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CERN - DATA HANDLING DIVISION  
DD/74/7  
17 April 1974  
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A SURVEY OF SELECTED USER JOBS

## 1. INTRODUCTION

In early January 1974, 21 members of the Data Handling Division, representing the Programming Groups of that Division, were asked to participate in a survey concerning their jobs run on the CDC 7600/6400 computer system.

The aim was to monitor all jobs submitted by this group. So-called "Job Run Sheets" and "Job Failure Sheets" had to be filled in for all jobs run by these users. The data collected this way were used to obtain a quantitative analysis of user quoted turnaround time and user defined classification of job behaviour.

It became obvious, after the first week, that the spectrum of jobs submitted by this group did not adequately cover the use of magnetic tapes. It was decided to seek the help of two other divisions, namely NP and TC, as principal users of tapes. Seven selected users from these divisions joined in after two weeks of running for another two weeks.

The total period of time covered by this survey was from Monday, 14th January until and including Sunday, 10th February 1974. A total of 43,333 jobs were processed by the CDC 7600/6400 computer system in that period, out of which 2412 jobs, representing 5.5% of the total load, were monitored.

This report outlines the procedures followed and tries to give a first interpretation of the results obtained.

## 2. THE JOB SHEETS

A meeting was held with representatives from the programming groups involved to discuss the procedures to be followed and to design forms for proper logging. The emphasis was put on ease of operation without losing too much on accuracy. Two principal sheets were designed:

Job Run Sheet

and

Job Failure Sheet

The Job Run Sheet was supposed to be filled in for each job submitted by a particular user. A job was to be classed successful, if the user was satisfied with the result(s) obtained. Errors made by the user (logical errors, misspelling, language errors, etc.) were not supposed to be measured, hence jobs of this nature were classed successful.

If a job failed due to input deck or file lost or due to output file or listing lost the remarks column of the Job Run Sheet was supposed to be used,

while for all other errors a Job Failure Sheet had to be filled in. For the latter it was also requested to add, if possible, the dayfile output of the failing job.

## 2.1 Job Run Sheet (see Appendix A for a copy)

To minimize the amount of paper work to be done for each run, it was suggested to log all runs having the same basic characteristics on the same sheet. Only those fields that changed from run to run had to be filled in. Besides obvious information like user and job name the following was requested:

### 2.1.1 Basic job characteristics

#### *Use of magnetic tapes*

A detailed breakdown as to number of tape drives, number of tape reels and recording operating system for input and/or output operation was requested. Although some of the information might not be particularly relevant, due to the way the CDC 7600/6400 computer system handles tapes, it was felt that this would be the easiest way to present the information.

#### *Use of permanent files*

Information about the total number of permanent files handled by this job was requested, detailed by residency (7600 or 6400 data base) and operation (Catalog or Attach).

#### *Use of the FIND control statement*

The FIND control statement allows a user to access tape and/or permanent files on the CDC 6400 front end machine. These files will be staged over to the CDC 7600 permanent file base for a, generally, one day residency, when the FIND control statement is executed first time. Subsequent use will then attach the file directly from the CDC 7600 data base, thus avoiding staging of the file. The users were asked to indicate under this heading how many of the already quoted tape and/or permanent files they access using FIND. This was, however, not understood by all of them, as could be seen from the filled-in sheets.

#### *Use of unit record equipment*

The users were asked just to indicate whether their job generates punched cards, paper tape and plotting output.

### 2.1.2 Job run characteristics

#### *Job card parameters*

The job card contains essential information such as:

computer to be used	(CP)
priority level	(P )
tape parameter	(TP)
requested run time	(T )
maximum amount of central memory	(CM)

The CM parameter, however, is only relevant if the CDC 6400 computer is to be used for execution of the job.

#### *Job submittal information*

Jobs can either be submitted to the Central Site to be handled by operators or can be directly read in by the user at various Remote Input/Output Stations (RIOS) distributed on the CERN site. The printed output of a job can be routed to any of the RIOS or to the central printers. The following information was deemed necessary:

date of run	(DATE)
input location	(READ AT)
submittal time	(ATTEMPT, IN)
termination time	(OUT, DELAY)
printing location	(AT, VOL, BAD)

Since the number of RIOS is still limited it was felt necessary to allow an indication when a first attempt was made to submit the job, but failed since the RIOS and/or the Central Computer was down during scheduled working hours. Similarly it was experienced that sometimes a longer delay can occur between the actual printing time and the time when the output listing is available on the output racks for jobs printed centrally.

In general there was a problem with the termination time. Jobs printed centrally and on the RIOS in the computer centre have a dayfile message added quoting the time of printing. Jobs printed on the other RIOS, however, have only the time recorded when the output is disposed to the printing queue for that RIOS. There is, however, a message printed on the command console of each RIOS when a job finishes printing.

It was, therefore, agreed to use the time of entering the queue for these RIOS as job termination time. The location of the printer, the volume of the output, and an indication if the print quality was bad, were also requested.

*Job result and remarks column*

As pointed out earlier, a job should be classified "OK" if the user is satisfied with the result, irrespective of user caused failures. The remarks column was used to indicate failures in input or output operation or to give other information relevant to that particular run.

2.2 Job Failure Sheet (see Appendix A for a copy)

The Job Failure Sheet tries to offer various categories of failures, to allow a quick classification. By the nature of computers, some failures are so complex that a detailed study would be necessary to isolate the cause. This, however, was not the subject of the survey and users were therefore asked always to use the services provided by the System and Users Support Group to notify all errors irrespective of filling in this Job Failure Sheet. This occasionally is the reason that no dayfile output was appended to the sheet and that extensive use was made of the remarks column for some of the jobs.

