

News

United States
Department
of Labor



Bureau of Labor Statistics Washington, D.C. 20212

Technical information: 202-691-6170 USDL 06-1860
Media information: 202-691-5902 FOR RELEASE: 10 a.m. EDT
Internet address: <http://www.bls.gov/iif/home.htm> Friday, October 27, 2006

SURVEY OF WORKPLACE VIOLENCE PREVENTION, 2005

Nearly five percent of the 7.1 million private industry business establishments in the United States had an incident of workplace violence within the 12 months prior to completing a new survey on workplace violence prevention (table 1). Although about a third of these establishments reported that the incident had a negative impact on their workforce, the great majority of these establishments did not change their workplace violence prevention procedures after the incident; almost 9 percent of these establishments had no program or policy addressing workplace violence (tables 2 and 3).

These new data are from a special survey conducted by the Bureau of Labor Statistics (BLS), U.S. Department of Labor, for the National Institute for Occupational Safety and Health (NIOSH), Centers for Disease Control and Prevention. The Survey of Workplace Violence Prevention looks at the prevalence of security features, the risks facing employees, employer policies and training, and related topics associated with maintaining a safe work environment. Data are available for private industry, State government, and local government by industry and size of establishment, that is, the number of workers employed. Over 128 million workers were employed at the 7.4 million establishments represented by the survey.

Incidence of Workplace Violence

- The survey asked whether an incident of workplace violence had occurred during the past year and, if so, how had the incident affected the staff and had the employer implemented changes to reduce the risk of further incidence. While 5 percent of all establishments, including State and local governments, had a violent incident, half of the largest establishments (employing 1,000 or more workers) reported an incident. In these largest establishments in private industry, goods-producing industries reported a higher percentage of co-worker workplace violence than service-providing industries. Service-providing industries reported much higher percentages of criminal, customer, and domestic violence than goods-producing industries (table 1).
- State government reported higher percentages of all types of workplace violence in the past 12 months than did local government or private industry. Thirty-two percent of all State government workplaces reported some form of workplace violence. Local

government reported 15 percent of their workplaces experienced some type of workplace violence in the past 12 months while private industry reported fewer than 5 percent (table 1).

- Of those establishments reporting an incident of workplace violence in the previous 12 months, 21 percent reported that the incident affected the fear level of their employees and twenty-one percent indicated that the incident affected their employees' morale. In State government workplaces reporting an incident of workplace violence in the previous 12 months, 48 percent reported some type of negative effect due to the incident (table 2).
- The higher reported incidence of violence in State and local government workplaces may be attributed to their work environments. These workplaces reported much higher percentages of working directly with the public, having a mobile workplace, working with unstable or violent persons, working in high crime areas, guarding valuable goods or property, and working in community based settings than did private industry (table 4).

Types of Security

- Seventy-two percent of establishments, employing 91 percent of workers, had at least one form of security – either security staff, physical security (such as locked entries), or electronic security (such as metal detectors). While some form of security was nearly universal in establishments employing 1,000 workers or more, about two-thirds of the smallest establishments (with 1 to 10 workers) had such security (table A).

Table A. Percent of establishments and employment by type of security and size of establishment, 2005

	All size classes	1-10 workers	11- 49 workers	50-249 workers	259-999 workers	1,000+ workers
Establishments						
At least one form of security	72.1	64.9	84.7	94.0	97.0	99.0
Electronic surveillance only	14.5	14.9	14.9	10.4	3.1	1.3
Security Staff only	0.9	1.0	0.8	0.6	0.6	0.2
Physical security only	17.2	18.1	16.8	10.9	3.6	6.2
Physical security and either electronic surveillance or security staff	38.4	29.9	50.6	70.8	88.1	90.6
No security	26.6	33.4	14.6	5.6	2.8	0.8
Employment						
At least one form of security	90.8	69.8	86.5	94.4	97.2	99.2
Electronic surveillance only	8.7	14.3	14.8	9.2	2.9	1.2
Security Staff only	0.7	1.2	0.9	0.7	1.0	0.1
Physical security only	10.2	18.2	16.3	10.0	3.4	3.4
Physical security and either electronic surveillance or security staff	69.8	35.1	52.9	73.1	88.4	93.6
No security	8.8	29.2	12.9	5.3	2.5	0.6

- Over 52 percent of all establishments had some form of electronic surveillance, most often burglar alarms, surveillance cameras, and motion detectors. Use of electronic surveillance generally increased as size of establishment increased. Forty-four percent of the smallest establishments had electronic surveillance while 91 percent of the largest establishments used some form of electronic surveillance (table 5).

- Almost 86 percent of the establishments reported they did not have a security staff (table 6). Over 73 million workers (57 percent of the workers covered) were employed in establishments without a security staff.
- State governments tended to have more security precautions than either private industry or local governments. For example, 36 percent of State governments used electronic identification badges or scanners for entry and exit, compared with only 6 percent of private industry establishments and 9 percent of local governments (table 5). Similarly, security guards were more prevalent at State government work locations (table 6).
- Thirty-one percent of establishments had limited or controlled access to the workplace such as secured entries or locked doors during working hours. The use of limited access ranged from 26 percent in the smallest establishments to over 83 percent in the largest establishments (table 7).
- Over half of the largest establishments surveyed reported the ability for employees and/or security staff to register or check in visitors (79 percent), verify employee identification (71 percent), stop entry due to restraining or protective orders (59 percent), and screen entry using photographs of persons (52 percent). Thirty-seven percent of the largest workplaces reported the authority to arrest or detain for police and the authority to seize weapons (table 8).
- While 42 percent of the establishments surveyed reported they had a process or method for identifying potential or current employees with a history of violence, only 11 percent reported having a method or process for identifying clients, customers, visitors, or patients with a history of violence (table 9).

Programs and Policies

- Over 70 percent of United States workplaces do not have a formal program or policy that addresses workplace violence. Programs or policies related to workplace violence were more prevalent among larger private establishments and governments. State government establishments were by far more likely to have written or verbal policies or programs than local government and private industry establishments (table 10).
- In establishments that reported having a workplace violence program or policy, private industry most frequently reported addressing co-worker violence (82 percent). Customer or client violence was the next most frequent subject of private industry policies or programs (71 percent), followed by criminal violence (53 percent) and domestic violence (44 percent). While addressing customer/client and co-worker workplace violence the most, State governments addressed domestic violence (66 percent) more than criminal violence (53 percent), while equal numbers of local governments addressed domestic violence and criminal violence (47 percent) (table 11).
- Twenty percent of establishments in private industry provided training on preventing workplace violence while 32 percent of local government workplaces and 58 percent of State government workplaces provided this training. Only 4 percent of all establishments trained on domestic violence and its impact on the workplace (table 12).
- Forty-three percent of private industry establishments report tracking the cost of workplace injuries and illnesses while less than half of those (20 percent) report tracking costs related to incidents of workplace violence. State government workplaces reported that over 63 percent tracked costs of workplace injuries and illnesses and 33 percent

tracked costs of workplace violence. Local government workplaces reported 61 percent tracked costs of workplace injuries and illnesses while 36 percent tracked the costs associated with workplace violence. In all cases, workers' compensation costs were most frequently tracked; among other costs, absenteeism and property damage were tracked more often than other items (table 13).

Charts and more detailed tables by industry sector can be found on the BLS website at <https://www.bls.gov/iif/home.htm>. The link to these tables and charts can be found under “**Economic News Releases and Announcements**”. The BLS plans to provide additional tables and charts on this site in the future.

Background of the Survey

The BLS entered into an interagency agreement with NIOSH to conduct a survey of United States employers regarding their policies and training on workplace violence prevention. Very little information previously existed regarding the policies, training, and other related issues from the employer perspective. Most workplace violence studies were from the employee's or victim's viewpoint.

The survey defined workplace violence as violent acts directed towards a person at work or on duty (i.e. physical assaults, threats of assault, harassment, intimidation, or bullying). Workplace violence is classified in four types of situations:

- **Criminal** - when the perpetrator has no legitimate relationship to the business or its employees and is usually committing a crime in conjunction with the violence (e.g. robbery, shoplifting, or trespassing);
- **Customer or Client** - when the perpetrator has a legitimate relationship with the business and becomes violent while being served by the business (e.g. customers, clients, patients, students, inmates, or any other group to which the business provides services);
- **Co-Worker** - when the perpetrator is an employee, past employee of the business, or contractor who works as a temporary employee of the business and who attacks or threatens another employee; and
- **Domestic Violence** - when the perpetrator, who has no legitimate relationship to the business, but has a personal relationship with the intended victim, threatens or assaults the intended victim at the workplace (e.g. family member, boyfriend, or girlfriend).

