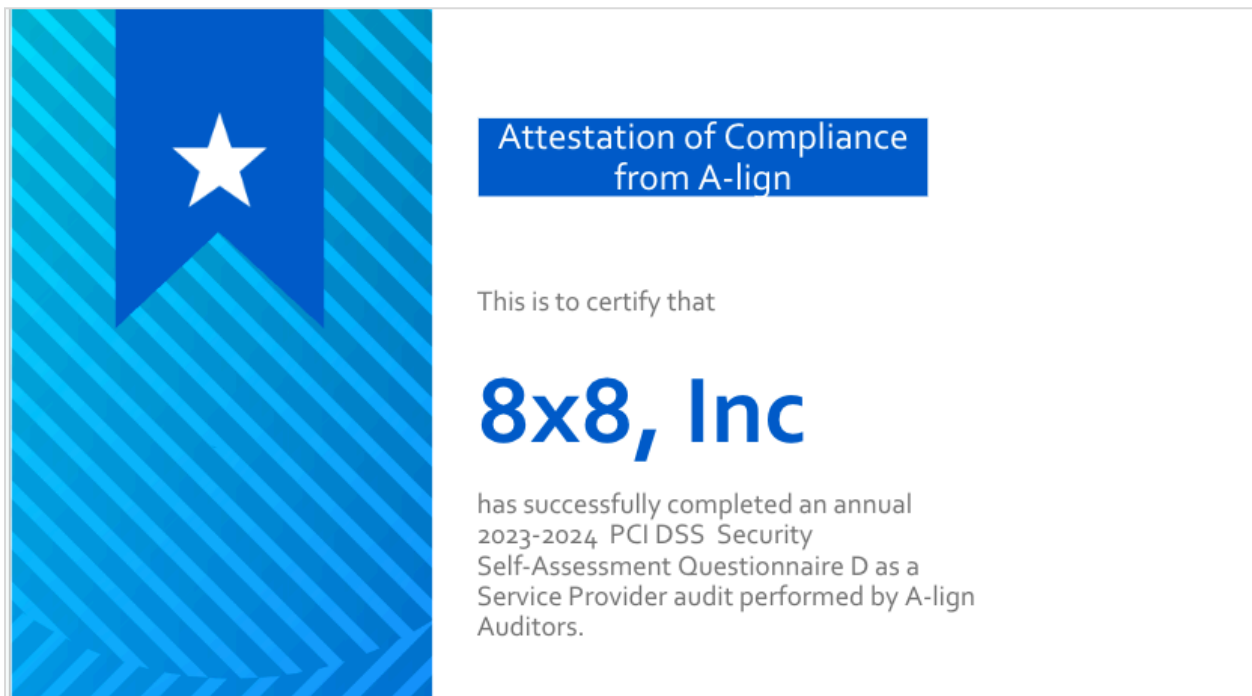


8x8's 3rd Party Validations

PCI Data Security SAQ D

The Payment Card Industry Data Security Standard (PCI DSS) outlines a set of security requirements that all organizations handling credit card information must follow. The purpose of the standard is to ensure that sensitive credit card data is stored, processed, and transmitted securely.

8x8's XCaaS services have been reviewed by a nationally recognized Qualified Security Assessor (QSA) and have been assessed PCI compliant.



HIPAA Security Rule Compliance

The Health Insurance Portability and Accountability Act (HIPAA) stipulates how Personally Identifiable Information (PII) maintained by the healthcare and healthcare insurance industries should be protected from fraud and theft.

8x8's third-party auditing organization, A-Lign, assessed our controls for SOC 2 Type 2 compliance and they completed an in-depth mapping to HIPAA requirements for our entire product offering. The mapping demonstrates proper controls between our SOC and HIPAA requirements. A-Lign's auditors have validated that our environment does protect HIPAA data. Below is a sample from the auditors report:

Technical Safeguards			
HIPAA Ref	HIPAA Regulation	SOC 2 Criteria ID	Control Activity Specified by the Service Organization
164.312 (e)(1)	Transmission security: Implement technical security measures to guard against unauthorized access to ePHI that is being transmitted over an electronic communications network.	CC6.1; CC6.6; CC6.7	<p>VPN, TLS and other encryption technologies are used for defined points of connectivity.</p> <p>Server certificate-based authentication is used as part of the TLS encryption with a trusted certificate authority.</p> <p>Mobile devices are protected through the use of secured, encrypted connections.</p> <p>VPN users are authenticated via multi-factor authentication prior to being granted remote access to the system.</p>
164.312 (e)(2)(i)	Integrity controls: Implement security measures to ensure that electronically transmitted ePHI is not improperly modified without detection until disposed of.	CC6.1; CC6.6; CC6.7	<p>VPN, TLS and other encryption technologies are used for defined points of connectivity.</p> <p>Server certificate-based authentication is used as part of the TLS encryption with a trusted certificate authority.</p> <p>Mobile devices are protected through the use of secured, encrypted connections.</p> <p>VPN users are authenticated via multi-factor authentication prior to being granted remote access to the system.</p>
164.312 (e)(2)(ii)	Encryption: Implement a mechanism to encrypt ePHI whenever deemed appropriate.	CC6.1; CC6.6; CC6.7	<p>VPN, TLS and other encryption technologies are used for defined points of connectivity.</p> <p>Server certificate-based authentication is used as part of the TLS encryption with a trusted certificate authority.</p> <p>VPN users are authenticated via multi-factor authentication prior to being granted remote access to the system.</p> <p>Data is stored in an encrypted format using software supporting SSE-S3.</p> <p>Mobile devices are protected through the use of secured, encrypted connections.</p>

When properly configured, 8x8 products and services are HIPAA compliant.

HITRUST

HITRUST is a privately held company located in the United States. The HITRUST Common Security Framework (CSF) is a prescriptive set of controls that meet the requirements of multiple regulations and standards for use by organizations that create, access, store or exchange sensitive and/or regulated data.

8x8's third-party auditing organization, A-Lign, assessed our controls for SOC 2 Type 2 compliance and they completed an in-depth mapping to HiTrust requirements. The mapping demonstrates proper controls between our SOC and HiTrust requirements. A-Lign's auditors have validated that our environment does protect data. Below is a sample from the auditors report:

SOC 2 TO HITRUST CONTROL MAPPING

The following SOC 2 to HITRUST mapping is for CSF v9.6.0:

HITRUST CSF Control	Control Environment				
	CC1.1	CC1.2	CC1.3	CC1.4	CC1.5
00.a InfoSec Management Program*		X			
02.a Roles and Responsibilities*				X	
02.b Screening				X	
02.c Terms and Conditions of Employment				X	
02.d Management Responsibilities*		X		X	
02.e InfoSec Awareness, Education, and Training*	X			X	
02.f Disciplinary Process*	X				X
04.a Information Security Policy Document*			X		
04.b Review of the InfoSec Policy*				X	
05.a Management Commitment to InfoSec*				X	
05.b InfoSec Coordination	X				
05.c Allocation of InfoSec Responsibilities			X		
05.k Addressing Security in Third-party Agreements*				X	
06.a Identification of Applicable Legislation			X		
06.e Prevention of Misuse of Information Assets*	X				X
09.c Segregation of Duties*			X		

Cyber Essentials Plus

Cyber Essentials is a UK government backed scheme that provides a set of basic security controls that an organization, whatever its size, needs in order to defend against the most common cyber attacks.

8x8 has successfully completed a Cyber Essentials Plus security assessment.



CYBER ESSENTIALS PLUS

CERTIFICATE OF ASSURANCE

8x8 UK Limited

Oxford House Bell Business Park, Smeaton Close Aylesbury HP19 8JR

COMPLIES WITH THE REQUIREMENTS OF THE CYBER ESSENTIALS PLUS SCHEME

NAME OF ASSESSOR : Tony Wilson	DATE OF CERTIFICATION : 2024-01-18
CERTIFICATE NUMBER : 5efcc917-db8c-4209-aaea-f4ab1b8af3fd	RECERTIFICATION DUE : 2025-01-18
PROFILE VERSION : 3.1 (Montpellier)	
SCOPE : Whole Organisation excluding Testing Network	

SCAN QR CODE TO VERIFY THE AUTHENTICITY OF THIS CERTIFICATE

CERTIFICATION MARK: 

CERTIFICATION BODY:  Indelible Data
SECURING THE SUPPLY CHAIN

CYBER ESSENTIALS PARTNER:  IASME
CONSORTIUM

The Certificate certifies that the organisation was assessed as meeting the Cyber Essentials Plus implementation profile and thus that, at the time of testing, the organisations ICT defences were assessed as satisfactory against commodity based cyber attack. However, this Certificate does not in any way guarantee that the organisations defences will remain satisfactory against a cyber attack.