2.3 User Instruction Sheet (see Appendix A for a copy)

A user instruction sheet was written trying to give the basic guide-lines on how to fill in the above forms. Either it was not detailed enough, or not concise, or the users had not read it carefully. The result was that some of the sheets were improperly filled in and caused some problems when punching the data and analysing some of it.

3. THE ANALYSIS CRITERIA

It became obvious after the first week of running that the initially envisaged manual analysis had been too optimistic a hope. All essential information contained on the job sheets was punched, creating one punched card per job run. This sometimes caused a problem, if numbers quoted by the users exceeded the field length allocated. In such cases an X was punched.

Three goals were to be met by the first analysis:

- a) Separate the jobs into suitable classes and quote the failure rates per class.
- b) Obtain the turnaround distribution of the "good" jobs in each of the above classes.
- c) Present the results in such a way that obvious additional questions can hopefully be answered from the detailed output of the analysis program.

For this purpose the following philosophy was adopted. The job scheduler on the CDC 7600 groups all jobs into seven classes, depending upon the execution time requirements and the use of magnetic tapes. No similar scheme however exists

for jobs executed on the CDC 6400. For simplicity of programming the rules used by the CDC 7600 scheduler have been applied to the analysis of the jobs run on the CDC 6400. These job classes are:

- Class 0, no tapes,  $0 \leq T \leq 10_8$  sec.
- Class 1, no tapes,  $11_8 \leq T \leq 40_8$  sec.
- Class 3, no tapes,  $41_8 \leq T \leq 300_8$  sec.
- Class 5, no tapes, more than  $300_8$  sec requested.
  
- Class 2, tapes,  $0 \leq T \leq 40_8$  sec.
- Class 4, tapes,  $41_8 \leq T \leq 300_8$  sec.
- Class 6, tapes, more than  $300_8$  sec requested.

The failure distribution was done using the user quoted failure reasons. They have been grouped as follows:

I/O File	00 General problem	Permanent files	10 General problem
	01 Input deck problems		11 File lost on 6000
	02 Input file lost		12 Corrupted on 6000
	05 Output incomplete		13 File lost on 7000
	06 Output file lost		14 Corrupted on 7000
	07 Punched card problem		
	08 Plotting problem		
	09 Paper tape problem		
Tapes	20 General problem	Service problem	30 General problem
	21 Bad staging		31 Operations
	22 Bad read/write (Rec. Man.)		32 Program library
	23 Bad contents		33 Advice
	24 Parity errors		
	25 Tape broken		
	26 Tape not there		
	27 Operator error		
	28 Others (see failure sheet)		
Manuf.	40 General problem	Other problems	50 (See sheets)
Related	41 Hardware		
	42 Operating system		
	43 System package		

Principally three types of output were generated, a weekly and daily summary accounting and a detailed daily accounting. The first two give general information, such as number of jobs run per class, the percentage of failure, the failure

distribution according to the six basic error groups and the scaled distribution of turnaround times split into ten bins.

The detailed daily accounting not only gives the above information but also presents the details of all jobs belonging to a given class sorted by result and turnaround time. This output is to be consulted for the more detailed questions as to which jobs failed or had extraordinary long turnaround times.

4. RESULTS OBTAINED

The following eight pages present the weekly summary accounting carried out for these selected user jobs using the above criteria. It should be pointed out that integer arithmetic was used to obtain the percentage figures. This is the reason that they do not always add up to 100%.

These weekly accounting sheets are then followed by tables representing the over-all accounting for the jobs run on the CDC 7600 which is the main production computer. The failure distribution table is more detailed, but should be taken with care in what concerns the figures under the heading "All jobs" in the area of magnetic tape errors; the percentages quoted there are computed based on all jobs and not just on jobs using tapes.

Sample copies of the much more detailed daily accounting are given in Appendix B. The full listing of this output is kept in the workroom of the Systems and Users Support Group, Building 31, First Floor, Room 1-011, together with all information supplied by the participants of the survey.





PAGE 2 PERFORMANCE OF THE 7600 COMPUTER IN THE WEEK FROM 21-JAN-74 TO 27-JAN-74 FOR SELECTED USER JOBS.

CLASS 0 TOTAL NUMBER OF JOBS 176, 5% FAILED, THE AVERAGE TURNAROUND FOR THE 166 GOOD JOBS WAS 9 MIN, 0%  
 TURNAROUND DISTRIBUTION IS  
 0.0 10.2 20.4 30.6 40.8 51.0 61.2 71.4 81.6 91.8 102.0 MIN,  
 78% 8% 4% 4% 0% 0% 1% 0% 0% 0%

FAILURE DISTRIBUTION IS I/O FILE 30%, PERM. FILES 0%, TAPES 0%, SERVICE 10%, MANUF. 40%, OTHER 20%

CLASS 1 TOTAL NUMBER OF JOBS 29, 6% FAILED, THE AVERAGE TURNAROUND FOR THE 27 GOOD JOBS WAS 74 MIN, 3%  
 TURNAROUND DISTRIBUTION IS  
 1.0 101.5 202.0 302.5 403.0 503.5 604.0 704.5 805.0 905.5 1006.0 MIN,  
 81% 14% 0% 0% 0% 0% 0% 0% 0% 3%