This voluntary survey provides estimates of the number of establishments and employees covered by a workplace violence prevention program or policy. The survey also collected data on the characteristics of the program or policy at the establishment; types of training on workplace violence and topics covered; whether an incident of workplace violence had occurred in the last 12 months; and whether establishments collect the costs associated with workplace violence. The survey was designed to allow characterization of how the issue of workplace violence is addressed in U.S. workplaces and to provide researchers with information to develop educational interventions to improve workplace safety.

The sample was stratified by 3-digit industry code and size class. Industry was based on the North American Industry Classification System. The following industries were included in this survey: Agriculture, Forestry, Fishing and Hunting (NAICS 11); Mining (21); Utilities (22);

Construction (23); Manufacturing (31-33); Wholesale Trade (42); Retail Trade (44-45); Transportation and Warehousing (48-49); Information (51); Finance and Insurance (52); Real Estate and Rental and Leasing (53); Professional, Scientific, and Technical Services (54); Management of Companies and Enterprises (55); Administrative and Support and Waste Management and Remediation Services (56); Educational Services (61); Health Care and Social Assistance (62); Arts, Entertainment, and Recreation (71); Accommodation and Food Services (72); Other Services (except Public Administration) (81); and Public Administration (92). The sample covered private industry, State government, and local government. Size classes were separated by establishments with 1 to 10 employees; 11 to 49 employees; 50 to 249 employees; 250 to 999 employees; and 1,000 or more employees. The sample was selected from respondents to the 2003 BLS Survey of Occupational Injuries and Illnesses (SOII) augmented with State and local government units from States not collecting public sector data in the SOII. All 39,998 sample units were located in the 50 States and the District of Columbia.

The survey form was mailed to establishments in September 2005. Employers were asked to respond for the past 12-month period; this period could vary from September 2004 to June 2006 when the survey data collection period ended. The final response rate for this voluntary survey was 61 percent.

The survey estimates are based on a scientifically selected probability sample, rather than a census of the entire population. Because the data are based on a sample survey, the estimates probably differ from the figures that would be obtained from all units covered by the survey. To determine the precision of each estimate, a standard error is calculated. The standard error defines a range (confidence interval) around the estimate. The approximate 95-percent confidence interval is the estimate plus or minus twice the standard error. The standard error also can be expressed as a percent of the estimate, or the relative standard error. For example, the 95-percent confidence interval for an estimate of 3,080,300 establishments having intruder or burglar alarms with a relative standard error of 1 percent would be 3,080,300 plus or minus 2 percent (2 times 1 percent) or 3,018,690 to 3,141,910. The user can be 95 percent confident that the "true" estimate falls within the confidence interval. The total estimate for establishments covered in this survey of 7,361,560 establishments has an estimated relative standard error of less than 1 percent. A relative standard error was calculated for each estimate from this survey and is available upon request. All findings in this release have been tested and found to be statistically significant using the 95-percent confidence interval.

The data are also subject to nonsampling error. Mistakes in recording or coding the data, employer misunderstanding of questions, and definitional difficulties are general examples of nonsampling error. Although not measured, nonsampling errors will always occur when statistics are gathered. However, BLS has implemented quality assurance procedures to reduce nonsampling error, including detailed training of personnel involved in the nonresponse callbacks and callbacks resulting from editing of the data.

TABLE 1. Percent of establishments that have experienced an incident of workplace violence in the 12 months¹ prior to the survey by selected type of incident, industry, and size class, 2005

Industry ² and size class	Total establishments	Percent of establishments							No incident	Data not available
		Total	Type of incident							
			Any incidents	Criminal	Customer or client	Co-worker	Domestic violence			
Total all ownerships										
Total all sizes	7,361,560	100.0	5.3	2.2	2.2	2.3	0.9	92.1	2.6	
1 - 10	4,976,870	100.0	2.4	1.4	1.0	0.6	0.1	95.6	2.0	
11 - 49	1,813,590	100.0	9.1	3.5	3.9	4.6	2.0	87.8	3.1	
50 - 249	489,480	100.0	16.0	4.7	6.4	8.1	2.9	77.8	6.2	
250 - 999	68,350	100.0	28.8	6.8	12.2	16.8	9.0	63.9	7.3	
1,000+	13,280	100.0	49.9	17.2	28.3	34.1	24.1	43.8	6.2	
Private industry³										
Total all sizes	7,144,950	100.0	4.8	2.1	1.9	2.1	0.8	92.5	2.7	
1 - 10	4,890,830	100.0	2.2	1.4	0.9	0.5	—	95.7	2.0	
11 - 49	1,748,090	100.0	8.6	3.5	3.6	4.4	2.0	88.2	3.2	
50 - 249	439,730	100.0	15.2	4.6	5.4	8.1	2.8	78.0	6.9	
250 - 999	56,760	100.0	26.6	6.3	9.6	16.9	9.1	64.9	8.5	
1,000+	9,540	100.0	46.8	15.2	24.2	33.1	24.1	45.3	8.0	
Goods producing										
Total all sizes	1,211,150	100.0	3.4	1.0	0.1	2.2	0.4	94.4	2.2	
1 - 10	805,970	100.0	—	—	—	—	—	95.9	3.0	
11 - 49	296,810	100.0	5.7	—	—	4.8	—	93.7	0.6	
50 - 249	90,800	100.0	11.6	1.5	0.5	9.3	1.5	87.7	0.8	
250 - 999	15,190	100.0	26.1	2.7	1.4	22.3	7.6	71.6	2.2	
1,000+	2,390	100.0	43.9	5.4	3.8	39.7	17.2	46.4	9.6	
Service providing										
Total all sizes	5,933,800	100.0	5.1	2.4	2.3	2.1	0.9	92.1	2.7	
1 - 10	4,084,870	100.0	2.5	1.4	1.1	0.6	—	95.7	1.8	
11 - 49	1,451,290	100.0	9.2	4.1	4.3	4.4	2.3	87.1	3.7	
50 - 249	348,930	100.0	16.1	5.4	6.6	7.8	3.2	75.4	8.5	
250 - 999	41,570	100.0	26.8	7.6	12.6	14.9	9.6	62.4	10.8	
1,000+	7,150	100.0	47.6	18.3	31.0	30.9	26.4	44.9	7.4	
State government										
Total all sizes	63,260	100.0	32.2	8.7	15.4	17.7	5.5	65.3	2.4	
1 - 10	30,680	100.0	25.6	9.9	13.2	11.9	—	74.3	—	
11 - 49	16,180	100.0	40.0	—	11.6	24.8	7.0	54.0	—	
50 - 249	10,560	100.0	28.9	7.5	18.7	16.6	4.9	67.7	3.4	
250 - 999	4,380	100.0	47.0	9.6	29.2	23.1	10.5	50.2	2.7	
1,000+	1,450	100.0	65.5	24.8	40.7	51.7	31.7	30.3	4.1	
Local government										
Total all sizes	153,360	100.0	14.7	3.7	10.3	4.3	2.1	85.1	0.2	
1 - 10	55,360	100.0	4.8	0.8	2.3	3.3	1.1	95.2	—	
11 - 49	49,310	100.0	15.5	4.4	12.7	2.3	0.8	84.0	—	
50 - 249	39,190	100.0	21.8	5.1	14.9	5.6	2.9	78.1	—	
250 - 999	7,210	100.0	35.0	9.4	22.5	12.5	7.6	64.6	0.4	
1,000+	2,290	100.0	53.7	21.0	38.0	27.1	19.2	46.3	—	

¹ Survey respondents were asked to provide data for the 12 months prior to completing the survey. The 12-month period could fall from September 2004 to June 2006.

