AAPL Subprocessors

Last updated April 11, 2022

AAPL may use some or all of the subprocessors listed below to assist in the provision of its services and products. A subprocessor is a third party engaged by AAPL that processes personal data on behalf of AAPL. Additional service or product specific subprocessors may be identified in statements of work or other agreements.

Data Centers, Cloud Providers

Provider	Service	Region	Location
Amazon Web Services, Inc.	Data Center, Cloud Provider, Back-up Provider	US East, US East 2	USA
Dropbox, Inc.	Data Center, Cloud Provider, Back-up Provider	Americas	USA
Microsoft Corporation (Azure and Office 365)	Data Center, Cloud Provider, Back-up Provider	Americas	USA
Ping Identity Corp	Identity Management	Americas	USA

Third Party Assessment/Service Providers and Processors

Provider	Assessment / Service	Region	Location
MBTI	CPI 260 Physician Leadership Assessment	Americas	USA
Form Assembly	Survey hosting platform	Americas	USA
Survey Monkey	Survey hosting platform	Americas	USA

Back-up Providers

Data may be backed to our data center and cloud providers.

Online Tools

AAPL may use additional platforms and tools to provide certain services. Data subjects may be asked to provide first names, surname, and email to evidence completion of a training.

Provider	Assessment / Service	Region	Location
Calendly	Appointment booking engine	Americas	USA
Contentful	Content Management System	Americas	USA
Google Analytics	Usage data analysis	Americas	USA
Salesforce	Customer Relationship Management	Americas	USA

Client Support Services

Provider	Service	Region	Location
JIRA	Service Desk ticketing Software	Americas	USA
Zendesk	Service Desk ticketing software	Americas	USA

Support Team personnel are located in the USA and may access data to the extent necessary to perform support functions such as incident response, service operations, and troubleshooting.

Administrative Subprocessors

AAPL uses a variety of administrative subprocessors for general business operations including but not limited to Microsoft Office 365 for office productivity tools.

Conference Call Providers

Provider	Service	Region	Location
Cisco Webex	Electronic Conference Platform	Americas	USA
Microsoft Teams	Electronic Conferencing platform	Americas	USA
Zoom	Electronic Conferencing platform	Americas	USA

Subprocessor list updates

Updates to AAPL's subprocessor list will be posted in the "AAPL Subprocessor" section on AAPL's website found here: https://www.physicianleaders.org/privacy.