FAILURE DISTRIBUTION IS I/O FILE 50%, PERM. FILES 0%, TAPES 0%, SERVICE 0%, MANUF. 50%, OTHER 0%

CLASS 3 TOTAL NUMBER OF JOBS 31, 12% FAILED, THE AVERAGE TURNAROUND FOR THE 27 GOOD JOBS WAS 204 MIN, 3%  
 TURNAROUND DISTRIBUTION IS  
 1.0 107.9 214.8 321.7 428.6 535.5 642.4 749.3 856.2 963.1 1070.0 MIN,  
 37% 29% 5% 22% 0% 3% 0% 0% 0% 3%

FAILURE DISTRIBUTION IS I/O FILE 25%, PERM. FILES 0%, TAPES 0%, SERVICE 0%, MANUF. 75%, OTHER 0%

CLASS 2 TOTAL NUMBER OF JOBS 14, 0% FAILED, THE AVERAGE TURNAROUND FOR THE 14 GOOD JOBS WAS 119 MIN, 7%  
 TURNAROUND DISTRIBUTION IS  
 2.0 46.0 90.0 134.0 178.0 222.0 266.0 310.0 354.0 398.0 442.0 MIN,  
 42% 7% 7% 21% 7% 0% 0% 0% 0% 7%

FAILURE DISTRIBUTION IS I/O FILE 75%, PERM. FILES 0%, TAPES 0%, SERVICE 0%, MANUF. 0%, OTHER 0%

CLASS 4 TOTAL NUMBER OF JOBS 17, 23% FAILED, THE AVERAGE TURNAROUND FOR THE 13 GOOD JOBS WAS 469 MIN, 7%  
 TURNAROUND DISTRIBUTION IS  
 128.0 222.2 316.4 410.6 504.8 599.0 693.2 787.4 881.6 975.8 1070.0 MIN,  
 38% 0% 7% 0% 7% 30% 0% 7% 0% 7%

FAILURE DISTRIBUTION IS I/O FILE 75%, PERM. FILES 0%, TAPES 0%, SERVICE 0%, MANUF. 0%, OTHER 0%

CLASS 6 TOTAL NUMBER OF JOBS 15, 20% FAILED, THE AVERAGE TURNAROUND FOR THE 12 GOOD JOBS WAS 725 MIN, 8%  
 TURNAROUND DISTRIBUTION IS  
 19.0 151.3 283.6 415.9 548.2 680.5 812.8 945.1 1077.4 1209.7 1342.0 MIN,  
 41% 0% 0% 0% 0% 0% 0% 0% 0% 8%

FAILURE DISTRIBUTION IS I/O FILE 0%, PERM. FILES 68%, TAPES 33%, SERVICE 0%, MANUF. 0%, OTHER 0%

PERFORMANCE OF THE 7600 COMPUTER IN THE WEEK FROM 28-JAN-74 TO 3-FEB-74 FOR SELECTED USER JOBS,

CLASS 0 TOTAL NUMBER OF JOBS 204, 8% FAILED, THE AVERAGE TURNAROUND FOR THE 146 GOOD JOBS WAS 13 MIN,  
 TURNAROUND DISTRIBUTION IS  
 ---I--- 96% 1% 1% 0% 0% 0% 0% 0% 0% 0%  
 0.0 49.5 99.0 148.5 198.0 247.5 297.0 346.5 396.0 445.5 495.0 MIN.

FAILURE DISTRIBUTION IS I/O FILE 50%, PERM, FILES 0%, TAPES 0%, SERVICE 11%, MANUF, 33%, OTHER 5%

CLASS 1 TOTAL NUMBER OF JOBS 105, 9% FAILED, THE AVERAGE TURNAROUND FOR THE 93 GOOD JOBS WAS 23 MIN,  
 TURNAROUND DISTRIBUTION IS  
 ---I--- 75% 6% 2% 1% 2% 0% 0% 0% 0% 1%  
 0.0 26.3 52.6 78.9 105.2 131.5 157.8 184.1 210.4 236.7 263.0 MIN.

FAILURE DISTRIBUTION IS I/O FILE 40%, PERM, FILES 20%, TAPES 0%, SERVICE 10%, MANUF, 20%, OTHER 0%

CLASS 3 TOTAL NUMBER OF JOBS 33, 0% FAILED, THE AVERAGE TURNAROUND FOR THE 33 GOOD JOBS WAS 84 MIN,  
 TURNAROUND DISTRIBUTION IS  
 ---I--- 63% 15% 3% 0% 6% 0% 0% 0% 0% 6%  
 3.0 50.8 98.6 146.4 194.2 242.0 289.8 337.6 385.4 433.2 481.0 MIN.

CLASS 5 TOTAL NUMBER OF JOBS 14, 7% FAILED, THE AVERAGE TURNAROUND FOR THE 13 GOOD JOBS WAS 50 MIN,  
 TURNAROUND DISTRIBUTION IS  
 ---I--- 30% 0% 0% 0% 30% 15% 0% 0% 0% 23%  
 4.0 14.4 24.8 35.2 45.6 56.0 66.4 76.8 87.2 97.6 108.0 MIN.