² North American Industry Classification System – United States, 2002

³ Excludes farms with fewer than 11 employees.

questionnaire response, and questions where more than one response is allowed, data do not sum to the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Source: Bureau of Labor Statistics, U.S. Department of Labor.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of

TABLE 2. Percent of establishments that report employees have been affected by an incident of workplace violence and the type of effect experienced by industry and size class, 2005

Industry ¹ and size class	Total establishments with an incident of workplace violence	Percent of establishments											No effect	Data not available
		Total	Type of effect											
			Any effect	Absenteeism	Health insurance premiums	Turnover	Fear levels	Productivity	Morale	Other effect	Don't know			
Total all ownerships														
Total all sizes	389,380	100.0	35.5	7.5	2.7	5.3	20.9	8.7	20.6	0.7	3.6	64.2	0.4	
1 - 10	120,260	100.0	25.9	5.7	—	—	16.9	1.5	20.3	—	—	74.1	—	
11 - 49	164,530	100.0	40.6	8.3	5.6	8.2	23.1	13.7	22.5	0.5	5.9	59.0	—	
50 - 249	78,290	100.0	37.5	7.8	1.1	6.1	21.0	8.7	18.2	1.5	3.7	61.8	0.7	
250 - 999	19,670	100.0	38.8	9.5	1.0	5.5	23.7	10.0	16.0	1.2	5.9	60.5	0.7	
1,000+	6,630	100.0	48.3	12.2	1.2	6.3	29.7	14.2	22.0	1.5	7.1	51.4	—	
Private industry²														
Total all sizes	346,420	100.0	34.4	7.1	2.9	5.3	20.8	8.2	19.3	0.6	3.6	65.2	0.4	
1 - 10	109,740	100.0	26.1	—	—	—	17.1	—	20.6	—	—	73.9	—	
11 - 49	150,440	100.0	39.5	8.0	6.0	8.4	23.6	13.8	20.6	0.5	6.0	60.1	—	
50 - 249	66,680	100.0	35.4	7.3	1.3	6.8	20.0	8.4	15.7	1.6	3.5	63.8	0.8	
250 - 999	15,100	100.0	35.9	8.9	0.9	5.6	21.5	10.3	14.0	1.1	5.0	63.2	0.9	
1,000+	4,460	100.0	46.9	10.5	1.1	6.5	29.1	13.0	18.6	1.6	6.5	52.9	—	
Goods producing														
Total all sizes	41,400	100.0	32.1	2.3	0.3	2.6	10.3	7.9	16.2	0.1	9.9	67.7	0.1	
11 - 49	16,910	100.0	47.9	—	—	—	9.1	—	22.1	—	—	52.2	—	
50 - 249	10,500	100.0	33.2	5.0	—	7.5	16.7	8.2	21.2	—	2.9	66.8	—	
250 - 999	3,970	100.0	34.5	7.1	0.8	5.5	18.9	12.6	14.4	1.0	4.5	64.5	1.0	
1,000+	1,050	100.0	34.3	8.6	1.9	4.8	20.0	12.4	17.1	1.9	3.8	65.7	—	
Service providing														
Total all sizes	305,020	100.0	34.7	7.8	3.3	5.7	22.2	8.2	19.8	0.6	2.7	64.9	0.4	
1 - 10	100,780	100.0	28.4	—	—	—	18.6	—	22.5	—	—	71.6	—	
11 - 49	133,530	100.0	38.4	9.0	6.8	9.5	25.4	14.2	20.4	0.6	4.0	61.1	—	
50 - 249	56,180	100.0	35.8	7.7	1.4	6.7	20.6	8.4	14.6	1.9	3.6	63.2	1.0	
250 - 999	11,130	100.0	36.4	9.6	0.9	5.6	22.6	9.4	13.9	1.2	5.1	62.8	—	
1,000+	3,400	100.0	50.9	11.2	0.9	7.1	32.1	13.2	19.4	1.5	7.4	49.1	—	
State government														
Total all sizes	20,380	100.0	47.6	11.7	0.2	8.9	22.3	14.6	37.5	0.3	5.3	52.4	—	
1 - 10	7,860	100.0	15.3	—	—	—	15.1	—	—	—	—	84.7	—	
11 - 49	6,470	100.0	76.5	9.3	—	—	23.6	15.8	64.1	—	—	23.3	—	
50 - 249	3,050	100.0	60.7	10.8	—	2.6	24.6	12.5	49.5	—	4.6	39.3	—	
250 - 999	2,060	100.0	55.8	17.0	—	8.7	34.5	9.2	23.3	1.5	12.1	43.7	—	
1,000+	950	100.0	57.9	17.9	—	8.4	38.9	20.0	32.6	—	9.5	42.1	—	
Local government														
Total all sizes	22,580	100.0	41.7	9.7	0.9	2.5	21.6	11.6	24.7	2.8	3.4	58.2	—	
1 - 10	2,650	100.0	52.5	—	—	—	15.8	22.6	23.8	—	—	47.5	—	
11 - 49	7,620	100.0	32.7	11.9	—	3.7	14.2	10.4	23.5	—	—	67.3	—	
50 - 249	8,560	100.0	45.6	11.1	0.4	1.9	27.8	9.7	26.8	1.2	4.7	54.4	—	
250 - 999	2,520	100.0	42.1	6.3	1.2	2.4	27.8	8.7	21.8	0.8	6.7	57.5	—	
1,000+	1,230	100.0	46.3	13.8	1.6	4.1	24.4	14.6	25.2	2.4	6.5	52.8	—	

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of questionnaire response, and questions where more than one response is allowed, data do not sum to the totals.

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 3. Percent of establishments that changed their workplace violence program or policy after an incident of workplace violence occurred by industry and size class, 2005

Industry ¹ and size class	Total establishments with an incident of workplace violence	Percent of establishments				
		Total	No change	Yes, did change policy	No program or policy	Data not available
Total all ownerships						
Total all sizes	389,380	100.0	80.8	10.2	8.5	0.5
1 - 10	120,260	100.0	85.3	10.4	4.4	—
11 - 49	164,530	100.0	75.3	10.5	13.4	0.7
50 - 249	78,290	100.0	83.2	10.1	6.1	0.5
250 - 999	19,670	100.0	86.8	8.0	4.5	0.7
1,000+	6,630	100.0	89.6	6.6	3.5	—
Private industry²						
Total all sizes	346,420	100.0	79.9	10.8	8.8	0.5
1 - 10	109,740	100.0	85.6	10.5	—	—
11 - 49	150,440	100.0	73.8	11.4	14.0	0.8
50 - 249	66,680	100.0	82.1	10.7	6.6	0.6
250 - 999	15,100	100.0	86.6	8.5	4.2	0.8
1,000+	4,460	100.0	91.0	6.5	2.5	—
Goods producing						
Total all sizes	41,400	100.0	84.0	10.9	5.0	0.1
11 - 49	16,910	100.0	73.7	20.9	—	—
50 - 249	10,500	100.0	86.1	5.8	8.1	—
250 - 999	3,970	100.0	84.1	7.8	7.1	1.0
1,000+	1,050	100.0	90.5	5.7	3.8	—
Service providing						
Total all sizes	305,020	100.0	79.3	10.8	9.3	0.6
1 - 10	100,780	100.0	84.3	11.4	—	—
11 - 49	133,530	100.0	73.8	10.2	15.1	0.9
50 - 249	56,180	100.0	81.4	11.6	6.3	0.7
250 - 999	11,130	100.0	87.4	8.7	3.1	—
1,000+	3,400	100.0	91.5	6.8	2.1	—
State government						
Total all sizes	20,380	100.0	92.9	6.2	0.8	—
1 - 10	7,860	100.0	88.2	—	—	—
11 - 49	6,470	100.0	99.8	—	—	—
50 - 249	3,050	100.0	90.2	7.2	—	—
250 - 999	2,060	100.0	95.1	1.9	2.4	—
1,000+	950	100.0	89.5	7.4	3.2	—
Local government						
Total all sizes	22,580	100.0	84.1	4.3	11.6	—
1 - 10	2,650	100.0	64.2	—	35.5	—
11 - 49	7,620	100.0	85.8	—	13.4	—
50 - 249	8,560	100.0	89.4	6.4	4.2	—
250 - 999	2,520	100.0	81.3	10.3	7.9	—
1,000+	1,230	100.0	84.6	6.5	8.1	—

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

Note: Because of rounding, data exclusion of nonclassifiable responses, and omission of questionnaire response, data do not sum to

the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 4. Percent of establishments by selected potentially hazardous work environment characteristics, industry, and size class, 2005

