

Comprehensive Security Overview

Effective: June 1st, 2025

Flowout – GDPR Sub-processors

Flowout engages the following third-party sub-processors to provide, secure, and support our services. Each has signed Flowout's Data Processing Agreement (including, where required, the EU Standard Contractual Clauses) and implements appropriate technical and organisational measures.

We will notify customers at least 30 days in advance of any new sub-processor, unless earlier use is essential for security or service continuity.

Vendor	Purpose	Data categories processed	Processing location(s) (default)	Entity domicile	Transfer mechanism (if outside EEA/UK)	DPA in place	Security / privacy link
Webflow, Inc.	Website & CMS hosting (primary)	Website content, form submissions, IP addresses	US-East & EU POPs (Fastly CDN)	US	SCCs + supplementary measures	Yes	https://webflow.com/legal/security
Amazon Web Services, Inc. (AWS)	Optional custom app hosting	App data, logs, backups	us-east-1 (US) or eu-central-1 (DE) per client	US	SCCs	Yes	https://aws.amazon.com/compliance
DigitalOcean LLC	Optional custom app hosting	App data, logs, backups	NYC3 (US) or FRA1/AMS3 (EU)	US	SCCs	Yes	https://www.digitalocean.com/trust
Hetzner Online GmbH	Optional custom app hosting	App data, logs, backups	Germany & Finland	DE	N/A (EEA-internal)	Yes	https://www.hetzner.com/legal
Vercel Inc.	Front-end hosting & edge functions	Static assets, request logs, IP addresses	Global edge network (EU/US)	US	SCCs	Yes	https://vercel.com/security
Neon, Inc. (neon.tech)	Managed PostgreSQL for custom apps	Application database, query logs	eu-central-1 (Frankfurt)	US	SCCs	Yes	https://neon.tech/security
GoDaddy Operating Co.	Domain registration & DNS (some clients)	No Customer Personal Data (zone files only)	US data centers	US	SCCs	Yes	https://www.godaddy.com/legal/agreements

Google Analytics 4 (Google Ireland Ltd.)	Product / marketing analytics	Pseudonymised usage events, cookies/IDs, truncated IPs	EU Data Region	IE / US	SCCs	Yes	https://policies.google.com/technologies/partner-sites
HubSpot Ireland Ltd.	Marketing automation & CRM	Contact data, email/chat engagement	EU data centers (Frankfurt)	IE / US	SCCs	Yes	https://legal.hubspot.com/security
Zoho Corporation	Finance & CRM	Contact & billing details, support tickets	EU/UK data centers	IN / US	SCCs	Yes	https://www.zoho.com/gdpr
Google Workspace (Google Ireland Ltd.)	Email, docs & collaboration	Employee communications ; support attachments	EU data regions (Dublin, Hamina)	IE / US	SCCs	Yes	https://workspace.google.com/terms/dpa_terms
Asana, Inc.	Project & task management	Project/task metadata, attachments	EU data centers (Dublin / Frankfurt)	US	SCCs	Yes	https://asana.com/security
ManyRequests Inc.	Client portal & project billing	Client account info, project files	US-West; EU edge cache	US	SCCs	Yes	https://manyrequests.com/security
Stripe Payments Europe Ltd.	Payment processing	Payer details, billing metadata (no card PAN stored)	EU / US (tokenised)	IE / US	SCCs	Yes	https://stripe.com/docs/security

Change Log

01.06.2025 (DD.MM.YYYY): Initial publication / latest update.

Approval

This Asset Management Policy is approved by Žiga Fajfar

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