FAILURE DISTRIBUTION IS I/O FILE 0%, PERM, FILES 0%, TAPES 0%, SERVICE 0%, MANUF, 100%, OTHER 0%

CLASS 2 TOTAL NUMBER OF JOBS 144, 26% FAILED, THE AVERAGE TURNAROUND FOR THE 106 GOOD JOBS WAS 93 MIN,  
 TURNAROUND DISTRIBUTION IS  
 ---I--- 73% 12% 4% 3% 2% 0% 0% 0% 0% 1%  
 0.0 90.0 180.0 270.0 360.0 450.0 540.0 630.0 720.0 810.0 900.0 MIN.

FAILURE DISTRIBUTION IS I/O FILE 21%, PERM, FILES 21%, TAPES 39%, SERVICE 0%, MANUF, 15%, OTHER 0%

CLASS 4 TOTAL NUMBER OF JOBS 33, 12% FAILED, THE AVERAGE TURNAROUND FOR THE 29 GOOD JOBS WAS 361 MIN,  
 TURNAROUND DISTRIBUTION IS  
 ---I--- 31% 24% 0% 0% 10% 10% 6% 3% 10% 10%  
 13.0 115.9 218.8 321.7 424.6 527.5 630.4 733.3 836.2 939.1 1042.0 MIN.

FAILURE DISTRIBUTION IS I/O FILE 25%, PERM, FILES 25%, TAPES 25%, SERVICE 25%, MANUF, 0%, OTHER 0%

CLASS 6 TOTAL NUMBER OF JOBS 10, 10% FAILED, THE AVERAGE TURNAROUND FOR THE 9 GOOD JOBS WAS 224 MIN,  
 TURNAROUND DISTRIBUTION IS  
 ---I--- 55% 11% 22% 0% 0% 0% 0% 0% 0% 11%  
 62.0 144.5 227.0 309.5 392.0 474.5 557.0 639.5 722.0 804.5 887.0 MIN.

FAILURE DISTRIBUTION IS I/O FILE 100%, PERM, FILES 0%, TAPES 0%, SERVICE 0%, MANUF, 0%, OTHER 0%

PERFORMANCE OF THE 7600 COMPUTER IN THE WEEK FROM 4-FEB-74 TO 10-FEB-74 FOR SELECTED USER JOBS,

CLASS	TOTAL NUMBER OF JOBS	0% FAILED, THE AVERAGE TURNAROUND FOR THE	206 GOOD JOBS WAS	8 MIN.	0%	0%	0%	0%	0%	0%
CLASS 0	208	TURNAROUND DISTRIBUTION IS	95%	3%	0%	0%	0%	0%	0%	0%
	0.0	34.5	69.0	103.5	138.0	172.5	207.0	241.5	276.0	345.0 MIN.
	FAILURE DISTRIBUTION IS I/O FILE 0%, PERM. FILES 0%, TAPES 0%, SERVICE 0%, MANUF. 100%, OTHER 0%									
CLASS 1	68	TURNAROUND DISTRIBUTION IS	94%	0%	1%	0%	0%	0%	0%	1%
	0.0	96.0	192.0	288.0	384.0	480.0	576.0	672.0	768.0	864.0 MIN.
	FAILURE DISTRIBUTION IS I/O FILE 0%, PERM. FILES 0%, TAPES 0%, SERVICE 0%, MANUF. 100%, OTHER 0%									
CLASS 3	6	TURNAROUND DISTRIBUTION IS	50%	0%	16%	0%	0%	0%	0%	16%
	5.0	98.3	111.6	164.9	218.2	271.5	324.8	378.1	431.4	484.7 MIN.
	FAILURE DISTRIBUTION IS I/O FILE 0%, PERM. FILES 0%, TAPES 0%, SERVICE 0%, MANUF. 9%, OTHER 18%									
CLASS 2	77	TURNAROUND DISTRIBUTION IS	56%	24%	9%	3%	3%	0%	0%	1%
	1.0	59.9	78.8	117.7	156.6	195.5	234.4	273.3	312.2	351.1 MIN.
	FAILURE DISTRIBUTION IS I/O FILE 0%, PERM. FILES 0%, TAPES 63%, SERVICE 9%, MANUF. 9%, OTHER 18%									
CLASS 4	40	TURNAROUND DISTRIBUTION IS	30%	20%	7%	2%	5%	10%	5%	5%
	0.0	63.5	127.0	190.5	254.0	317.5	381.0	444.5	508.0	571.5 MIN.
	FAILURE DISTRIBUTION IS I/O FILE 0%, PERM. FILES 0%, TAPES 0%, SERVICE 0%, MANUF. 0%, OTHER 0%									
CLASS 6	8	TURNAROUND DISTRIBUTION IS	75%	12%	0%	0%	0%	0%	0%	12%
	0.0	37.1	74.2	111.3	146.4	185.5	222.6	259.7	296.8	333.9 MIN.



