

## **SPECIFIC TERMS : Data Roaming Passes**

### **1. GENERAL**

This is our Specific Terms for Data Roaming Passes and it is incorporated and forms part of the **Consumer Terms and Conditions for Postpaid and Prepaid Mobile Service** ("Consumer T&C"). All the capitalized words in the Specific Terms will have the same meaning ascribed in the Consumer T&C.

### **2. OUR PASS**

For further information, please refer to

<https://unifi.com.my/mobile/roaming>

### **3. DATA ROAMING PASS**

- a) The Data Roaming pass is offered in partnership with foreign network operators in selected countries (the "Participating Countries"). Unifi Mobile reserves the right to amend the list of the Participating Countries network operators at any time without notice.
- b) The network selection will be done automatically to the relevant participating network operators to access the roaming passes. Unifi Mobile shall not be responsible for any incremental charges and/ or other charges due to the Customer's manual selections arising from network systems or the Customer's error in selection or any other cause whatsoever.
- c) The Data Roaming pass is intended for use outside of Malaysia and Customer is subject to all terms and conditions of use at all times and the usage terms of the Participating Countries.
- d) The Data Roaming pass is intended for personal use only. Customer shall not use the data roaming passes for commercial, non-personal or fraudulent or any unlawful gains. Unifi Mobile reserves the right at any time at its absolute discretion and without any liability whatsoever to the Customer or any third party, to disconnect, interrupt, terminate, bar or suspend the Roaming Pass service to a Customer in the event of suspicious usage, illegal activities, suspected fraud or any other unusual activities.
- e) Purchase and/ or use of a Data Roaming Pass shall constitute acceptance of all applicable terms and conditions.
- f) Balance validity period or quota under data roaming passes are neither transferable nor refundable.
- g) Unifi Mobile reserves the right to terminate, omit, change or amend the data roaming passes and/ or the governing terms and conditions at any time without prior notice.
- h) All and any changes or amendments to the Data Roaming Pass and any governing terms and conditions shall take immediate effect upon being published on Unifi Mobile's website.
- i) Customers are liable for all the roaming charges incurred. To avoid unintended charges, Customers are responsible to disable the roaming access on their devices.
- j) Data Roaming Pass purchase is valid as an add-on feature to a Customer's Unifi Mobile Postpaid domestic rate plan. Standard domestic charges shall continue to apply in accordance with the subscriber's Unifi Mobile Postpaid mobile plan.
- k) The use of data roaming passes is subject to availability and terms of access of the applicable Network Operator. Unifi Mobile shall not be liable for any inaccessibility, interruption, network quality or other network-related problems which may occur while roaming.
- l) Customer understands and accepts that during roaming, the storage, treatment and transfer of their personal data may be subject to regulations and laws which are different from those in Malaysia.

- m) Some of the Data Roaming Pass offers unlimited internet up to 500MB daily except for Uni5G Roam Middle East Pass that offer up to 1GB daily. Any use beyond the quota limit will be subject to Fair Usage Policy (FUP) whereby the internet speed will be reduced to 512Kbps.

#### **4. VOICE AND SMS PASS FOR SAUDI ARABIA**

- a) Uni5G Roam Saudi Voice & SMS Pass only covered Saudi Arabia.
- b) The pass only covered call within Saudi Arabia and call to Malaysia.
- c) The SMS only covered SMS send within Saudi Arabia and to Malaysia.
- d) Any additional usage shall be charged according to Pay Per Use, PPU charges.
- e) In the event customers send any SMS exceeding the cap, it shall be charged at the standard rate of the Operator.
- f) Other call and SMS type such as IDD Call between countries and Receive Call will be treated as PAYU and will not deduct from the freebies.