

LSEG WORKSPACE SYSTEM REQUIREMENTS

The list of system requirements that users must meet to run LSEG Workspace® on a personal computer and certain tablets¹, where the operating system is either Microsoft® Windows® or Apple® macOS®.

Important: During installation, a system test² is performed to check whether the environment meets the minimum levels required. For further information see the [System Test Guide](#).

Desktop³

		High resource	Recommended	Minimum
Processor ⁴	Intel®	Core™ i9 (14 cores)	Core i7 (10 cores)	Core i5 (8 cores)
	AMD	Ryzen™ 9 (12 cores)	Ryzen 7 (8 cores)	Ryzen 5 (4 cores)
	Apple	M1 Ultra	M1 Max	M1
Graphic Processing Unit		It is strongly recommended that 3D GPU acceleration is enabled. Workspace is based on Chromium, which uses the GPU for rendering environments.		
Memory		24 Gb	Single screen: 8 Gb Multiple screens ⁵ : 16 Gb	8 Gb
Hard disk		3 GB free disk space or higher		1 GB free disk space
Screen resolution		1920 x 1080 or higher	1920 x 1080	1280 x 1024
Virtual Desktop Infrastructure ⁶		Support is based on the ability of VDI platforms to continuously meet the minimum system requirements.		
Operating system	Windows ^{7 8}	10 or higher (64-bit only)		
	macOS	11 (Big Sur) or higher ⁹		

¹ Workspace has been tested successfully on Microsoft Surface® Pro and Apple iPad®.

² In currently supported versions of Workspace, the test performed prior to installation no longer checks for the presence of the PowerShell app, as the 50 most used apps do not require this application. However, if you are using more niche applications, it may be a requirement.

³ Hardware - CPU, memory, and GPU - of a higher specification may be necessary, depending on the requirements of other LSEG or third-party applications that are run concurrently with Workspace.

⁴ The number of cores (or logical processors) specified for each processor are for the base model of the respective processor that is currently available. However, earlier generations of the same processors that are still maintained by their respective manufacturers can be used to run Workspace at the resource levels indicated above.

So, for instance, the Intel Core i5 specified above, is a 13th generation processor. However, the base 7th generation 'Kaby Lake' processor (4 cores) is maintained by Intel and thus supported to run LSEG Workspace.

⁵ With Advanced Monitoring - multiple screens, running different applications.

⁶ LSEG currently provides limited testing support and technical advice on Citrix® VDI solutions. However, customers deploying a VDI solution should consider the following when deploying, updating, and running Workspace:

- The impact of network latency and equipment used.
- The potential for virtualization machines to adversely affect performance for end users.

⁷ The recommended Windows 11 editions are Pro and Enterprise.

⁸ The wmic (Windows Management Interface Command) tool can be removed from Windows version 10 onwards. However, it is currently a requirement for Workspace to run. This dependency will be removed from an upcoming version of Workspace.

⁹ For Workspace on OpenFin, macOS 13 (Ventura) or higher is required. For further information, see the OpenFin [macOS overview](#) page.



Web

	Recommended	Minimum
Display settings	1920 x 1280	1024 x 768
Web browser ^{10 11}	Workspace web access is supported on the following versions of: Google Chrome™ - Stable channel version(s) Microsoft Edge – Stable channel version(s) Apple Safari® - running under the Workspace-supported versions of macOS	

OpenFin

The requirements for Workspace on OpenFin¹², when run under Windows and macOS⁹, are largely the same as those laid out elsewhere in this document. However, OpenFin does not have the same, high end hardware requirements.

For virtualised environments, use of Workspace on OpenFin¹³:

- Has not been validated for Citrix Virtual App.
- Requires between 8GB and 16GB RAM, regardless of usage profile.
- Depends on the number of users and their platform usage profile. For recommendations regarding vCPU requirements, refer to the **Virtualised environment requirements** section, below.

Additionally, from the 2.11.0.21 release of Workspace for OpenFin, the following minimum OpenFin runtime version is required:

- 38.126.82.69

Mobile

The LSEG Workspace iOS and Android apps can be downloaded from their respective store pages, below, where handset requirements are also defined:

- [iOS](#)
- [Android](#)

Associated LSEG product requirements

This section provides either details or links to relevant documents covering the requirements of LSEG products that feed or use the capabilities of Workspace.

