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the
pipeline



A monthly newsletter of energy tips, resources and news

May 2022

» You Ask, We Answer:

How Our Gas Supply Works



For Oklahomans, weather is always top of mind. Whether we're tracking the latest cold front or just planning a family outing in the summer, we keep a close eye on how the weather may impact our ability to do the things we'd like. And, it's no different here at Oklahoma Natural Gas.

flowing to their buyers, like Oklahoma Natural Gas. This meant we lost access to additional supply, which is an uncommon event in severe cold weather.

While our team used all the resources and supply we had available to keep our

The cold weather we experienced in February gave us a good opportunity to apply some of the lessons learned during last year's Winter Storm Uri. While our approach to purchasing gas and providing a reliable gas supply to our customers remained unchanged, we did make some adjustments that proved truly beneficial during this year's cold snap. But before we discuss those, let's look back on some key points about Winter Storm Uri.

What happened during Winter Storm Uri was historically unprecedented

Our suppliers (these are the companies who produce and process gas before we purchase it from them for you) faced operational challenges that were completely unexpected. We're talking about systems freezing and making it impossible to get supply

customers' homes warm during the storm, we were forced with the decision to purchase gas at high prices to help protect from customers going without heat in record-breaking and life-threatening cold temperatures.

Gas supply planning in advance of Winter Storm Uri helped customers

This is important: The planning we did in the months preceding Winter Storm Uri prevented us from having to purchase even more natural gas at the daily

How our gas supply plan works

Every year, we secure the most reliable sources of gas supply necessary to meet our peak day demand. Our company's supply portfolio is both financially and reliably diversified, consisting of a mix of storage gas, short-term, long-term and spot-market purchases, which are all based on historical demand.

Gas storage is the basis of our winter portfolio, with 40% of the gas supply needed to meet our peak-day demand coming from gas storage. If during Winter Storm Uri, Oklahoma Natural Gas had purchased gas supply in the day market equivalent to the supply provided from storage, the prices would have been exponentially greater. Our gas supply plan is designed to secure the most reliable supply at the most prudent price.

A Note About Natural Gas Pricing

Over the past few months, we've seen higher prices for natural gas supply. This means our company is paying higher prices to our suppliers to secure gas for our customers. We wanted to provide a reminder that we list the cost of natural gas that we pay on our website and this information is available to our customers. We do not set the price of gas and we also don't mark up the price that our customers pay.

Resources + Additional Information

Click any link below to access additional sources of information

Financial Assistance

Check the different options available to assist customers in need

Cost of Gas

Access our history of Purchased Gas Adjustments since 2019

Be in the Know

For more information and the latest news, follow our social media channels

supply market (or spot market) prices that increased dramatically in February 2021. We're talking twice the amount or more than \$1.4 billion that we would have spent were it not for our supply plan efforts.

Follow the Full Story on our Blog

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Hero Employee Saves Three Lives from Burning Vehicle

This month we're putting the spotlight on Oklahoma Natural Gas employee Shane Richardson, whose incredibly heroic actions helped save three lives near Tulsa.



Oklahoma Natural Gas employee Shane Richardson, and his wife, April

You're driving after a long day at work. You see debris and people laying on the side of the road. What do you do?

Shane Richardson, a P&M foreman at Oklahoma Natural Gas and volunteer firefighter at Collinsville Rural Fire, had to answer that exact question a few weeks ago.

His answer: **stop and help.**

How Shane helped save three strangers' lives

Shane was driving north on Highway 75 near Owasso, OK. Out of the corner of his eye, he noticed a vehicle near the highway, debris, and two people laying in a field nearby. He stopped his Oklahoma Natural Gas truck and ran over – after all, as he says, “you’re always a firefighter,” meaning even if he was off duty, he knew he needed to help and, luckily, he knew exactly what to do.

As he reached the area where the vehicle was stopped, he noticed it was starting to catch fire. Shane's fireman training kicked in.

3 Steps Taken by Shane to Save Lives



1 Locate the injured

There was someone partially ejected from the vehicle's sunroof who had experienced major trauma. There were two others also injured: a woman and a child. They were laying on the field nearby.

2 Call 911 as soon as possible

A second person stopped to help and they called 911 while Shane assessed the situation and ran back to his truck to grab a fire extinguisher. Top priority was getting the person out of the vehicle and as far away as possible from the potential fire that was starting. Still on the phone with 911, Shane and the other person who stopped to help were able to manage the situation until help showed up.

3 Try to put out the fire

Shane was able to push the flames back for the other person who was on the phone with 911 to be able to get to the person who was in the vehicle away from it.

Watch ▶
News on 6 reports on Shane's heroic actions!

[Click here to watch the news segment](#)

What is Utility Graffiti?

They may look like oddly colored figures, but they provide important information for construction crews and others, including you.

Have you ever seen colorful lines spray-painted on the street, or sidewalk and wondered what they were? It might not look pretty, but this “utility graffiti” is there to help prevent damage to property and make digging projects safer.

Each color indicates a different type of buried facility, from natural gas pipelines to electric utilities and telecommunication cables.

When a construction project is planned for a specific area, line locators mark underground facilities so excavators know not to dig near the markings. While it may just look like a mess of lines, “utility graffiti” is a very important safety precaution; and unlike other graffiti, these utility markings will fade after a few weeks.

“Utility graffiti” isn't just for professional construction companies.

You should also call 811 at least two full working days before starting any digging project – no matter how small – to have underground facilities marked free of charge.



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