Industry ¹ and size class	Total establishments	Percent of establishments									
		Working directly with public	Exchanging money with customers	Having a mobile workplace (delivering passengers, goods, or services)	Working with unstable persons in health, social service, or criminal settings	Working in high crime areas	Guarding valuable goods or property	Working in small numbers (fewer than 5)	Working in community based settings or house-to-house	Other potential hazards	Data not available
Total all ownerships											
Total all sizes	7,361,560	62.7	43.9	19.5	3.8	3.7	0.6	47.4	5.2	0.3	0.6
1 - 10	4,976,870	60.0	39.8	18.1	2.7	2.5	0.4	52.4	4.4	—	0.8
11 - 49	1,813,590	70.3	55.4	22.3	4.6	5.5	0.8	40.2	6.5	0.1	—
50 - 249	489,480	63.0	44.0	22.9	9.4	8.2	1.9	27.2	8.0	0.4	0.3
250 - 999	68,350	53.9	35.5	23.3	15.6	10.8	4.1	26.1	9.8	0.4	0.2
1,000+	13,280	63.0	44.4	34.3	30.8	17.2	10.1	36.3	19.9	0.7	—
Private industry²											
Total all sizes	7,144,950	61.9	43.8	18.9	3.0	3.4	0.5	47.1	4.5	0.3	0.6
1 - 10	4,890,830	59.6	39.7	17.7	2.3	2.4	0.3	52.0	4.0	—	0.8
11 - 49	1,748,090	69.6	55.6	21.7	3.6	5.1	0.6	39.6	5.6	0.1	—
50 - 249	439,730	60.0	43.7	21.7	7.4	7.7	1.8	26.0	6.1	0.5	0.3
250 - 999	56,760	47.2	32.3	19.4	10.3	9.7	3.6	22.3	7.4	0.4	0.2
1,000+	9,540	51.5	36.0	23.7	22.4	13.1	8.0	29.6	14.3	0.5	—
Goods producing											
Total all sizes	1,211,150	39.8	16.1	23.8	0.1	2.5	(³)	45.7	2.9	(³)	1.7
1 - 10	805,970	41.1	15.0	24.5	—	1.7	—	50.4	2.2	—	2.5
11 - 49	296,810	42.6	21.5	25.3	—	3.6	—	41.6	5.5	—	—
50 - 249	90,800	23.6	9.8	16.2	0.5	4.8	0.4	23.8	1.8	0.4	—
250 - 999	15,190	16.1	5.9	9.8	0.3	5.1	0.8	11.3	1.1	0.3	0.3
1,000+	2,390	10.5	5.4	8.4	—	4.6	3.3	12.1	—	—	—
Service providing											
Total all sizes	5,933,800	66.5	49.4	17.9	3.6	3.6	0.6	47.4	4.9	0.4	0.4
1 - 10	4,084,870	63.2	44.5	16.4	2.8	2.5	0.4	52.4	4.3	—	0.5
11 - 49	1,451,290	75.1	62.6	20.9	4.2	5.4	0.8	39.2	5.6	0.1	—
50 - 249	348,930	69.4	52.6	23.1	9.1	8.4	2.2	26.6	7.2	0.5	0.4
250 - 999	41,570	58.5	42.0	22.9	13.9	11.3	4.6	26.3	9.7	0.4	—
1,000+	7,150	65.0	46.2	28.8	29.8	15.9	9.4	35.2	18.9	0.7	—
State government											
Total all sizes	63,260	86.3	50.3	50.5	47.4	19.3	6.0	69.3	34.3	0.1	—
1 - 10	30,680	90.0	55.5	49.0	46.8	8.6	4.3	79.9	33.4	—	—
11 - 49	16,180	84.1	42.8	56.3	51.2	39.3	7.4	69.1	41.2	—	—
50 - 249	10,560	82.2	44.1	44.9	39.4	20.9	5.7	48.6	37.0	—	—
250 - 999	4,380	79.2	48.6	46.6	50.5	14.8	8.2	47.5	11.0	0.5	—
1,000+	1,450	86.9	71.7	67.6	65.5	24.8	24.1	64.1	28.3	1.4	—
Local government											
Total all sizes	153,360	87.2	49.2	34.1	22.0	9.2	4.0	52.0	25.7	0.1	—
1 - 10	55,360	80.3	46.8	33.9	13.5	6.4	4.7	64.9	24.3	—	—
11 - 49	49,310	90.3	52.5	35.2	26.7	8.7	4.8	52.2	29.3	—	—
50 - 249	39,190	91.8	46.9	30.5	24.3	10.8	1.5	35.4	21.8	—	—
250 - 999	7,210	91.1	52.7	39.8	36.5	17.2	5.5	42.9	27.5	1.1	—
1,000+	2,290	96.1	62.9	57.6	43.7	30.1	10.5	46.7	38.0	—	—

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

³ Less than 0.1 percent.

questionnaire response, and questions where more than one response is allowed, data do not sum to the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 5. Percent of establishments providing selected types of electronic surveillance by industry and size class, 2005

Industry ¹ and size class	Electronic surveillance										
	Total establishments	Percent of establishments									
		Intruder/burglar systems	Surveillance cameras	Motion detectors	Metal detectors	X-ray inspection	Electronic badge or ID scanners at entry or exit	Employees' personal alarms	Other type	None provided	Data not available
Total all ownerships											
Total all sizes	7,361,560	41.8	22.6	26.9	0.9	0.8	6.3	2.6	0.6	44.9	2.9
1 - 10	4,976,870	35.7	17.0	24.0	0.5	0.8	3.9	2.3	0.4	52.3	3.5
11 - 49	1,813,590	53.9	29.2	32.9	1.1	0.4	7.2	2.7	0.8	33.2	1.8
50 - 249	489,480	57.5	47.9	33.7	2.5	0.8	20.8	4.0	1.7	19.6	1.1
250 - 999	68,350	54.2	69.1	28.3	7.2	3.1	45.1	6.1	1.8	9.9	0.8
1,000+	13,280	61.0	77.9	36.4	15.7	7.0	60.1	13.4	3.7	8.8	0.5
Private industry²											
Total all sizes	7,144,950	42.1	22.2	27.1	0.7	0.7	6.0	2.4	0.5	45.1	2.9
1 - 10	4,890,830	36.0	16.9	24.2	0.5	0.8	3.8	2.2	0.4	52.2	3.5
11 - 49	1,748,090	54.5	29.1	33.4	0.8	0.4	6.9	2.6	0.6	33.1	1.8
50 - 249	439,730	58.7	47.6	34.0	1.7	0.6	20.5	3.7	1.6	19.7	1.2
250 - 999	56,760	55.0	67.7	28.9	4.2	2.6	47.0	4.6	1.6	10.3	0.9
1,000+	9,540	57.7	77.0	33.1	10.9	6.1	64.3	12.3	3.6	10.1	0.4
Goods producing											
Total all sizes	1,211,150	32.1	10.6	21.8	0.1	(³)	5.2	1.2	0.8	57.3	3.2
1 - 10	805,970	23.9	6.2	18.6	-	-	3.4	-	-	66.4	3.6
11 - 49	296,810	45.0	12.7	27.4	-	-	2.9	1.8	-	45.5	2.7
50 - 249	90,800	59.2	31.6	31.8	1.2	0.3	18.6	1.8	0.6	23.7	1.1
250 - 999	15,190	49.9	61.7	24.6	2.6	1.0	52.1	2.4	1.2	12.6	1.1
1,000+	2,390	46.9	86.6	27.6	8.4	4.6	79.5	8.8	0.8	4.6	0.8
Service providing											
Total all sizes	5,933,800	44.1	24.6	28.2	0.8	0.9	6.2	2.7	0.5	42.6	2.9
1 - 10	4,084,870	38.4	19.0	25.3	0.6	1.0	3.9	2.5	0.3	49.4	3.5
11 - 49	1,451,290	56.4	32.5	34.7	0.9	0.5	7.7	2.8	0.6	30.5	1.6
50 - 249	348,930	58.6	51.8	34.6	1.8	0.7	21.0	4.3	1.8	18.6	1.2
250 - 999	41,570	56.8	70.0	30.4	4.9	3.2	45.2	5.4	1.7	9.4	0.8
1,000+	7,150	61.3	73.8	35.0	11.7	6.6	59.0	13.6	4.3	11.9	0.3
State government											
Total all sizes	63,260	29.1	45.2	14.8	16.0	4.9	35.6	18.2	3.4	25.1	0.4
1 - 10	30,680	21.1	35.7	13.1	8.9	3.7	23.3	23.0	0.6	34.6	-
11 - 49	16,180	31.6	46.8	11.0	23.8	5.1	43.1	10.0	9.0	19.2	1.2
50 - 249	10,560	36.7	50.8	18.6	15.5	5.5	51.6	14.3	2.1	15.6	-
250 - 999	4,380	45.7	80.8	23.3	34.9	10.5	49.8	22.8	4.8	8.2	-
1,000+	1,450	64.1	82.1	42.1	27.6	5.5	54.5	24.1	4.8	6.9	-
Local government											
Total all sizes	153,360	35.5	32.7	21.3	4.3	0.8	9.0	4.2	2.7	43.9	2.5
1 - 10	55,360	17.5	17.1	9.7	0.1	-	4.1	3.7	1.1	67.5	4.8
11 - 49	49,310	40.5	28.1	22.3	4.0	-	4.8	4.4	3.9	43.4	1.3
50 - 249	39,190	49.3	50.4	34.0	7.6	0.8	15.7	3.7	3.4	20.1	1.2
250 - 999	7,210	53.7	72.4	27.5	14.0	2.6	26.9	7.8	2.1	8.2	0.7
1,000+	2,290	72.9	78.6	46.3	27.9	11.8	46.3	11.4	3.9	4.8	-