SOC 2 Type 2

System and Organization Controls (SOC) is a suite of audit reports defined by the American Institute of Certified Public Accountants (AICPA), intended for use by service organizations to issue validated reports of internal controls over those information systems to the users of those services.

8x8's XCaaS services have been reviewed by a nationally recognized Qualified Security Assessor (QSA) and have passed a SOC 2 Type 2 audit.



ISO 27001

ISO 27001 is an international standard framework for an effective Information Security Management System (ISMS). ISO 27001 requires that management systematically examine the organization's information security risks, design and implement a coherent and comprehensive suite of information security controls and adopt an overarching management process to ensure that the information security controls continue to meet the organization's information security needs on an ongoing basis.

8x8 has been found compliant with the requirements of ISO 27001:2013 by an accredited certification body following successful completion of an audit.




FISMA / NIST SP 800-53 R5

NIST Special Publication 800-53 is a catalog of security and privacy controls intended to assist federal agencies and corporations implement the Federal Information Security Modernization Act of 2014 (FISMA) to protect their data and information systems.

8x8 is NIST SP 800-53 R5 compliant.

A nationally recognized Qualified Security Assessor (QSA) performed an assessment of the 8x8 XCaaS environment and found 8x8 to be NIST SP 800-53 R5 compliant at the FISMA Moderate level.

**A-LIGN**

A-LIGN Compliance and Security, Inc.
400 N Ashley Drive, Suite 1325
Tampa, FL 33602

Dear Mrs. Burwell,

Between the dates of August 21, 2023 and September 13, 2023, A-LIGN completed a Federal Information Security Management Act (FISMA) Moderate Policy and Procedure assessment of the 8x8 XCaaS environment, developed and managed by 8x8. The assessment was focused on 8x8's policies, procedures, and supporting documentation, including the 8x8 System Security Plan, Business Impact Analysis, Risk Assessment, Incident Response Plan, and System Development Lifecycle. The purpose of this assessment was to determine 8x8's compliance with the FISMA Moderate baseline controls. This assessment was performed by A-LIGN under the guidelines provided in the statement of work for the engagement.

Engagement Overview

8x8 has commissioned A-LIGN to conduct a security assessment to evaluate the Company's XCaaS services (collectively, the NIST 800-53 Services), against the Federal Information Security Management Act (FISMA) by assessing the required controls outlined in the National Institute of Standards and Technology Special Publication 800-53 rev Recommended Security Controls for Federal Information Systems and Organizations (NIST 800-53). 8x8 and A-LIGN developed and agreed upon a project plan with predetermined milestone timelines and dates of onsite review, remediation, and submission. 8x8 requested a proactive assessment to evaluate the administrative controls of 8x8 with the intent of demonstrating FISMA Moderate compliance. It is important to note that this document represents the results of a point-in-time evaluation. Security threats and attacker techniques evolve rapidly, and the results of this assessment are not intended to represent an endorsement of the adequacy of current security measures against future threats. This detailed Letter of Engagement contains information in summary form and is therefore intended for general guidance only; it is not intended as a substitute for detailed research or the exercise of professional judgment. The information presented here should not be construed as professional advice or service.

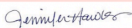
Assessment Methods

The FISMA Moderate policy and procedure assessment was performed using an assessment methodology, with stakeholder interviews and documentation review. The security assessment of 8x8 was performed off-site (interviews and evidence analysis). Artifacts provided were reviewed for compliance with all 17 National Institute of Science and Technology (NIST) Special publication 800-53 control families for a total of 260 applicable controls for the XCaaS environment.

