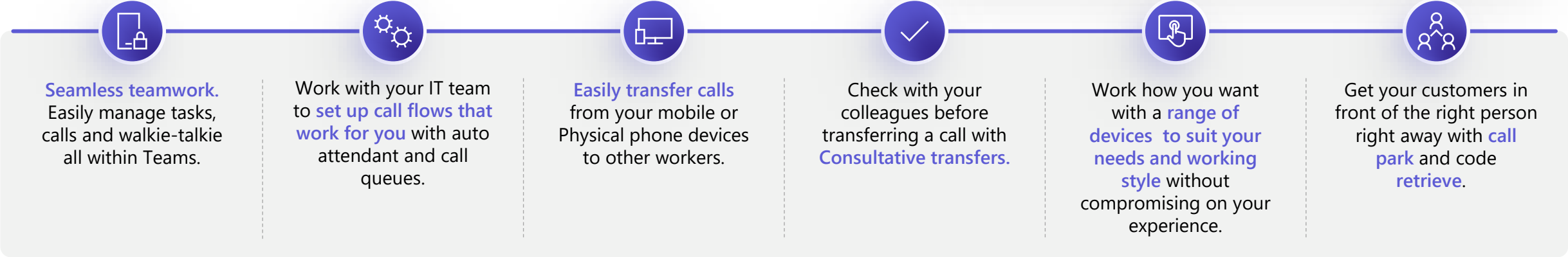


Microsoft Teams Phone for Customer Facing Information Workers

Customer Facing Information Workers constantly switch between back-office work to customer facing and operational support duties. Being able to manage an array of tasks and projects whilst bringing in the right stakeholders to support customers is a fundamental part of the job. With Microsoft Teams Phone, communication and collaboration is simplified all under one app.

“ We initially thought that we’d have to set up a whole new contact center solution to manage incoming customer calls for this business, and then we discovered that Teams could do the job just as effectively. ”

Ted Fagerness
Manager for Voice & Video IT Infrastructure Engineering, REI



Chat Meet Call Collaborate

Learn more

[Teams Phone Overview](#) | [Get Started with Teams Phone](#) | [Teams Phone on mobile](#)