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

³ Less than 0.1 percent.

questionnaire response, and questions where more than one response is allowed, data do not sum to the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 6. Percent of establishments providing selected types of security staff by industry and size class, 2005

Industry ¹ and size class	Security staff						
	Total establishments	Percent of establishments					Data not available
		Campus or site specific police	Security guards	Guard dogs	Other type	None provided	
Total all ownerships							
Total all sizes	7,361,560	2.2	9.5	0.9	0.9	85.6	1.8
1 - 10	4,976,870	1.2	6.4	1.0	0.8	89.1	2.2
11 - 49	1,813,590	3.4	11.7	0.7	0.9	83.5	1.0
50 - 249	489,480	6.6	24.8	0.5	2.3	67.0	1.4
250 - 999	68,350	11.7	53.9	0.6	2.5	35.5	0.8
1,000+	13,280	25.8	65.3	2.1	2.0	19.0	0.4
Private industry²							
Total all sizes	7,144,950	1.7	9.1	0.9	0.9	86.4	1.9
1 - 10	4,890,830	1.1	6.1	1.0	0.8	89.4	2.2
11 - 49	1,748,090	2.7	11.4	0.7	0.9	84.4	1.0
50 - 249	439,730	4.0	25.3	0.5	2.2	68.7	1.5
250 - 999	56,760	6.6	55.3	0.5	2.6	37.8	0.8
1,000+	9,540	12.2	71.3	1.9	2.1	21.8	0.5
Goods producing							
Total all sizes	1,211,150	0.6	4.9	1.4	0.4	90.1	2.8
1 - 10	805,970	-	3.4	1.6	-	91.5	3.6
11 - 49	296,810	1.7	3.5	1.2	1.3	91.5	1.6
50 - 249	90,800	1.5	13.4	0.8	0.8	83.8	0.7
250 - 999	15,190	2.0	52.3	0.5	1.3	43.6	1.3
1,000+	2,390	5.0	90.0	1.3	-	7.9	-
Service providing							
Total all sizes	5,933,800	2.0	9.9	0.8	1.0	85.6	1.7
1 - 10	4,084,870	1.3	6.7	0.8	0.9	89.0	2.0
11 - 49	1,451,290	2.9	13.0	0.6	0.8	82.9	0.8
50 - 249	348,930	4.7	28.4	0.4	2.6	64.7	1.6
250 - 999	41,570	8.3	56.4	0.6	3.2	35.7	0.7
1,000+	7,150	14.5	65.2	2.1	2.5	26.6	0.7
State government							
Total all sizes	63,260	21.0	48.6	0.3	5.1	34.7	0.3
1 - 10	30,680	4.3	46.3	-	8.1	49.0	-
11 - 49	16,180	39.4	48.8	-	2.7	20.8	-
50 - 249	10,560	25.1	48.7	0.9	2.0	29.8	0.3
250 - 999	4,380	42.5	63.5	1.6	1.6	8.0	0.7
1,000+	1,450	73.8	49.0	2.8	2.1	3.4	-
Local government							
Total all sizes	153,360	17.8	10.5	0.7	1.1	70.9	1.9
1 - 10	55,360	6.0	4.8	-	-	86.5	-
11 - 49	49,310	17.2	8.9	-	0.8	71.6	3.1
50 - 249	39,190	30.7	13.1	0.4	2.9	57.9	0.9
250 - 999	7,210	32.5	37.3	0.4	2.4	34.1	0.4
1,000+	2,290	52.4	50.2	2.2	1.7	17.0	-

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of questionnaire response, and questions where more than one

response is allowed, data do not sum to the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 7. Percent of establishments providing selected types of physical security by industry and size class, 2005

Industry ¹ and size class	Physical security							
	Total establishments	Percent of establishments						
		Limited access (secured entry/locked doors)	Physical barriers between work areas and the public	Visibility of work areas (lighting)	Cash handling processes (drop safes)	Other type	None provided	Data not available
Total all ownerships								
Total all sizes	7,361,560	30.7	13.4	39.1	15.3	0.2	43.1	1.4
1 - 10	4,976,870	26.0	10.2	32.2	10.4	-	50.2	1.7
11 - 49	1,813,590	35.9	18.2	50.0	24.2	0.2	31.8	0.8
50 - 249	489,480	52.5	24.5	62.1	30.0	0.8	17.8	0.5
250 - 999	68,350	68.3	33.5	71.9	30.6	0.3	8.0	0.3
1,000+	13,280	83.2	46.5	80.4	38.0	0.2	3.0	0.2
Private industry²								
Total all sizes	7,144,950	30.0	13.1	38.7	15.2	0.2	43.5	1.4
1 - 10	4,890,830	25.8	10.1	32.1	10.3	-	50.4	1.7
11 - 49	1,748,090	35.3	17.7	49.9	24.6	0.2	32.1	0.8
50 - 249	439,730	50.4	24.1	62.0	30.9	0.8	18.2	0.5
250 - 999	56,760	67.3	33.1	71.4	30.7	0.2	8.1	0.3
1,000+	9,540	84.3	45.5	80.5	34.3	0.2	2.6	0.2
Goods producing								
Total all sizes	1,211,150	19.1	12.1	25.4	3.6	0.7	58.8	2.1
1 - 10	805,970	14.3	7.7	15.4	2.3	-	67.9	2.5
11 - 49	296,810	22.6	16.4	39.5	5.5	-	46.9	1.6
50 - 249	90,800	39.9	29.2	57.4	7.2	-	26.3	0.2
250 - 999	15,190	67.4	51.3	76.6	8.6	0.2	8.6	0.6
1,000+	2,390	82.4	70.3	86.6	11.7	-	1.7	-
Service providing								
Total all sizes	5,933,800	32.2	13.3	41.4	17.6	0.1	40.4	1.3
1 - 10	4,084,870	28.0	10.6	35.4	11.8	-	46.9	1.6
11 - 49	1,451,290	37.8	18.0	52.0	28.5	0.1	29.1	0.6
50 - 249	348,930	53.1	22.8	63.2	37.1	1.1	16.1	0.6
250 - 999	41,570	67.3	26.5	69.5	38.7	0.3	8.0	0.2
1,000+	7,150	85.0	37.2	78.6	41.8	-	2.9	0.3
State government								
Total all sizes	63,260	58.0	27.2	55.8	18.9	0.6	19.7	-
1 - 10	30,680	44.5	7.4	41.2	19.4	-	32.1	-
11 - 49	16,180	60.4	54.3	63.2	9.3	-	12.3	-
50 - 249	10,560	85.6	35.6	71.8	22.4	-	3.7	-
250 - 999	4,380	70.3	37.4	82.6	29.7	0.7	4.8	-
1,000+	1,450	78.6	51.7	86.9	55.9	-	2.1	-
Local government								
Total all sizes	153,360	50.7	23.6	48.5	18.8	(³)	31.0	0.8
1 - 10	55,360	33.6	18.1	34.6	18.8	-	47.5	-
11 - 49	49,310	52.1	25.3	50.2	13.2	-	27.7	-
50 - 249	39,190	66.8	25.9	60.6	22.1	-	17.2	-
250 - 999	7,210	74.9	33.6	69.2	30.5	-	8.9	-
1,000+	2,290	81.7	47.6	76.0	42.4	-	4.8	-

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

³ Less than 0.1 percent.

questionnaire response, and questions where more than one response is allowed, data do not sum to the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 8. Percent of establishments where employees (including security staff) are authorized to perform selected security functions by industry and size class, 2005