PAGE 6 PERFORMANCE OF THE 6000 COMPUTER IN THE WEEK FROM 21-JAN-74 TO 27-JAN-74 FOR SELECTED USER JOBS,

CLASS	TOTAL NUMBER OF JOBS	72%	2% FAILED, THE AVERAGE TURNAROUND FOR THE	70 GOOD JOBS WAS	9 MIN,	1%	2%	1%	1%	57.0 MIN,	
CLASS 0	TURNAROUND DISTRIBUTION IS	51%	24%	4%	8%	1%	1%	2%	39.9	45.6	51.3
		0.0	5.7	11.4	17.1	22.8	28.5	34.2	39.9	45.6	51.3
	FAILURE DISTRIBUTION IS	I/O FILE 100%, PERM, FILES 0%, TAPES 0%, SERVICE 0%, MANUF. 0%, OTHER 0%									
CLASS 1	TOTAL NUMBER OF JOBS	15,	6% FAILED, THE AVERAGE TURNAROUND FOR THE	14 GOOD JOBS WAS	1.56 MIN,	0%	0%	0%	0%	14%	
	TURNAROUND DISTRIBUTION IS	85%	0%	0%	0%	0%	0%	0%	0%	0%	
		0.0	93.1	186.2	279.3	372.4	465.5	558.6	651.7	744.8	837.9
	FAILURE DISTRIBUTION IS	I/O FILE 100%, PERM, FILES 0%, TAPES 0%, SERVICE 0%, MANUF. 0%, OTHER 0%									
CLASS 3	TOTAL NUMBER OF JOBS	64,	6% FAILED, THE AVERAGE TURNAROUND FOR THE	60 GOOD JOBS WAS	39 MIN,	0%	0%	0%	0%	1%	
	TURNAROUND DISTRIBUTION IS	95%	1%	1%	0%	0%	0%	0%	0%	0%	
		0.0	100.9	201.6	302.4	403.2	504.0	604.8	705.6	806.4	907.2
	FAILURE DISTRIBUTION IS	I/O FILE 0%, PERM, FILES 50%, TAPES 0%, SERVICE 25%, MANUF. 0%, OTHER 0%									
CLASS 5	TOTAL NUMBER OF JOBS	36,	11% FAILED, THE AVERAGE TURNAROUND FOR THE	32 GOOD JOBS WAS	66 MIN,	0%	0%	0%	0%	3%	
	TURNAROUND DISTRIBUTION IS	93%	0%	3%	0%	0%	0%	0%	0%	0%	
		0.0	102.6	205.2	307.8	410.4	513.0	615.6	718.2	820.8	923.4
	FAILURE DISTRIBUTION IS	I/O FILE 0%, PERM, FILES 50%, TAPES 0%, SERVICE 25%, MANUF. 25%, OTHER 0%									
CLASS 2	TOTAL NUMBER OF JOBS	4,	0% FAILED, THE AVERAGE TURNAROUND FOR THE	4 GOOD JOBS WAS	25 MIN,	0%	0%	0%	0%	25%	
	TURNAROUND DISTRIBUTION IS	25%	0%	0%	25%	0%	0%	0%	0%	0%	
		2.0	6.5	11.0	15.5	20.0	24.5	29.0	33.5	38.0	42.5
	FAILURE DISTRIBUTION IS	I/O FILE 0%, PERM, FILES 50%, TAPES 0%, SERVICE 25%, MANUF. 25%, OTHER 0%									
CLASS 6	TOTAL NUMBER OF JOBS	5,	0% FAILED, THE AVERAGE TURNAROUND FOR THE	5 GOOD JOBS WAS	32 MIN,	0%	0%	0%	0%	20%	
	TURNAROUND DISTRIBUTION IS	20%	20%	20%	20%	0%	0%	0%	0%	0%	
		6.0	13.8	21.6	29.4	37.2	45.0	52.8	60.6	68.4	76.2
	FAILURE DISTRIBUTION IS	I/O FILE 0%, PERM, FILES 50%, TAPES 0%, SERVICE 25%, MANUF. 25%, OTHER 0%									

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PERFORMANCE OF THE 6000 COMPUTER IN THE WEEK FROM 28-JAN-74 TO 3-FER-74 FOR SELECTED USER JOBS,
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CLASS 0
TOTAL NUMBER OF JOBS 52, 5% FAILED, THE AVERAGE TURNAROUND FOR THE 49 GOOD JOBS WAS 23 MIN.
TURNAROUND DISTRIBUTION IS
-----I-----
65% 10% 2% 0% 0% 8% 4% 4% 2% 4%
0.0 12.0 24.0 36.0 48.0 60.0 72.0 84.0 96.0 108.0 120.0 MIN.
-----I-----

FAILURE DISTRIBUTION IS I/O FILE 66%, PERM, FILES 0%, TAPES 0%, SERVICE 0%, MANUF, 33%, OTHER 0%
*****

CLASS 3
TOTAL NUMBER OF JOBS 90, 8% FAILED, THE AVERAGE TURNAROUND FOR THE 82 GOOD JOBS WAS 61 MIN.
TURNAROUND DISTRIBUTION IS
-----I-----
84% 9% 1% 0% 0% 2% 0% 2% 0% 2%
0.0 75.5 151.0 226.5 302.0 377.5 453.0 528.5 604.0 679.5 755.0 MIN.
-----I-----

FAILURE DISTRIBUTION IS I/O FILE 12%, PERM, FILES 50%, TAPES 0%, SERVICE 25%, MANUF, 12%, OTHER 0%
*****

CLASS 5
TOTAL NUMBER OF JOBS 27, 0% FAILED, THE AVERAGE TURNAROUND FOR THE 27 GOOD JOBS WAS 123 MIN.
TURNAROUND DISTRIBUTION IS
-----I-----
81% 3% 3% 0% 0% 0% 0% 0% 0% 11%
0.0 81.0 162.0 243.0 324.0 405.0 486.0 567.0 648.0 729.0 810.0 MIN.
-----I-----