Summary of Findings

Throughout the assessment, A-LIGN reviewed 233 artifacts consisting of policies, procedures and supporting documentation. A-LIGN verified 8x8's Federal Information Processing Standards Publication (FIPS) 199 to ensure that Moderate was the appropriate system categorization for the XCaaS information system.

Sincerely,


Jennifer Hawks
Public Sector Practice Lead, Federal Department
A-LIGN.COM



Cyber Trust mark

The Cyber Trust mark is a cybersecurity certification for organizations with extensive digital business operations. Put forth by the Cyber Security Agency of Singapore (CSA).

The Cyber Trust mark serves as a mark of distinction for organizations to prove that they have put in place good cybersecurity practices and measures that are commensurate with their cybersecurity risk profile.

8x8 is CSA Cyber Trust mark (Advocate Level) certified.

TÜV SÜD PSB performed an assessment of 8x8 Information Security Management and found 8x8 systems to be Cyber Trust compliant.



ISO 9001

ISO 9001 is a standard that sets out the requirements for a quality management system. It helps businesses and organizations to be more efficient and improve customer satisfaction.

8x8 offices in the UK have been found compliant with the requirements of ISO 9001:2015 by an accredited certification body following successful completion of an audit.

Certificate of Registration

This is to certify that the Quality Management System of

8x8 UK Ltd

Oxford House, Bell Business Park, Smeaton Close, Aylesbury, Buckinghamshire. HP 19 8JR

has been assessed by The Certification Group for conformance to the requirements of:

ISO 9001:2015

Scope of Registration

Quality Management System for the deployment, operation and support of cloud based unified communication services from 8x8 head office at Oxford House, Bell Business Park, Smeaton Close, Aylesbury, HP19 8JR.

Signed on Behalf of The Certification Group
Certification Manager: Elaine Hanaghan 

Registration No	7137265S
Initial Certification Date	12/03/2014
Certificate Issue Date	04/04/2023
Certificate Expiry Date	12/03/2026
Issue No	05

ISO 14001

ISO 14000 is a family of standards and guidelines related to environmental management to help organizations minimize how their operations negatively affect the environment, comply with applicable laws, regulations, and other environmentally oriented requirements, and continually improve in this area.

8x8 offices in the UK have been found compliant with the requirements of ISO 14001:2015 by an accredited certification body following successful completion of an audit.

Certificate of Registration

This is to certify that the Environmental Management System of

8x8 UK Ltd

Unit 1 & 2, Oxford House, Bell Business Park, Smeaton Close, Aylesbury, Buckinghamshire, HP19 8JR
The Relay Building, Whitechapel High Street, London, E1 7PT

has been assessed by The Certification Group for conformance to the requirements of:

ISO 14001:2015

Scope of Registration

The Environmental Management System for the design, deployment and operational support of cloud-based unified communication services from 8x8 offices in the UK

Signed on Behalf of The Certification Group
Certification Manager: Elaine Hanaghan 

Registration No	7137310
Initial Certification Date	25/08/2023
Certificate Issue Date	25/08/2023
Certificate Expiry Date	24/08/2026
Issue No	01

8x8/HackerOne Vulnerability Disclosure Program

Since January 2020, 8x8 has conducted a third-party vulnerability disclosure Bug Bounty program. The scope of the program covers 8x8 Work, 8x8 Contact Center, 8x8 CPaaS and Jitsi.

Our third-party Bug Bounty program provides preemptive security testing, enhancing 8x8's in-house Security team and third party penetration testing by leveraging a global pool of security experts to detect vulnerabilities.

Our Bug Bounty provides monetary rewards given to ethical hackers for successfully discovering and reporting a vulnerability, or bug, to 8x8. The Bug Bounty program allows 8x8 to leverage the ethical hacking and security researcher community to continuously improve 8x8's systems' security posture. Bug Bounties complement 8x8's existing security controls by exposing vulnerabilities that automated scanners might miss, and incentivize security researchers to emulate what a potential bad actor would attempt to exploit.

Want to learn more?

Contact 8x8

Learn more about **8x8 XCaaS** and how it can supercharge your business communications.

Connect with us to discuss **8x8's security and compliance** in more detail, fill out this [easy form](#) now.

Learn more about **8x8 CPaaS** and how it can transform the future of your business communication, by visiting [this page](#) now.

