Facts and Figures of the Austrian Financial Administration 2023

General Economic Data

General economic data	Figures 2022	Figures 2023
Gross domestic product (GDP)	447.22 bn	477.25 bn
at current prices	euro	euro
Real GDP growth compared to		
previous year	4.8%	-0.8%
Inflation rate (VPI 2020)	8.6%	7.8%
Tax and contribution ratio		
(taxes and social security		
contributions)	43.2%	42.7%
Public deficit / surplus as a		
percentage of the GDP	-3.3%	-2.7%

Federal Tax Revenue

Federal tax revenue (in billion euro)	Figures 2022	Figures 2023
Total federal tax revenue		
(preliminary success)	105.17	110.15
- of which (in extracts)		
Value added tax (VAT)		
incl. import VAT	35.40	38.17
Wage tax	31.42	33.28
Income tax	5.87	4.85
Corporate income tax	13.63	13.27
Capital gains tax	4.34	4.80
Real estate transfer tax	1.69	1.18
Mineral oil tax	4.13	4.01
Excise duties on tobacco	2.07	2.08

Budget of the Financial Administration

Budget (in million euro) (preliminary success)	Figures 2022	Figures 2023
Staff expenses	674.55	723.85
Material expenses	114.00	128.58
Disbursements total	788.55	852.43

Balance for anti-coronavirus measures

Relief measures due to the coronavirus pandemic	Figures 2022	Figures 2023
Completed supplementary	50,179	14,701
reports on behalf of COFAG	cases	cases

Human Resources Level of the Financial Administration

Number of employees (as per 31.12 in FTEs)	Figures 2022	Figures 2023
Tax Authority Austria (FAÖ)	5,869	5,930.5
Customs Authority Austria (ZAÖ)	1,623	1,649.5
Tax Authority for Large Traders (FAG)	589	616
Anti-Fraud Office (ABB)	811	855
Auditing Service Payroll Taxes and		
Contributions	347	371
Central Services	151	155
Total	9,390	9,577

Customer Contacts

Tax offices customer contacts	Figures 2022	Figures 2023
FinanzOnline (FON)	6.03 m	6.30 m
participants	persons	persons
Number of telephone calls	6.56 m calls	5.02 m calls
Call duration		
on the phone on an average	3 minutes	3 minutes

Employee Tax Assessment

Tax Authority Austria Employee Assessment	Figures 2022	Figures 2023
FinanzOnline (FON)	5.31 m	5.46 m
participants	citizens	citizens
Employee tax assessments	6.60 m	6.37 m
handled (L1)	decisions	decisions
- of which handled without	2.03 m	1.89 m
application (AANV)	decisions	decisions
Average processing time	26	25
	calendar days	calendar days

Family Allowance

Tax Authority Austria Family allowance	Figures 2022	Figures 2023
Applications and	545,673	591,481
verifications handled	applications	applications
Average processing time	55	39
	calendar days	calendar days
Family allowance disbursed	4.18 bn euro	3.88 bn euro

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Business Assessment

Business assessment tax authorities	Figures 2022	Figures 2023
FinanzOnline (FON)	0.72 m	0.85 m
participants	companies	companies
Tax assessments/		
decisions handled	2.55 m	2.86 m
(business assessment)	returns	returns
Average processing time	23 calendar days	29 calendar days

External Audit

Audit measures of the tax administration	Figures 2022	Figures 2023
Overall result of all audit measures (including customs audits and ani-fraud audits)	0.93 bn euro	1.55 bn euro
External audit Tax Authority Austria (FAÖ) (tax audit, VAT audit)	7,344 cases	10,412 cases
- resulting additional revenue	220.54 m euro	504.24 m euro
External audit Tax Authority for Large Traders (FAG) (tax audit, VAT audit)	2,407 cases	2,236 cases
- resulting additional revenue	570.63 m euro	862.58 m euro
Other audit measures Tax Authority Austria (FAÖ) (collections, investigations)	53,622 cases	32,376 cases
- resulting additional revenue	22.83 m euro	4.59 m euro
Other audit measures Tax Authority for Large Traders (FAG) (collections, inspections)	2,494 cases	1,678 cases
- resulting additional revenue	2.13 m euro	14.16 m euro
Joint audit of wage-dependent levies and contributions (only tax administration)	8,672 cases	10,702 cases
- resulting additional revenue	89.70 m euro	126.24 m euro

Anti-Fraud Measures

Anti-Fraud Office	Figures 2022	Figures 2023
Tax supervisory measures including audits/investigations	5,857 cases	5,207 cases
- resulting additional revenue	7.42 m euro	15.03 m euro
Examined businesses	26,871	25,764
(financial police)	controls	controls
- thereby examined employees	51,268	51,827
	persons	persons
Gambling controls	301 controls	254 controls

Tax Debts

Tax authorities and financial penal authority	Figures 2022	Figures 2023
Enforceable tax arrears	1.78 bn euro	1.87 bn euro
Total arrears	8.65 bn euro	8.63 bn euro
Payment quota 1 month after the due date	97.3%	97.2%
Customs Authority Austria Tax debts	Figures 2022	Figures 2023
Enforceable tax arrears	0.58 bn euro	0.52 bn euro
Total arrears	1.06 bn euro	1.24 bn euro

Goods Traffic / Tourist Traffic

Customs Authority Austria Goods traffic / tourist traffic	Figures 2022	Figures 2023
Declarations for goods		
traffic	7.38 m cases	6.80 m cases
- of which monitoring	185,704 cases	193,113 cases
Tax refund statements		
(U34)	0.69 m pcs	0.81 m pcs
Monitoring of travellers	103,004 persons	91,580 persons
Revenue from customs	417.23 m euro	306.13 m euro

Excise Duties

Customs Authority Austria Excise Duties	Figures 2022	Figures 2023
Declarations	59,970	50,870
(incl. licensed distilleries)	cases	cases
Official supervision excise	6,137	6,576
duties	monitoring	monitoring

External Audit and Seizures Customs

Customs Authority Austria External audit	Figures 2022	Figures 2023
Customs tax audits	757 cases	696 cases
- resulting additional revenue	17.35 m euro	24.23 m euro
Mobile operations	2,784 cases	2,998 cases
Customs Authority seizures	Figures 2022	Figures 2023
Confiscated cigarettes	1.31 million pcs	1.42 million pcs