Industry ¹ and size class	Total establishments	Percent of establishments								Data not available
		Register or check in visitors	Verify employee IDs	Stop entry due to restraining or protective orders	Screen entry using photographs of persons	Screen calls for victims	Authority to arrest or detain for police	Authority to seize weapons	Other function	
Total all ownerships										
Total all sizes	7,361,560	17.3	5.6	6.1	3.2	3.6	3.4	1.8	0.1	0.7
1 - 10	4,976,870	11.9	3.1	3.1	1.7	1.2	1.8	0.7	—	1.0
11 - 49	1,813,590	22.2	7.0	9.7	4.5	7.1	4.8	2.6	0.1	—
50 - 249	489,480	45.3	18.8	17.0	8.7	13.3	11.0	6.8	0.4	0.2
250 - 999	68,350	66.9	47.7	38.3	28.7	19.3	22.2	17.3	0.8	0.2
1,000+	13,280	79.4	71.4	59.4	52.2	27.4	37.2	36.5	1.4	—
Private industry²										
Total all sizes	7,144,950	16.5	5.1	5.5	2.8	3.4	2.9	1.2	0.1	0.7
1 - 10	4,890,830	11.8	2.9	2.9	1.6	1.1	1.6	0.6	—	1.0
11 - 49	1,748,090	21.2	6.4	8.9	3.7	6.7	4.1	1.7	0.1	—
50 - 249	439,730	42.7	17.7	14.9	8.0	13.1	9.8	4.7	0.3	0.2
250 - 999	56,760	66.2	47.1	35.6	28.2	19.9	18.2	12.1	0.6	0.2
1,000+	9,540	82.0	74.6	60.5	57.3	28.4	29.5	28.3	1.3	—
Goods producing										
Total all sizes	1,211,150	15.8	4.1	4.7	1.2	3.8	0.7	0.5	(³)	1.7
1 - 10	805,970	9.7	3.0	3.6	—	1.9	—	—	—	2.5
11 - 49	296,810	16.8	1.8	3.7	0.6	5.4	1.4	0.5	—	—
50 - 249	90,800	53.3	11.7	11.2	4.6	12.0	2.6	3.1	0.2	—
250 - 999	15,190	81.8	48.8	35.8	25.8	23.1	9.5	9.1	0.4	0.3
1,000+	2,390	94.6	86.6	57.7	61.9	33.5	19.7	22.2	0.8	—
Service providing										
Total all sizes	5,933,800	16.7	5.3	5.6	3.1	3.3	3.3	1.4	0.1	0.5
1 - 10	4,084,870	12.2	2.9	2.8	1.8	0.9	1.9	0.7	—	0.7
11 - 49	1,451,290	22.1	7.3	9.9	4.4	7.0	4.7	2.0	0.1	—
50 - 249	348,930	40.0	19.2	15.8	8.9	13.4	11.7	5.1	0.3	0.3
250 - 999	41,570	60.5	46.4	35.5	29.1	18.7	21.3	13.2	0.6	0.1
1,000+	7,150	77.8	70.6	61.4	55.8	26.7	32.9	30.5	1.4	—
State government										
Total all sizes	63,260	51.4	38.4	34.0	31.4	21.5	30.9	24.8	1.0	—
1 - 10	30,680	33.1	24.7	26.0	19.1	10.6	21.1	12.9	—	—
11 - 49	16,180	65.2	52.0	38.4	52.1	42.0	39.7	31.6	—	—
50 - 249	10,560	72.1	43.2	37.1	28.3	20.6	32.3	32.5	4.1	—
250 - 999	4,380	73.3	63.2	56.6	44.1	21.0	52.3	50.2	4.1	—
1,000+	1,450	67.6	64.8	62.8	47.6	29.7	67.6	67.6	1.4	—
Local government										
Total all sizes	153,360	40.2	16.3	23.9	11.0	7.8	14.9	18.2	1.1	—
1 - 10	55,360	14.5	5.2	6.0	4.6	1.9	6.1	7.0	—	—
11 - 49	49,310	42.1	15.9	29.6	15.2	8.7	17.2	22.7	—	—
50 - 249	39,190	66.7	24.7	35.7	11.2	12.9	18.8	22.7	0.5	—
250 - 999	7,210	68.8	43.3	48.5	23.0	13.7	35.4	37.7	0.8	—
1,000+	2,290	76.4	62.0	52.4	33.6	21.8	50.2	51.1	1.7	—

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

³ Less than 0.1 percent.

data do not sum to the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of questionnaire response, and questions where more than one response is allowed,

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 9. Percent of establishments that have processes or methods to identify customers and visitors and potential or current employees with a history of violence by industry and size class, 2005

Industry ¹ and size class	Total establishments	Percent of establishments							
		Clients, customers, visitors, patients				Potential or current employees			
		Total	Yes	No process or method	Data not available	Total	Yes	No process or method	Data not available
Total all ownerships									
Total all sizes	7,361,560	100.0	10.5	88.5	1.0	100.0	41.6	57.4	1.0
1 - 10	4,976,870	100.0	8.4	90.3	1.3	100.0	33.0	65.6	1.4
11 - 49	1,813,590	100.0	12.4	87.3	0.3	100.0	54.6	45.3	0.1
50 - 249	489,480	100.0	21.2	78.4	0.3	100.0	73.1	26.6	0.3
250 - 999	68,350	100.0	34.0	65.6	0.4	100.0	85.4	14.4	0.2
1,000+	13,280	100.0	41.7	58.0	0.4	100.0	87.0	12.7	0.3
Private industry²									
Total all sizes	7,144,950	100.0	10.0	89.0	1.0	100.0	40.7	58.3	1.0
1 - 10	4,890,830	100.0	8.3	90.3	1.3	100.0	32.7	65.9	1.4
11 - 49	1,748,090	100.0	11.4	88.3	0.3	100.0	53.8	46.1	0.1
50 - 249	439,730	100.0	19.3	80.4	0.3	100.0	71.4	28.2	0.4
250 - 999	56,760	100.0	31.7	67.8	0.5	100.0	84.4	15.3	0.3
1,000+	9,540	100.0	39.6	59.9	0.4	100.0	86.1	13.6	0.3
Goods producing									
Total all sizes	1,211,150	100.0	7.0	91.3	1.7	100.0	34.9	63.4	1.7
1 - 10	805,970	100.0	6.2	91.3	2.5	100.0	28.7	68.8	2.5
11 - 49	296,810	100.0	6.6	93.4	—	100.0	42.4	57.3	—
50 - 249	90,800	100.0	11.3	88.5	—	100.0	56.7	43.0	0.3
250 - 999	15,190	100.0	21.7	77.7	0.6	100.0	76.1	23.6	0.3
1,000+	2,390	100.0	40.6	59.4	—	100.0	87.4	12.1	—
Service providing									
Total all sizes	5,933,800	100.0	10.6	88.5	0.9	100.0	41.9	57.3	0.8
1 - 10	4,084,870	100.0	8.8	90.1	1.1	100.0	33.5	65.4	1.2
11 - 49	1,451,290	100.0	12.4	87.3	0.3	100.0	56.1	43.8	0.1
50 - 249	348,930	100.0	21.4	78.2	0.4	100.0	75.3	24.3	0.4
250 - 999	41,570	100.0	35.4	64.2	0.4	100.0	87.5	12.3	0.2
1,000+	7,150	100.0	39.4	60.0	0.6	100.0	85.6	14.0	0.3
State government									
Total all sizes	63,260	100.0	28.3	71.7	—	100.0	72.8	27.2	—
1 - 10	30,680	100.0	12.6	87.4	—	100.0	59.7	40.3	—
11 - 49	16,180	100.0	48.9	51.1	—	100.0	77.9	22.2	—
50 - 249	10,560	100.0	31.7	68.3	—	100.0	95.9	4.1	—
250 - 999	4,380	100.0	46.6	53.7	—	100.0	84.9	15.1	—
1,000+	1,450	100.0	49.7	50.3	—	100.0	87.6	12.4	—
Local government									
Total all sizes	153,360	100.0	28.6	71.0	0.4	100.0	70.2	29.7	0.1
1 - 10	55,360	100.0	11.1	88.2	—	100.0	50.1	49.9	—
11 - 49	49,310	100.0	36.2	63.8	—	100.0	76.0	23.8	—
50 - 249	39,190	100.0	40.1	59.3	0.5	100.0	85.7	14.3	—
250 - 999	7,210	100.0	44.5	55.3	—	100.0	93.1	6.8	—
1,000+	2,290	100.0	45.0	55.0	—	100.0	91.3	8.7	—

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Note: Because of rounding, data exclusion of nonclassifiable responses, and omission of questionnaire response, data do not sum to the totals. Dashes indicate data that do not

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 10. Percent of establishments that have a workplace violence prevention program or policy by industry and size class, 2005