FAILURE DISTRIBUTION IS I/O FILE 0%, PERM, FILES 0%, TAPES 100%, SERVICE 0%, MANUF, 0%, OTHER 0%
*****

CLASS 2
TOTAL NUMBER OF JOBS 7, 14% FAILED, THE AVERAGE TURNAROUND FOR THE 6 GOOD JOBS WAS 155 MIN.
TURNAROUND DISTRIBUTION IS
-----I-----
83% 0% 0% 0% 0% 0% 0% 0% 0% 16%
20.0 89.7 159.4 229.1 298.8 368.5 438.2 507.9 577.6 647.3 717.0 MIN.
-----I-----

FAILURE DISTRIBUTION IS I/O FILE 0%, PERM, FILES 0%, TAPES 100%, SERVICE 0%, MANUF, 0%, OTHER 0%
*****

CLASS 4
TOTAL NUMBER OF JOBS 31, 9% FAILED, THE AVERAGE TURNAROUND FOR THE 28 GOOD JOBS WAS 22 MIN.
TURNAROUND DISTRIBUTION IS
-----I-----
96% 0% 0% 0% 0% 0% 0% 0% 0% 3%
1.0 44.5 88.0 131.5 175.0 218.5 262.0 305.5 349.0 392.5 436.0 MIN.
-----I-----

FAILURE DISTRIBUTION IS I/O FILE 33%, PERM, FILES 66%, TAPES 0%, SERVICE 0%, MANUF, 0%, OTHER 0%
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PERFORMANCE OF THE 6000 COMPUTER IN THE WEEK FROM 4-FEB-74 TO 10-FEB-74 FOR SELECTED USER JOBS,

CLASS 0 TOTAL NUMBER OF JOBS 32, 6% FAILED, THE AVERAGE TURNAROUND FOR THE 30 GOOD JOBS WAS 6 MIN,  
 TURNAROUND DISTRIBUTION IS  
 46% 26% 6% 10% 3% 0% 0% 0% 3%  
 0.0 3.6 7.2 10.8 14.4 18.0 21.6 25.2 28.8 32.4 36.0 MIN,

FAILURE DISTRIBUTION IS I/O FILE 0%, PERM, FILES 0%, TAPES 0%, SERVICE 0%, MANUF, 100%, OTHER 0%

CLASS 1 TOTAL NUMBER OF JOBS 1, 0% FAILED, THE AVERAGE TURNAROUND FOR THE 1 GOOD JOBS WAS 5 MIN,  
 TURNAROUND DISTRIBUTION IS  
 100% 0% 0% 0% 0% 0% 0% 0% 0%  
 5.0 5.0 5.0 5.0 5.0 5.0 5.0 5.0 5.0 5.0 MIN,

CLASS 3 TOTAL NUMBER OF JOBS 36, 22% FAILED, THE AVERAGE TURNAROUND FOR THE 28 GOOD JOBS WAS 54 MIN,  
 TURNAROUND DISTRIBUTION IS  
 89% 7% 0% 0% 0% 0% 0% 0% 0% 3%  
 2.0 75.3 148.6 221.9 295.2 368.5 441.8 515.1 588.4 661.7 735.0 MIN,

FAILURE DISTRIBUTION IS I/O FILE 12%, PERM, FILES 0%, TAPES 0%, SERVICE 25%, MANUF, 62%, OTHER 0%

CLASS 5 TOTAL NUMBER OF JOBS 23, 4% FAILED, THE AVERAGE TURNAROUND FOR THE 22 GOOD JOBS WAS 45 MIN,  
 TURNAROUND DISTRIBUTION IS  
 18% 9% 18% 31% 9% 0% 4% 0% 4% 4%  
 10.0 21.0 32.0 43.0 54.0 65.0 76.0 87.0 98.0 109.0 120.0 MIN,

FAILURE DISTRIBUTION IS I/O FILE 100%, PERM, FILES 0%, TAPES 0%, SERVICE 0%, MANUF, 0%, OTHER 0%

CLASS 2 TOTAL NUMBER OF JOBS 4, 0% FAILED, THE AVERAGE TURNAROUND FOR THE 4 GOOD JOBS WAS 17 MIN,  
 TURNAROUND DISTRIBUTION IS  
 50% 0% 0% 0% 0% 0% 0% 0% 25% 25%  
 4.0 6.8 9.6 12.4 15.2 18.0 20.8 23.6 26.4 29.2 32.0 MIN,

CLASS 6 TOTAL NUMBER OF JOBS 1, 0% FAILED, THE AVERAGE TURNAROUND FOR THE 1 GOOD JOBS WAS 62 MIN,  
 TURNAROUND DISTRIBUTION IS  
 100% 0% 0% 0% 0% 0% 0% 0% 0% 0%  
 62.0 62.0 62.0 62.0 62.0 62.0 62.0 62.0 62.0 62.0 62.0 MIN,

7600 Summary analysis

CDC 7600	14.1.-20.1.		21.1.-27.1.		28.1.-3.2.		4.2.-10.2.		Total period		Turnaround*)	
	No. of jobs	Failure	No. of jobs	Failure	No. of jobs	Failure	No. of jobs	Failure	No. of jobs	Failure	Worst % *)	(Min. *)
Class 0	274	4%	176	5%	204	8%	208	0%	862	5%	495	84
1	39	7%	29	6%	103	9%	68	0%	239	6%	1006	79
3	17	5%	31	12%	33	0%	6	0%	87	6%	1070	70
5	-	-	-	-	14	7%	-	-	14	7%	108	-
Class 2	26	7%	14	0%	144	26%	77	14%	261	19%	900	83
4	13	30%	17	23%	33	12%	40	2%	103	12%	1042	58
6	12	25%	15	20%	10	10%	8	0%	45	16%	1342	63

\*) The last two columns should be as follows: i% of the jobs had a turnaround of less than j min.

