

Facts and Figures of the Tax and Customs Administration 2020

General Economic Data

General economic data	Figures 2019	Figures 2020
Gross domestic product (GDP) at current prices	397.58 bn euro	375.56 bn euro
Real GDP growth compared to previous year	1.4%	-6.6%
Tax and contribution ratio (taxes and social security contributions)	42.6%	42.4%
Public deficit / surplus as a percentage of the GDP	+0.6%	-8.9%

Federal Tax Revenue

Federal tax revenue (UG 16)	Figures 2019	Figures 2020
Total federal tax revenue (preliminary)	90.89 bn euro	81.81 bn euro
- of which (excerpt)		
Value added tax (VAT) incl. import VAT	30.05 bn euro	27.56 bn euro
Wage tax	28.48 bn euro	27.25 bn euro
Income tax	4.93 bn euro	2.98 bn euro
Corporate income tax	9.38 bn euro	6.33 bn euro
Capital gains tax	2.99 bn euro	2.58 bn euro
Real estate transfer tax	1.32 bn euro	1.32 bn euro
Mineral oil tax	4.47 bn euro	3.78 bn euro
Excise duties on tobacco	1.89 bn euro	1.99 bn euro

Budget of the Tax & Customs Administration

Budget (preliminary success)	Figures 2019	Figures 2020
Staff expenses	600.34 m euro	604.88 m euro
Material expenses	97.35 m euro	92.66 m euro
Disbursements total	697.69 m euro	697.54 m euro

Balance for anti-coronavirus measures

Relief measures due to the coronavirus pandemic	Figures 2020
Completed applications for tax deferral	316,317 requests
Applications received for funding measures (via FinanzOnline)	264,140 requests
Supplementary report commissioned by COFAG	3,024 cases
Completed enquiries to Corona Hotline (telephone, email)	184,959 contacts

Staffing Level of the Tax & Customs Administration

Number of employees (as per 31.12 in FTEs)	Figures 2019	Figures 2020
Tax offices incl. tax office for duties, transfer taxes and gambling	6,394	5,921
Customs offices	1,462	1,478
Audit unit for large traders	490	484
Tax investigation unit	173	184
Financial police	432	421
Auditing Service Payroll Taxes and Contributions	-	298
Total	8,951	8,786

Customer Contacts

Tax offices customer contacts	Figures 2019	Figures 2020
FinanzOnline (FON) participants	5.03 m persons	5.29 m persons
Number of telephone calls	4.84 m calls	4.87 m calls
Average waiting time on the phone	46 seconds	90 seconds

Employee Tax Assessment

Tax offices employee tax assessment	Figures 2019	Figures 2020
FinanzOnline (FON) participants	4.44 m citizens	4.66 m citizens
Employee tax assessments handled (L1)	5.73 m decisions	5.47 m decisions
- of which handled without application (AANV)	1.46 m decisions	1.65 m decisions
Average processing time	24 calendar days	25 calendar days

Family Allowance

Tax offices family allowance	Figures 2019	Figures 2020
Requests and verifications handled	683,289 applications	494,825 applications
Average processing time	33 calendar days	27 calendar days
Family allowance disbursed	3.49 bn euro	4.22 bn euro

Business Assessment

Tax offices business assessment	Figures 2019	Figures 2020
FinanzOnline (FON) participants	0.59 m companies	0.63 m companies
Tax returns / decisions handled	2.53 m returns	1.96 m returns
Average processing time	21 calendar days	32 calendar days

External Audit

Audit measures of the tax administration	Figures 2019	Figures 2020
External audit tax offices (tax audit, special VAT audit/VAT measures abroad)	21,042 cases	10,548 cases
- resulting additional revenue	546.68 m euro	321.11 m euro
External audit of large-scale operations (BP, special VAT audit/VAT measures abroad)	3,555 cases	2,523 cases
- resulting additional revenue	565.77 m euro	397.06 m euro
Other audit measures (enquiries, reviews) tax offices	27,549 cases	14,909 cases
- resulting additional revenue	23.10 m euro	11.90 m euro
Other audit measures (enquiries, reviews) AULT	894 cases	816 cases
- resulting additional revenue	26.02 m euro	43.60 m euro
Joint audit of wage-dependent taxes (tax administration)	10,623 cases	4,991 cases
- resulting additional revenue	110.94 m euro	50.53 m euro

Anti-Fraud Measures

Anti-fraud measures	Figures 2019	Figures 2020
Coercive measures by the tax investigation unit	321 cases	346 cases
Audits / reviews tax investigation unit	242 cases	192 cases
- resulting additional revenue	25.85 m euro	112.59 m euro
Examined businesses (financial police)	27,481 controls	28,950 controls
- thereby examined employees	53,702 persons	62,390 persons
Gambling controls	723 controls	826 controls

Tax Debts Tax Offices and Customs Offices

Tax offices tax debts	Figures 2019	Figures 2020
Enforceable tax arrears	1.59 bn euro	1.26 bn euro
Total arrears	7.85 bn euro	9.88 bn euro
Payment quota	98.3%	93.4%

Customs offices tax debts	Figures 2019	Figures 2020
Enforceable tax arrears	0.47 bn euro	0.45 bn euro
Total arrears	0.84 bn euro	0.97 bn euro

Goods Traffic / Tourist Traffic

Customs offices goods traffic / tourist traffic	Figures 2019	Figures 2020
Declarations for goods traffic	4.44 m cases	4.24 m cases
- of which controls	165,926 cases	163,044 cases
Tax refund statements (U34)	1.58 million pcs.	0.82 million pcs.
Controls of travellers	173,722 persons	75,322 persons
Revenue from customs	274.55 m euro	258.07 m euro

Excise Duties

Customs offices excise duties	Figures 2019	Figures 2020
Declarations (incl. licensed distilleries)	78,893 cases	68,624 cases
Official supervision excise duties	7,306 inspections	6,367 inspections

External Audit and Seizures Customs

Customs offices external audits	Figures 2019	Figures 2020
Customs audits	918 cases	652 cases
- resulting additional revenue	14.22 m euro	12.45 m euro
Mobile operations	2,130 cases	2,045 cases

Customs offices seizures	Figures 2019	Figures 2020
Confiscated cigarettes	4.99 million pcs.	2.89 million pcs.