Industry ¹ and size class	Total establishments	Percent of establishments					Data not available
		Total	Yes			No program or policy	
			Any policy	Written program or policy	Verbal program or policy		
Total all ownerships							
Total all sizes	7,361,560	100.0	29.1	22.5	11.3	70.1	0.8
1 - 10	4,976,870	100.0	20.1	13.4	9.6	78.8	1.1
11 - 49	1,813,590	100.0	42.2	35.6	14.2	57.7	0.1
50 - 249	489,480	100.0	63.8	58.6	17.5	35.9	0.3
250 - 999	68,350	100.0	77.4	72.6	18.4	22.4	0.2
1,000+	13,280	100.0	86.4	82.4	21.4	13.2	0.5
Private industry²							
Total all sizes	7,144,950	100.0	28.2	21.6	11.2	71.0	0.8
1 - 10	4,890,830	100.0	19.6	12.9	9.5	79.3	1.1
11 - 49	1,748,090	100.0	41.6	34.9	14.2	58.4	0.1
50 - 249	439,730	100.0	63.1	57.8	17.2	36.6	0.3
250 - 999	56,760	100.0	77.8	72.7	19.3	22.0	0.2
1,000+	9,540	100.0	88.4	84.6	22.1	11.3	0.3
Goods producing							
Total all sizes	1,211,150	100.0	23.6	17.7	10.0	75.3	1.1
1 - 10	805,970	100.0	16.6	10.4	8.9	81.9	-
11 - 49	296,810	100.0	29.6	24.0	11.1	70.4	-
50 - 249	90,800	100.0	56.6	50.9	15.3	43.2	0.2
250 - 999	15,190	100.0	75.6	69.9	17.4	24.1	0.3
1,000+	2,390	100.0	88.3	84.5	19.7	11.7	-
Service providing							
Total all sizes	5,933,800	100.0	29.1	22.4	11.4	70.1	0.8
1 - 10	4,084,870	100.0	20.2	13.4	9.6	78.7	1.1
11 - 49	1,451,290	100.0	44.0	37.1	14.8	55.9	0.1
50 - 249	348,930	100.0	64.8	59.6	17.7	34.9	0.3
250 - 999	41,570	100.0	78.6	73.7	20.0	21.2	0.2
1,000+	7,150	100.0	88.4	84.6	22.9	11.2	0.3
State government							
Total all sizes	63,260	100.0	78.2	73.0	19.1	21.6	0.2
1 - 10	30,680	100.0	69.8	64.8	17.3	30.2	-
11 - 49	16,180	100.0	82.3	75.9	14.0	17.7	-
50 - 249	10,560	100.0	91.8	86.5	33.4	7.9	-
250 - 999	4,380	100.0	85.2	82.4	14.2	14.4	-
1,000+	1,450	100.0	91.0	86.2	23.4	7.6	2.1
Local government							
Total all sizes	153,360	100.0	50.1	43.9	14.7	49.9	0.1
1 - 10	55,360	100.0	34.2	24.4	13.6	65.7	-
11 - 49	49,310	100.0	52.8	48.1	15.1	47.2	-
50 - 249	39,190	100.0	64.0	60.4	15.9	35.9	-
250 - 999	7,210	100.0	69.6	66.3	13.3	30.4	-
1,000+	2,290	100.0	75.1	70.7	17.0	24.5	-

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

response is allowed, data do not sum to the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of questionnaire response, and questions where more than one

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 11. Percent of establishments that address selected types of situations in their workplace violence program or policy by industry and size class, 2005

Industry ¹ and size class	Total establishments with program or policy	Percent of establishments				
		Address situations involving				
		Criminal	Customer or client	Co-worker	Domestic violence	Data not available
Total all ownerships						
Total all sizes	2,140,800	52.4	71.9	82.3	44.7	0.7
1 - 10	998,470	51.7	72.9	72.3	39.9	-
11 - 49	765,780	51.7	70.3	90.0	46.1	1.1
50 - 249	312,190	54.3	72.0	92.9	52.3	0.6
250 - 999	52,900	59.9	75.3	94.9	65.0	0.4
1,000+	11,470	63.6	79.4	96.9	78.4	0.3
Private industry²						
Total all sizes	2,014,550	52.6	71.4	82.4	44.2	0.8
1 - 10	958,090	52.3	72.6	72.0	39.7	-
11 - 49	726,440	51.8	69.9	90.4	45.6	1.2
50 - 249	277,430	54.0	70.8	94.6	51.1	0.6
250 - 999	44,160	59.9	74.4	96.0	65.2	0.4
1,000+	8,430	61.3	77.3	98.0	81.1	0.2
Goods producing						
Total all sizes	286,220	34.8	53.2	86.2	38.7	1.5
1 - 10	133,420	40.3	63.7	77.8	42.7	-
11 - 49	87,810	23.6	41.4	91.9	29.2	4.0
50 - 249	51,400	36.2	45.4	95.1	38.8	1.3
250 - 999	11,480	46.7	53.7	97.6	58.3	0.6
1,000+	2,110	57.3	62.1	99.1	73.0	-
Service providing						
Total all sizes	1,728,330	55.5	74.5	81.8	45.1	0.7
1 - 10	824,670	54.3	74.1	71.1	39.2	-
11 - 49	638,630	55.7	73.8	90.2	47.9	0.8
50 - 249	226,030	58.0	76.5	94.5	53.9	0.5
250 - 999	32,680	64.5	81.6	95.4	67.7	0.3
1,000+	6,320	62.8	82.4	97.8	83.9	-
State government						
Total all sizes	49,460	52.8	86.9	84.6	65.6	(³)
1 - 10	21,420	36.6	88.1	83.4	43.7	-
11 - 49	13,320	66.0	87.8	86.1	85.6	-
50 - 249	9,690	64.6	84.8	81.7	83.8	-
250 - 999	3,730	62.2	82.6	89.8	69.2	-
1,000+	1,320	68.9	87.1	95.5	73.5	-
Local government						
Total all sizes	76,790	47.1	75.4	78.9	46.7	0.4
1 - 10	18,960	38.9	70.6	72.0	43.6	-
11 - 49	26,020	42.4	72.7	81.5	38.9	-
50 - 249	25,070	54.4	80.8	78.5	52.9	-
250 - 999	5,020	58.2	77.7	88.8	60.0	1.0
1,000+	1,720	70.3	84.3	92.4	68.6	-

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

³ Less than 0.1 percent.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of questionnaire response, and questions where

more than one response is allowed, data do not sum to the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 12. Percent of establishments that provide training on workplace violence prevention by selected topics addressed, industry, and size class, 2005