The mean time between failures for the CDC 7600/6400 computer system for the above period is as follows:

7600/6400	Week 1	Week 2	Week 3	Week 4
MTBF	6 h	5 h	3.7 h	12.5 h



7600 Failure distribution for total report period

Failure reason	Classes without tapes				Classes with tapes			All jobs
	0	1	3	5	2	4	6	
Input/Output	34%	43%	40%	0%	16%	45%	28%	30%
General problem	2%	-	-	-	-	-	-	1.5%
Input deck problem	12%	21%	20%	-	-	9%	-	7.6%
Input file lost	10%	-	-	-	10%	36%	14%	11.5%
Output incomplete	3%	21%	20%	-	2%	-	-	1.5%
Output lost	7%	-	-	-	4%	-	14%	7.6%
Permanent files	5%	14%	-	-	16%	9%	28%	11.5%
General problem	-	7%	-	-	10%	9%	-	5.3%
File lost on 6000	2%	7%	-	-	2%	-	28%	3.8%
Corrupted on 6000	-	-	-	-	-	-	-	-
File lost on 7000	3%	-	-	-	-	-	-	0.7%
Corrupted on 7000	-	-	-	-	4%	-	-	1.5%
Magnetic tapes	-	-	-	-	48%	9%	28%	20.6% <sup>b)</sup>
General problem	-	-	-	-	6%	-	-	2.3%
Bad staging	-	-	-	-	6%	-	14%	3.1%
Bad read/write	-	-	-	-	-	-	-	-
Bad contents	-	-	-	-	2%	9%	-	1.5%
Parity errors	-	-	-	-	24%	-	14%	9.9%
Tape broken	-	-	-	-	4%	-	-	1.5%
Tape not there	-	-	-	-	4%	-	-	1.5%
Operator error	-	-	-	-	-	-	-	-
Others	-	-	-	-	2%	-	-	0.7%
Service problem	7%	7%	-	-	2%	9%	-	4.5%
General problem	-	-	-	-	-	-	-	-
Operations	7%	7%	-	-	-	9%	-	3.8%
Program library	-	-	-	-	-	-	-	-
Advice	-	-	-	-	2%	-	-	0.7%
Manufacturer related	46%	43%	60%	100%	14%	27%	14%	29.7%
Hardware <sup>a)</sup>	17%	21%	-	100%	4%	27%	14%	12.2%
Operating system	12%	-	-	-	10%	-	-	7.6%
System package	17%	22%	60%	-	-	-	-	9.9%
Other errors	7%	-	-	-	4%	-	-	3.8%

a) This includes also non-CDC equipment.

b) This figure is based on all failing jobs.



JOB FAILURE SHEET

ONE PER JOB WITH DAYFILE

USER NAME : \_\_\_\_\_ JOB NAME : \_\_\_\_\_ DATE : \_\_\_\_\_ IDENT : \_\_\_\_\_

Please fill in this form, giving the possible reasons for the failure of the above job.

Perm. File	on 6000	on 7000
lost		
corrupted		
Output on :	bad	lost
Punched cards		
Plotting		
Paper tape		

Tape problems : (circle field please)  
 bad staging bad read/write bad contents  
 parity errors tape broken tape not there  
 operator problems others (please explain)

Service problems: ( circle field please, explain under remarks )

Operations Program Library Advice

Manufacturer related : ( circle field please, explain under remarks )

Hardware Oper. System System package

Changes since last run :

Remarks :

DD-HVE-jh

14.1.1974  
H. von Eicken

COVER NOTE

Basic Job Characteristics

The job characteristics to be entered on the form should be those of a successful run with regard to use of tapes, permanent files, punched cards, plotting and paper tape.

The number of tapes should be separated, irrespective of the mechanism of staging, into the number of drives needed and the number of reels anticipated. The latter should be grouped to indicate the operating system under which the tape was written.

The numbers quoted in the table of permanent files should be the total number of permanent files used. They should be separated by their main residency. The FIND table should only give additional information on the way they are used.

Note: If any of the above characteristics are changed, a new sheet must be started.

Job Run Characteristics

It is not necessary to repeat unchanged information in the columns of the run characteristic, i.e. if all 12 runs logged on a sheet are executed on the same day, it is sufficient to give the data only for the first run.

The number of possible job card parameters on the form has been limited to those essential for the survey. The "TP" parameter should be the sum of all tape parameters used.

READ AT  
PRINTING AT

Use the abbreviations listed at the bottom of the sheet to indicate the location of input and main output

TIME OF  
Attempt

This parameter is to be used with care. This should be the time at which you first tried to submit your job, but failed due to input station being down. This is only useful if

- a) you do not submit your job to be read by somebody else as soon as the station goes up.
- b) you check more or less regularly the status of the station.

IN Time of job submittal. Cases:  
a) job read at RIOS  
b) job submitted to RIOS for reading by operator  
or next user  
c) job submitted to input belt to be read by operator.

OUT Time quoted by JANUS on front page where printing  
starts or time quoted by MOD 1 software on teletype  
when printing was done.

DELAY This parameter is to be used with care. It should give  
a measure of delay of the main job output (printing,  
punched cards, etc.) caused by slow operations within  
the computer area. (Not at user-accessible devices)  
Use the remark field to specify output. This column  
should be used only if you believe this delay was excessive.

