

**FRP consultation on  
the impact of COVID-19 measures on civil society  
November 2020**

**First page of the survey**

Thank you for taking the time to participate in this consultation. We will ask you some questions on how measures taken to contain the **COVID-19 pandemic have affected your work, since March 2020**, and on how your organisations has reacted to mitigate any adverse impact. The results of this consultation will be used for FRA's annual report and shared with policymakers and stakeholders.

The survey should not take more than 20 minutes to complete.

It will remain **online from 9 November until 30 November 2020**.

Please complete the survey **only once**. Note that all **responses are anonymised and untraceable**.

For more information, please contact [frp@fra.europa.eu](mailto:frp@fra.europa.eu).

**information on data protection:** Please refer to the Privacy notice on FRA consultations with organisations registered in the Fundamental Rights Platform database ([https://fra.europa.eu/sites/default/files/fra\\_uploads/dpr-2018-053\\_privacy\\_notice\\_frp\\_consultations.pdf](https://fra.europa.eu/sites/default/files/fra_uploads/dpr-2018-053_privacy_notice_frp_consultations.pdf)) and the Privacy notice on FRA Website and Web Services ([http://fra.europa.eu/sites/default/files/fra\\_uploads/privacy\\_notice\\_-\\_fra\\_website\\_and\\_web\\_services.pdf](http://fra.europa.eu/sites/default/files/fra_uploads/privacy_notice_-_fra_website_and_web_services.pdf)). The online questionnaire makes use of 'cookies'. (infobox: The online questionnaire makes use of so called first-party 'cookies'. These cookies will be saved on the computer of each survey participant once they have submitted the completed questionnaire. The cookies will ensure that the survey is completed only once by the same device and help to ensure that the website is displayed correctly. We do not capture any other information from your device. You can delete the cookies or disable them by using the 'do not track' option in your browser. If your browser settings block all cookies (including essential cookies), parts of the website may not work or we may be unable to optimise the way the questionnaire is displayed on your device.)

**We would like to thank you in advance for your time and input.**

**A) General questions**

**1. Looking back over the past year – would you say that the impact of measures taken to contain the COVID-19 pandemic on your operations and activities since March 2020 was:\***

Negative	No impact	Positive	Do not know	Prefer not to say
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*Optional:* If you selected 1, 2 or 4, could you briefly provide up to three examples (max 200 words each)?

Example 1:
Example 2:
Example 3:

**2. Looking ahead - how worried are you that the measures to contain the COVID-19 pandemic will continue to impact negatively on your operations and activities in the coming 6 months?\***

Very worried	Somehow worried	Not very worried	Not worried at all	Do not know	Prefer not to say
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*Optional:* If you selected 1 or 2, could you briefly outline up to three major concerns (max 200 words each)?

Concern 1:
Concern 2:
Concern 3:

## B) Challenges

3. How often has your organisation experienced any of the following practical challenges as a direct result of measures related to the COVID-19 pandemic since March 2020?\*

	Every time	Often	Rarely	Never	Do not know	Prefer not to say
1. Ensuring continuity in the provision of regular services to your beneficiaries						
2. Increased demand on your services						
3. Financial difficulties*						
4. Keeping current staff employed						
5. Psychological impact on staff and volunteers conducting their work online						
6. Reduced work contribution by volunteers						
7. Cancellation or postponement of activities/events/campaigns, etc.						
8. Legal problems with keeping deadlines, e.g. for the implementation of contracts or grants						
9. Lack of State support in connection with COVID-19 related measures						

\*Infobox: Cash-flow, payment of wages and related taxes, payment of other taxes (e.g. land taxes, property taxes etc.), covering fixed costs (e.g. rent, phone, internet connection etc.), reduced income from fundraising.

**4. To what extent has the work of your organisation suffered from any of the following restrictions which were introduced in the context of the COVID-19 pandemic?\***

	Significantly	Moderately	Slightly	Not at all	Do not know	Prefer not to say
1. Restrictions on (online) access to decision-makers and reduced possibilities for participation in decision-making (online)						
2. Restrictions of physical access to beneficiaries, e.g. older persons, asylum seekers, monitoring protests etc.						
3. Restrictions on protests/demonstrations requiring physical presence						
4. Challenges with holding general assemblies or board meetings requiring obligatory physical presence						
5. Reduced access to court proceedings						
6. Other, please specify:						

**5. Did your organisation suffer from any other restrictions which were introduced in the context of the COVID-19 pandemic? If so, please specify (max 2000 characters). (optional)**

**6. Do you think that measures to contain the COVID-19 pandemic, despite their impact on your work, are overall justified:\***

YES	NO	Do not know	Prefer not to say
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**7. Do you think that measures to contain the COVID-19 pandemic, despite their impact on your work, are overall proportionate:\***

YES	NO	Do not know	Prefer not to say
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**C) Addressing challenges (optional)**

8. **If your organisation is engaged in monitoring or scrutinising the impact of emergency measures to contain the COVID-19 pandemic on human and fundamental rights, please briefly summarise the activities and any outcomes** (max 2000 characters, optional).

9. **If your organisation is involved in strategic litigation concerning the impact on human and fundamental rights of emergency measures to contain the COVID-19 pandemic (or if you are aware of any strategic litigation about such measures by other organisations), please briefly summarise the case(s) and outcome(s) with reference to any judgment** (max 2000 characters, optional).

10. **Please outline up to three good practice examples how civil society organisations in your country are supported to overcome COVID-related challenges?** (max 2000 characters, optional)

Example 1:

Example 2:

Example 3:

11. **Please outline measures taken by your organisation in response to the COVID-19 pandemic that could be helpful for other organisations?** (max 2000 characters, optional)

Example 1:

Example 2:

Example 3:

**12. Please outline up to three specific measures that could best support civil society and its activities during the COVID-19 pandemic? (max 2000 characters, optional)**

Example 1:

Example 2:

Example 3:

**D) About your organisation**

You are almost done – just two questions on background information about your organisation. After that, you will find the possibility to share any further thoughts or experiences in an open question.

**13. Where does your organisation mainly work (or is based in):\***

[list: 27 EU Member States, EU level/umbrella organisation, North Macedonia, Serbia, other]

**14. Which of the following terms describe best your organisation (categories as per FRA Founding Regulation, Art. 10) \***

(only one answer possible)

- a) Non-governmental organisation
- b) Trade union
- c) Employer's organisation
- d) Social and professional organisation
- e) Faith-based, religious, philosophical or non-confessional organisation
- f) University or other qualified experts of European/international body/organisation
- g) Other, please specify: \_\_\_\_\_

Thank you.

FRA would like to thank you for the time and effort you took to complete this questionnaire. The results will be conveyed to policy-makers, and will feed into FRA's annual Fundamental Rights Report. Furthermore, FRA will use the outcomes to further underpin its advice to policy makers in EU institutions and Member States on how to improve conditions for civil society work.

For any further questions, please contact us at [frp@fra.europa.eu](mailto:frp@fra.europa.eu)