Microsoft Office add-ins

Access to LSEG data and tools is provided through either of the following separately installed add-ins. These tools provide an additional menu ribbon in certain Microsoft Office apps, where:

- **Workspace**
This add-in is the core product, which has a comprehensive set of capabilities. This add-in is the recommended add-in for most users.
- **Workspace Lite**
This add-in provides basic capabilities and is typically recommended for macOS and web browser-based environments due to its functional limitations.

¹⁰ Workspace may run on other releases of these browsers, but you might not be able to use all features.

¹¹ Running on Windows OS or macOS platforms. Tablets are currently unsupported.

¹² Workspace, powered by OpenFin, is currently in its Pilot stage. For further information regarding this product and its development roadmap, contact your account team.

¹³ For related information regarding System Requirements for OpenFin, refer to [VDI Deployment](#) on the OpenFin developer site.

For information regarding:

- Microsoft Office version requirements, browser compatibility, and tool support comparison, refer to the [Workspace Add-Ins - System Requirements](#).
- Prerequisites, installation, and deployment instructions for the required add-in, refer to:
 - the [Workspace Add-Ins – Workspace Lite Installation Guide](#), or
 - the [Workspace Add-Ins - Workspace Installation Guide](#).

Real-Time product version compatibility

For LSEG Workspace, the following Real-Time product versions are recommended:

Product	Recommended	Supported
Real-Time Distribution System		
– Real-Time Advanced Distribution Server ¹⁴	3.8 ¹⁵	3.6 and 3.7 ¹⁶
– Real-Time Advanced Distribution Hub		
LSEG Real-Time Data Access Control System (formerly DACS)		7.7 or higher ¹⁷

Virtualized environment requirements

LSEG has validated the use of Workspace in the following virtualized environments:

- Citrix – Virtual Apps™, Virtual Desktops™
- VMWare – Horizon®
- Microsoft Azure® Virtual Desktop (AVD)

General and provider-specific requirements are summarised in the sections that follow.

General requirements

	Recommended	Minimum
vCPUs (per user) ¹⁸	6	4

Citrix

The following tables contain:

- The common CVAD combinations that LSEG has tested, and
- The specific requirements for each environment:

LTSR version	7.15	CVAD 7 1912	CVAD 7 2203
Cumulative Update	9	7	3

Virtual Apps (XenApp®)

Windows Server version	• 2016 Datacenter • 2016 Standard	• 2019 Datacenter • 2019 Standard • 2022	• 2019 Datacenter • 2019 Standard • 2022

Virtual Desktops (XenDesktop®)

Hypervisor	VMWare ESXi 6.7	VMWare ESXi 6.7	VMWare ESXi 6.7

¹⁴ For additional information regarding the Real-Time Advanced Distribution Server encryption capabilities offered by version 3.8, see the **Local connection security parameters** section of the [Installation and Configuration Guide](#).

¹⁵ The Perm Sync feature of the Real-Time Data Access Control System requires, as a minimum, Real-Time Distribution System version 3.8.1. For further information regarding Perm Sync, see the [DACS Permission Synchronization Configuration Guide](#), found under the [DACS section](#) of MyAccount.

¹⁶ Version 3.7 or higher is required for RWF data.

¹⁷ In line with the new [rolling obsolescence plan](#) being introduced for the Real-Time Data Access Control System on 01 February 2025.

¹⁸ A minimum of two logical processors are required per user. Power and multi-screen users require more logical processors per user.

VMware Horizon

Running Workspace under VMware Horizon version 8 has been tested successfully in the following configurations:

	Application / Service	Version(s)
VMWare	Horizon Connection Server	• 2203
	Horizon Agent	• 2203
	Horizon Client	• 2203 • 2212.1
	Blast (display protocol)	
Microsoft	Windows	• 10 • 11
	Windows Server	• 2016 • 2019 • 2022

Transport Layer Security

To continue to access Real-Time services, Workspace users must ensure **Use TLS 1.2** is enabled in their Internet Security settings.

For further information, see [PCN205244-Change in supported TLS protocols for Eikon and Workspace](#).

Data transfer

The figures in the table below, indicate the minimum recommended bandwidth to run the home page of the default Workspace installation during periods of high activity.

	Workspace desktop	Workspace Web
Asset Portfolio Management	175 kb/s	100 kb/s
Foreign Exchange (FX)		75 kb/s
Investment Banking		85 kb/s
Trading		100 kb/s
Wealth Management		85 kb/s

About Workspace

For further information about Workspace, refer to the [LSEG Workspace](#) site, where you can also find other technical content in the [Documentation](#) section.