PRINTING  
AT See above  
VOL Use s for small (i.e. up to 5 mm -)  
m for medium (between 5 and 15 mm -)  
l for large (more than 15 mm -) of printed output

BAD Indicate the printer if you feel that the quality  
of printing is unusually bad.

RUN  
OK Tick here if you, as a user, are satisfied with the  
results obtained. If you made a mistake in the job  
set-up due to your own fault, you should class it as O.K.

BAD Tick here if you believe the run was wasted. Use the  
remark field to classify the following cases:  
INPUT DECK LOST  
FILE LOST  
OUTPUT LISTING LOST  
FILE LOST

For all other cases use the job failure sheet to give the  
reasons.

Should you have any questions, comments or suggestions please  
contact:

H. von Eicken - DD  
Telephone 2363 or 4966.









CLASS A TOTAL NUMBER OF JOBS 41, 9% FAILED. THE AVERAGE TURNAROUND FOR THE 41 GOOD JOBS WAS 14 MIN. 14 MIN. 345.0 MIN.  
 TURNAROUND DISTRIBUTION IS 95% 34.5 69.0 103.5 137.0 172.5 207.0 241.5 276.0 310.5 345.0 MIN.

LIST OF JOBS

USER NAME	JOB NAME	7	8	9	CD	6	7	6	7	P	T	CPT	C	F	TP	TIME	CM	DATE	C-RO	II-IN	II-OUT	PRI	V	QL	RUN	TUR
ERSKINF	G GAE1																	05.2	DOC	10.09	10.09		CDC	S	0	0
FRANCFSCI	FPRST																	05.2	DOC	11.04	11.04		OP	S	0	0
ERSKINF	G GAE4						1	2										05.2	DOC	18.59	19.00		OP	S	0	1
ERSKINF	G GAE4																	05.2	DOC	15.29	15.30		OP	S	0	1
ERSKINF	G GAE4																	05.2	DOC	15.29	15.30		OP	S	0	1
ERSKINF	G GAE4																	05.2	DOC	15.30	15.31		OP	S	0	1
ERSKINF	G GAE4																	05.2	DOC	16.33	16.34		OP	S	0	1
ERSKINF	G GAE4																	05.2	DOC	18.54	18.55		OP	S	0	1
FRANCFSCI	FRANCF						1	1										05.2	DOC	09.59	09.51		OP	S	0	1
SANTIAGO	SMERG						3											05.2	DOC	10.51	10.52		CUP	S	0	1
ERSKINF	G GAE4																	05.2	DOC	15.11	15.13		OP	S	0	2
ERSKINF	G GAE4																	05.2	DOC	18.49	18.51		OP	S	0	2
GROTE	GROTE						1	1										05.2	DOC	14.06	14.08		CDC	S	0	2
SANTIAGO	SMERG						3											05.2	DOC	10.45	10.47		CUP	S	0	2
ERSKINF	G GAE4																	05.2	DOC	16.29	16.32		OP	S	0	3
ERSKINF	G GAE4																	05.2	DOC	16.38	16.41		OP	S	0	3
GROTE	GROTE						1	1										05.2	DOC	14.18	14.21		CDC	S	0	3
ERSKINF	G GAE4																	05.2	DOC	15.06	15.09		CDC	S	0	3
GROTE	GROTE						7	1										05.2	DOC	17.56	18.00		OP	S	0	4
ERSKINF	G GAE4																	05.2	DOC	18.28	18.28		OP	S	0	4
FRANCFSCI	FRACT																	05.2	DOC	16.00	16.04		OP	M	0	4
GROTE	GROTE						1	1										05.2	DOC	10.48	10.52		CDC	S	0	4
GROTE	GROTE						7	3										05.2	DOC	10.02	10.06		CDC	S	0	4
SANTIAGO	SMERG																	05.2	DOC	10.54	10.58		CUP	S	0	4
ERSKINF	G GAE1						7	1										05.2	DOC	10.24	10.29		CDC	S	0	5
GROTE	GROTE						7	1										05.2	DOC	11.30	11.35		CDC	S	0	5
GROTE	GROTE						7	1										05.2	DOC	14.37	14.38		CDC	S	0	6
BRUN	BRUN																	05.2	DOC	16.37	16.43		OP	S	0	6
ERSKINF	G GAE1																	05.2	DOC	10.19	10.16		CDC	S	0	6
GROTE	GROTE						7	1										05.2	DOC	10.04	10.10		CDC	S	0	6
GROTE	GROTE						7	1										05.2	DOC	11.59	12.05		CDC	S	0	6
GROTE	GROTE						1	1										05.2	DOC	10.53	11.00		CDC	S	0	7
GROTE	GROTE						7	1										05.2	DOC	11.50	11.58		CDC	S	0	8
BROLL	LIBEDIT						1	1										05.2	OC	11.30	11.40		OC	S	0	10
BROLL	NICOLF						1	1										05.2	OC	17.45	17.55		OC	S	0	10
FRANCFSCI	FRANCF						1	1										05.2	CDC	09.59	10.02		OP	S	0	12
ERSKINF	G GAE4																	05.2	CDC	15.43	15.57		OP	S	0	14
BROLL	NICOLF						1	1										05.2	OC	17.15	17.39		OC	M	0	15
FRANCFSCI	FRACC						1	1										05.2	CDC	11.12	12.24		OP	M	0	17
ERSKINF	G GAE4																	05.2	CDC	19.06	00.51		OP	S	0	345

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