Industry ¹ and size class	Total establishments	Percent of establishments									
		Total	Training topic addressed							No training	Data not available
			Any training	Policy or program	Domestic violence	Risk factors	Prevention strategies	Reporting concerns and incidents	Other		
Total all ownerships											
Total all sizes	7,361,560	100.0	20.8	12.8	4.0	8.0	8.6	16.3	(²)	78.4	0.9
1 - 10	4,976,870	100.0	14.6	8.2	2.9	5.9	6.3	10.6	-	84.3	1.1
11 - 49	1,813,590	100.0	29.1	18.1	5.2	11.6	12.2	24.1	(²)	70.5	0.4
50 - 249	489,480	100.0	45.7	34.2	8.1	13.2	15.9	38.4	0.2	54.0	0.3
250 - 999	68,350	100.0	64.2	50.7	17.2	21.4	20.6	55.5	0.3	35.6	0.2
1,000+	13,280	100.0	67.8	56.2	23.2	29.7	31.2	60.7	0.5	32.0	0.2
Private industry³											
Total all sizes	7,144,950	100.0	20.2	12.3	3.8	7.7	8.4	15.8	(²)	78.9	0.9
1 - 10	4,890,830	100.0	14.3	8.0	2.9	5.8	6.2	10.3	-	84.5	1.1
11 - 49	1,748,090	100.0	28.6	17.5	4.9	11.1	12.1	23.6	-	71.0	0.4
50 - 249	439,730	100.0	45.2	34.0	7.6	12.6	15.9	38.3	0.3	54.4	0.4
250 - 999	56,760	100.0	64.0	50.7	17.2	20.2	19.4	56.2	0.3	35.8	0.2
1,000+	9,540	100.0	67.2	56.2	22.6	27.4	29.1	60.3	0.4	32.6	0.2
Goods producing											
Total all sizes	1,211,150	100.0	12.7	9.4	2.1	4.2	3.1	9.8	(²)	85.7	1.5
1 - 10	805,970	100.0	8.8	7.5	1.7	3.7	2.7	6.6	-	89.1	2.0
11 - 49	296,810	100.0	13.3	7.1	2.0	4.3	2.8	9.8	-	86.2	-
50 - 249	90,800	100.0	36.1	26.6	3.9	6.7	5.7	30.1	-	63.5	0.3
250 - 999	15,190	100.0	59.6	46.4	9.7	14.1	10.9	50.2	0.3	39.8	0.5
1,000+	2,390	100.0	75.7	65.7	18.0	23.0	21.3	66.1	-	23.8	-
Service providing											
Total all sizes	5,933,800	100.0	21.7	12.9	4.2	8.4	9.5	17.0	(²)	77.5	0.8
1 - 10	4,084,870	100.0	15.4	8.1	3.1	6.2	6.9	11.1	-	83.6	0.9
11 - 49	1,451,290	100.0	31.8	19.6	5.5	12.5	14.0	26.5	-	67.9	0.4
50 - 249	348,930	100.0	47.6	35.9	8.6	14.2	18.5	40.4	0.3	52.0	0.4
250 - 999	41,570	100.0	65.5	52.3	19.9	22.4	22.5	58.4	0.3	34.3	0.1
1,000+	7,150	100.0	64.3	52.9	24.2	29.0	31.7	58.3	0.4	35.4	0.3
State government											
Total all sizes	63,260	100.0	58.0	49.9	18.9	34.1	23.0	49.2	(²)	42.0	-
1 - 10	30,680	100.0	46.1	40.7	7.9	29.2	15.8	38.3	-	53.9	-
11 - 49	16,180	100.0	67.9	52.8	33.4	40.9	30.3	64.0	-	32.1	-
50 - 249	10,560	100.0	66.6	61.3	23.6	35.7	25.8	51.5	-	33.5	-
250 - 999	4,380	100.0	77.2	69.2	27.6	36.3	32.6	58.2	-	22.8	-
1,000+	1,450	100.0	80.0	70.3	31.7	44.1	45.5	71.7	-	20.0	-
Local government											
Total all sizes	153,360	100.0	32.3	20.5	6.4	12.2	9.7	26.6	0.2	67.6	0.1
1 - 10	55,360	100.0	17.8	5.6	2.0	4.2	4.7	15.1	-	82.2	-
11 - 49	49,310	100.0	33.4	26.9	7.3	17.6	9.8	27.1	-	66.6	-
50 - 249	39,190	100.0	45.1	28.6	9.7	13.8	13.2	36.3	0.1	54.7	-
250 - 999	7,210	100.0	58.0	39.4	11.1	21.9	22.2	48.0	-	41.7	-
1,000+	2,290	100.0	62.9	47.6	20.1	30.1	30.1	55.9	-	37.1	-

¹ North American Industry Classification System – United States, 2002

² Less than 0.1 percent.

³ Excludes farms with fewer than 11 employees.

questionnaire response, and questions where more than one response is allowed, data do not sum to the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of

Source: Bureau of Labor Statistics, U.S. Department of Labor.

TABLE 13. Percent of establishments that track the cost of injuries and illnesses and incidents of workplace violence by industry and size class, 2005

Industry ¹ and size class	Total establishments	Percent of establishments											
		Costs of workplace injuries and illnesses		Costs related to incidents of workplace violence									No tracking
		Yes, do track	No tracking	Yes, do track - types of costs									
				Total	Workers' compensation	Third party insurance	Absenteeism, accident, or injury leave	Replacement workers	Property damage	Training or prevention costs	Other		
Total all ownerships													
Total all sizes	7,361,560	43.2	55.5	20.1	17.7	5.0	8.3	2.8	7.3	2.9	1.1	78.6	
1 - 10	4,976,870	34.4	63.9	16.7	14.1	3.8	5.6	1.9	4.9	1.7	1.0	81.6	
11 - 49	1,813,590	56.6	42.8	24.2	22.0	6.8	11.9	3.6	11.0	4.9	1.2	75.2	
50 - 249	489,480	75.5	24.1	35.9	33.3	9.8	19.5	6.8	16.3	7.4	1.8	63.5	
250 - 999	68,350	85.1	14.6	41.5	39.2	12.1	21.4	8.1	20.1	9.7	1.8	57.4	
1,000+	13,280	83.8	15.7	45.3	42.9	12.6	25.6	10.6	23.0	10.2	0.7	53.5	
Private industry²													
Total all sizes	7,144,950	42.6	56.0	19.7	17.2	5.0	7.9	2.6	7.1	2.9	1.1	79.0	
1 - 10	4,890,830	34.2	64.1	16.6	14.1	3.8	5.5	1.9	4.8	1.6	1.0	81.7	
11 - 49	1,748,090	56.4	43.1	23.7	21.6	6.7	11.6	3.4	10.7	4.9	1.2	75.7	
50 - 249	439,730	75.2	24.4	34.5	31.9	9.6	18.2	5.7	15.3	7.3	1.9	64.9	
250 - 999	56,760	86.1	13.5	40.4	38.0	12.2	21.2	7.8	20.1	10.0	1.6	58.4	
1,000+	9,540	83.8	15.6	42.9	40.1	11.7	24.3	10.2	21.7	10.7	0.7	55.6	
Goods producing													
Total all sizes	1,211,150	49.6	48.3	19.4	17.3	3.6	7.2	3.0	8.1	2.4	2.1	78.4	
1 - 10	805,970	40.5	56.5	19.4	17.4	3.2	6.1	3.4	8.1	2.4	-	77.6	
11 - 49	296,810	62.4	37.2	16.0	13.9	3.3	7.5	1.1	6.1	1.5	2.6	83.1	
50 - 249	90,800	80.1	19.6	26.8	24.4	7.4	13.7	4.6	12.9	4.1	1.9	72.8	
250 - 999	15,190	91.0	8.4	35.3	32.7	10.0	19.6	8.6	18.6	9.3	1.3	64.3	
1,000+	2,390	89.1	9.6	41.4	38.5	10.0	24.3	10.9	23.8	9.2	0.8	57.7	
Service providing													
Total all sizes	5,933,800	41.2	57.6	19.8	17.2	5.2	8.1	2.5	6.8	3.0	0.9	79.1	
1 - 10	4,084,870	33.0	65.6	16.1	13.4	4.0	5.4	1.6	4.2	1.5	0.8	82.5	
11 - 49	1,451,290	55.1	44.3	25.3	23.2	7.4	12.5	3.9	11.6	5.6	1.0	74.2	
50 - 249	348,930	74.0	25.6	36.5	33.9	10.2	19.3	6.0	15.9	8.1	1.8	62.9	
250 - 999	41,570	84.2	15.4	42.3	39.9	13.0	21.8	7.4	20.6	10.2	1.8	56.2	
1,000+	7,150	82.0	17.5	43.4	40.7	12.3	24.3	9.9	21.0	11.2	0.7	55.0	
State government													
Total all sizes	63,260	63.3	36.7	33.4	29.2	5.2	17.8	5.4	10.9	4.9	4.3	66.4	
1 - 10	30,680	49.6	50.4	19.8	12.7	3.6	8.6	-	4.0	2.1	-	80.0	
11 - 49	16,180	74.4	25.6	41.7	39.9	8.3	19.6	6.0	14.4	6.4	-	58.3	
50 - 249	10,560	76.5	23.6	53.6	52.5	4.9	40.2	9.6	20.8	9.8	1.3	46.5	
250 - 999	4,380	81.1	18.9	45.0	44.1	4.6	21.0	5.9	18.3	5.7	2.3	54.6	
1,000+	1,450	80.0	20.0	46.2	44.1	9.7	22.8	7.6	20.7	7.6	-	53.1	
Local government													
Total all sizes	153,360	60.5	38.4	35.5	31.9	8.2	20.7	9.3	17.8	5.8	1.4	63.7	
1 - 10	55,360	44.7	54.6	24.0	20.5	2.4	14.3	1.4	7.7	4.4	-	76.0	
11 - 49	49,310	60.5	37.3	36.3	32.5	8.8	20.1	10.1	21.7	5.2	0.1	61.5	
50 - 249	39,190	77.9	21.7	47.3	43.5	13.5	29.2	18.7	26.0	7.4	1.7	52.3	
250 - 999	7,210	79.6	20.2	48.1	45.8	15.7	22.7	11.9	20.9	9.8	2.6	51.5	
1,000+	2,290	86.5	14.0	55.0	53.7	17.9	32.8	14.4	29.7	9.6	-	45.4	

¹ North American Industry Classification System – United States, 2002

² Excludes farms with fewer than 11 employees.

sum to the totals. Dashes indicate data that do not meet publication guidelines. A measure of sampling variability for each estimate is available upon request.

Note: Because of rounding, data exclusion of nonclassifiable responses, omission of questionnaire response, and questions where more than one response is allowed, data do not

Source: Bureau of Labor Statistics, U.S. Department of Labor.